



Report Number	17
Report Period	April 2018 – June 2018
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To	Police and Crime Commissioner
Version	V1.0
Date	25 July 2018

POLICE AND CRIME PLAN PRIORITIES - QUARTERLY HIGHLIGHT REPORT

1. Aims and Priorities

The Police and Crime Commissioner's aim is that the Police and Crime Plan will be delivered through the inclusion and involvement of the many partnerships and communities in Gloucestershire with the aim of making it a safer place in which to live and work.

The Police and Crime Plan is being delivered through:

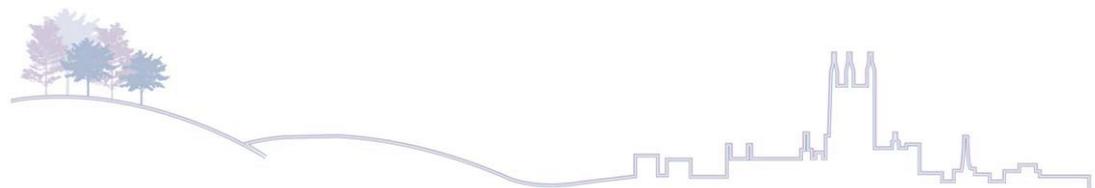
- **Priority 1 – Accessibility and accountability (AA)**
- **Priority 2 – Older but not overlooked (OBNO)**
- **Priority 3 – Young people becoming adults (YPBA)**
- **Priority 4 – Safe days and nights for all (SDAN)**
- **Priority 5 – Safe and social driving (SSD)**
- **Priority 6 – Safer cyber (SC)**

Delivery plans for the above priorities will be continually developed throughout the period of the Police and Crime Plan 2017 to 2021 and will aim to deliver value for money.

The purpose of the Police and Crime Plan Priorities Quarterly Highlight Report is to provide all stakeholders with an update that monitors progress in respect of each of the priorities, to include:

- activities achieved during the current quarter;
- activities expected during the next quarter;
- any risks or issues identified will be managed through the risk and issue registers;
- overview of budget

This report is a summary against activities. Members should note that this **information is retrospective** for the reporting quarter mentioned; as such it is an executive summary. Due to report production timescales, information and updates may have since been superseded and will be updated in future reports.



2. Quarterly update on progress for period

Accessibility and accountability

Intent:

To get the right resources to the right situation or problem first time, every time, on time and dealing with the matter appropriately and effectively

To realise the ideal of the local officer working in and with the communities of Gloucestershire

1 Examples of and impact – Community Concerns

All Local Policing Areas now have identified community concerns with Neighbourhood Officers working towards addressing them, giving regular updates, being provided on the Constabulary website. Examples from the web-site:

Stroud: Dursley and Cam Community Highlighted Concern

- 12/07/2018 Day and Night Time Economy

Community led policing priority for Dursley & Cam is based on the Police and Crime Commissioner's priority of "Safer days and Nights for all" and "Accessibility and Accountability". We are currently focused on getting the right resources into the Town Centre for the Night time Economy (NTE). Local Neighbourhood PC's and PCSO's are carrying out high visibility patrols, working with our partner agencies to make the Town a safer place for all to enjoy. The Town community also has support from our Force Response Unit and Specials, who will be allocated duties into the Town for larger scale events.

- 12/07/2018 Safe & Social Driving

Community led policing priority for the Dursley & Cam area is based on the Police and Crime Commissioner's priority of "Safe and Social Driving" and will be focusing on speeding vehicles in the area.

Cotswolds: Tetbury Community Highlighted Concern

- 04/07/2018 Safe and Social Driving

Community led policing priority for Cirencester Rural South is based on the Police and Crime Commissioner's priority of "Safe and Social Driving" and will be focusing on parking and HGVs causing congestion in the area.

- 10/07/2018 Update

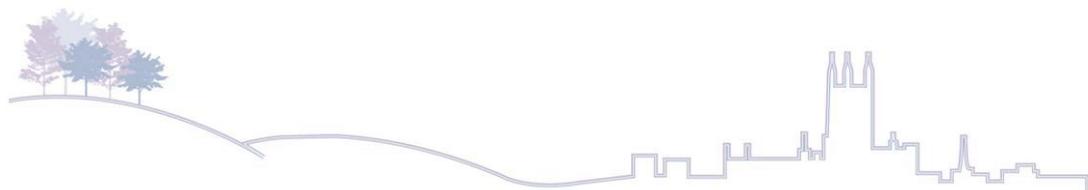
PCSO Biddell instigated a Traffic operation in Tetbury on 7 July 2018 where they were targeting speeding motorist in Hampton Street, Bevererston, Doughton and in Newton Road following concerns of local residents. A huge support from Special Constables, Police Cadets, Community Speed Watch, Traffic Warden & PCSO Biddell, the operation was a great success 3 cars stopped and tickets issued and seven cars stopped and given words of advice.

- Update 17/05/2018

PC Davis & PCSO Biddell conducted a speed enforcement activity in Tetbury, Beverstone and Doughton on the 17th May 2018 to educate motorists and deter others from speeding. It was very successful, 3 cars stopped and tickets issued and 6 cars stopped and given words of advice.

2 Examples of and impact – Community Alerts

All Neighbourhood policing teams (NPT) have been working hard to get residents to sign up, some teams have only just had the training so there are some disparities across Local Policing Areas, however the below figures from the end of June are encouraging at this early stage:



Area	Total Users	Percentage of Adults Registered
Cheltenham	911	1.01
Gloucester	1141	1.06
Tewkesbury	930	1.36
Forest	1989	2.71
Stroud	965	1.10
Cotswolds	1494	2.09

To access and review any alerts please follow the web-site link AND PLEASE JOIN UP!
<https://www.yourcommunityalerts.co.uk/LatestAlerts>

3 Examples of and impact – Time Based Tasking

Time Based Tasking (TBT) – Bids for TBT continue to be submitted by the Neighbourhood Inspectors at the fortnightly Neighbourhood Tasking & Coordination Meeting which is attended by the Neighbourhood Senior Leadership Team and all Neighbourhood Inspectors. Below is an example of what is being bid for. Cadets, Specials, and volunteers are also being used in many of the areas to address community concerns.

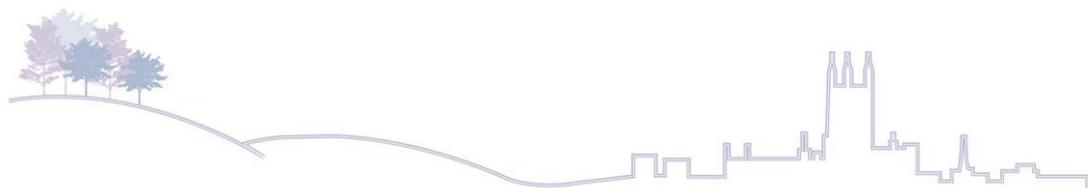
NHP Team	NHP Priority	Hours Requested from C/I Lindsey
Cheltenham	Op Gentoo NTE Town Centre	50 hrs (Specials) 4 SC Friday & 4 SC Saturday
Gloucester	Tredworth OCG drugs NTE Eastgate Street	50hrs (Specials) 4 SC Friday & 4 SC Saturday
Tewkesbury	ASB Trafalgar Rd & Fenton Way, Tewkesbury All evenings 2200-0000hrs	50hrs (Specials)
Stroud	ASB Bank Gardens & Daisy Bank, Stroud Friday & Saturday, 1700 – 0300hrs	50hrs (Specials)
Forest	ASB Newent St. Lydney & High St. Cinderford Friday & Saturday 1800 x 2100hrs	50hrs (Specials)
Cotswolds	ASB Bourton on the Water – 1800 – 2200 ongoing every evening	50hrs (Specials)

4 Citizens in Policing Board update on recruitment, retention, training and activity

We currently have 143 Special Constables with a further 43 in training. In addition, we have 55 persons at various stages of the SC recruitment process so seeking to surpass the 200 level in the next year! We are currently planning for a new entry in November 2018 and a further one in February 2019 and then review.

5 Force Control Room and Initial Investigation Team

We gave a fond farewell to Supt Rob Priddy from the Force Control Room and welcomed a new leader – Supt Gareth Morris. Gareth has moved from West Midlands and brings a wealth of operational experience into a new and changing environment of contact and demand. Anticipated that a much



broader and in depth update from this area in the next quarterly review

6 Cotswolds Fair – demonstrating our continued commitment to rural communities

Second event in the Cotswolds (a similar event held in The Forest). Gloucestershire Constabulary is committed to neighbourhood policing (NHP) and core to this are our rural communities. We have been working closely with a number of landowners and business men/women, the National Farmers Union (NFU) and other supportive organisations to develop our knowledge and awareness of the issues affecting our rural communities. We have also invested heavily in specialist rural crime and associated training to 25 of our neighbourhood staff. In addition:

- NFU training input was completed on 17th March by police on a farm safety day at Hartpury College. Thanks to Pc Ash Weller, Pc Cath McDay, Pc Rob Dix and PCSO Mike Shuttleworth
- Agricultural theft training completed in April at Maisemore kindly delivered by the NFU and Vehicle Crime Intelligence Service (AVCIS).
- Our wildlife week long course is in place at the Pavilion, Cheltenham week of 18th June.

A new Wildlife group is being started first meeting is in May to address local people with local issues. This will be chaired by C/I Pegler initially. This will be a quarterly meeting. Finally we welcome 2 new additions to our Fleet, sponsored from the local community to tackle rural crime issues in areas inaccessible to traditional police vehicles.



7 Recruitment of Schools Based officers

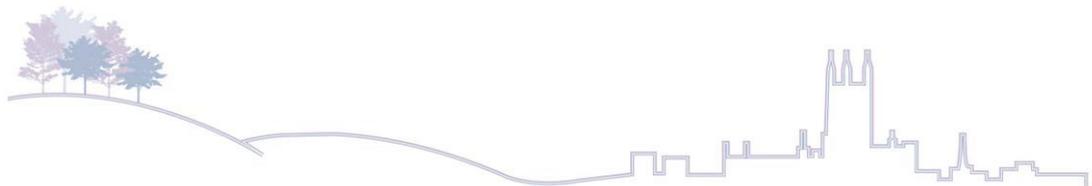
Partnership working group established, with support from Gloucestershire Association of Secondary Headteachers (GASH), Gloucestershire Association of Special School Headteachers (GASSH), Gloucestershire Association of Primary Headteachers (GAPH), public health, Families First, Inclusion Team at Gloucestershire County Council, Gloucestershire Healthy Living & Learning (GHLL), Youth Support Team (YST), NHP, Restorative Gloucestershire and others. Vision & Mission Statement agreed with partners (see attached).



Schoolbeat
Gloucestershire - FIN

Recruitment process run with wide and excellent support from a range of partners & resulted in 4 officers being selected (3.6 FTE) out of the proposed 6 FTE. Second recruitment process will be advertised in the next week or so looking to fill remaining positions (there has been further interest both internally and externally). First 4 will commence their induction training on Mon 3rd Sept, to spend the first term building relationships with their portfolio of schools. Second cohort will commence by January 2019.

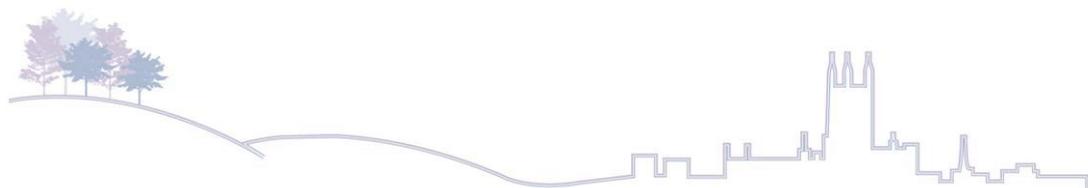
Memorandum Of Understanding being developed with GHLL to utilise their seconded teachers alongside



	Police knowledge from Crime and Harm Reduction Team (CHRT) to develop the Schoolbeat curriculum and material, aligned to force priorities and the Personal, Social and Health Education curriculum. (Funding to support this being discussed with Stewart King, commissioning officer at Gloucestershire County Council (GCC)). Performance framework being developed based on the 5 strands of NHP.
8	Work with other PCC priorities Continued linking up of the Accessibility and Accountability agenda, Young Persons becoming Adults and Older but not Overlooked. Safer and Social driving – critical tasking and engagement with the Special Constabulary and ongoing summer activity. Full update next quarter
9	Launch of a young neighbourhood watch scheme force wide through the police cadet's. A part of this will be identifying and supporting older / more vulnerable neighbours and community members. There are 47 new trainee cadets who started their training a few weeks ago. That training comes to a conclusion this coming Saturday with a day of scenarios at the Scout training centre at Cranham. This is a day run by the Staff Development Unit specifically to bring together all that they have learnt over the past few weekend sessions and will then prepare the new recruits to commence a period of mentoring with experienced cadets. This mentoring will encompass preparing these new cadets to take part in the junior neighbourhood watch schemes alongside the current 57 cadets and their parents signed up to the junior neighbourhood watch scheme. This area of business is seeking to expand and take on a seconded PCSO who will lead on this project and we are hoping to have at least 20 schemes up and running during the forthcoming school summer holidays.
10	Delivery of Intensive Engagement training program – update and insight Delivery of Intensive Engagement (IE) training program – Officers and partners in the two pilot areas for Intensive Engagement (Hesters Way, Cheltenham & Cinderford) received their training from IE Limited in the first week of June. This has now been followed up last week by a visit from IE Limited's mentor Brendan O'Brien who has been supporting the staff in these two areas in order to help them role out this approach to problem solving. Funding for further training for other areas within Gloucestershire is being sought by ACC Moss through Safer Gloucestershire and sharing the opportunity for joint approach and therefore collaborative delivery of IE across agencies and across the County.

Accessibility and accountability – planned activities in next quarter

- Channel Management Development: corporate communications and our Force Control Room - Developing new and smarter ways to access and communicate with the Constabulary, access information partners
- Force Control Room – Update from Peer & 'Improving Operational Performance' review
- Demand management – developing, delivering and designing our service with our public. Networking event –Accessibility and Accountability
- Update and insight to the Cadet led 'Youth Neighbourhood Watch' and other work
- Update - A417 Corridor and NHP approach to safe and social driving
- Continuous Improvement Plan (CiP) update and next steps
- Implementation and update re Schools Based Officers
- Vulnerability Single point of contact (SPOCs) in our neighbourhoods – activity and impact



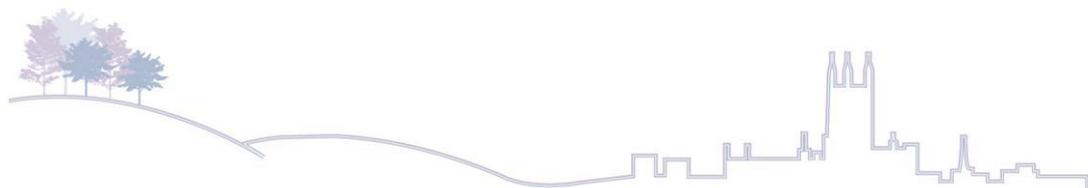
Older but not overlooked

Intent:

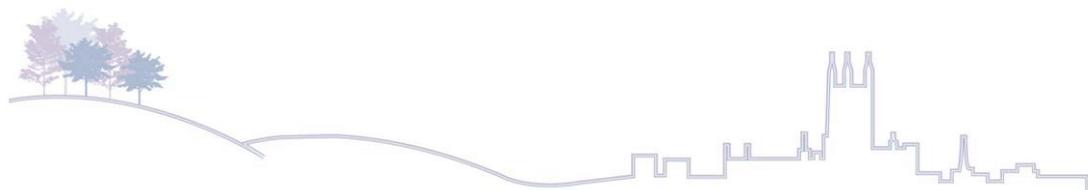
That older people need to feel and remain an active part of our communities whether they live in their own homes or are in residential care

Both should be part of the police beat with the local officer being visible and proactive with all vulnerable groups.

1	Churn Project Churn Tuesday Friendship Club is a weekly group aimed at supporting people new to being on their own. Each term's programme offers a balance of activity-based sessions and provision of advice and support. This is a valuable resource in the community for isolated and lonely older people. They have recruited 3 new regular volunteers who help with supporting new attendees. Volunteer Hours = 72
2	Forest Upcycling Project Good progress is being made towards the objectives, giving help to 4 vulnerable people in the Forest of Dean in this quarter. All 4 clients had gardens that had become out of control, thus suggesting vulnerability. Volunteer Hours Gardening Project = 48
3	BeSocial@GL54 The project increases well-being for over 55s in the local community by promoting exercise, positive thinking and socialisation classes and events. They have a successful 'Move it or Lose it' exercise class offering gentle exercise and have held a well-attended evening event regarding panic attacks.
4	Dementia Awareness Stonehouse They average one referral per week from various sources, plus they maintain a diary of all activities carried out which is reviewed at our quarterly meetings.
5	Furniture Recycling Project Since the award of the funding they have engaged with 7 people from Gloucestershire Action for Refugees and Asylum Seekers (GARAS) and recruited 4 to volunteer on a regular basis. They started with one volunteer and through his participation; his friends became involved with project too. They are pleased to have recruited 4 volunteers and hope through reaching out at the World Café they will engage with more migrants supported by GARAS, whose Staff are due to attend the World Café on 11 th July.
6	GayGlos The Steering/Working Group and Strategic Group, both of which GayGlos are a key member, are functioning very well. The change of Police Strategic Lead has inevitably been a slight hiccup, though the rest of the team remains unchanged. Delivery of Hate Crime Awareness sessions has continued apace with growing requests, particularly from schools including at Primary level. Continued as chair of the Forest & Gloucester Hate Crime and Incident Group, the only one of the original.



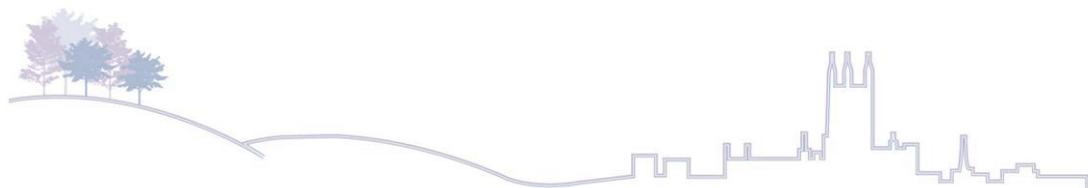
7	<p>GL Communities – The Phoenix centre</p> <p>Funding from the Police & Crime Commissioner has enabled them to continue to operate at the Phoenix Centre, however they had to make a decision to only open the centre 1 day per week instead of 2. The Centre is now open to provide a well-being project that is funded through the Clinical Commissioning Group (CCG) and is linked to health and well-being including the people who are older and/or with additional needs. They have 9 volunteers working alongside them helping to support by providing nutritional meals, art and craft groups, calling bingo, drama & creative writing and supporting people with 1:1 time to talk and be listened too.</p>
8	<p>Gloucestershire Wild life – Brighter Futures</p> <p>In the reporting period 22 Brighter Futures Courses were delivered with 110 people engaging, with 77 of them with improved employability skills, 99 felt less socially isolated. 77 of them saw an improvement in their mental health and wellbeing.</p>
9	<p>Roots Community Café</p> <p>Roots Café ultimately aims to make Kingsholm a more positive, safer, friendlier, supportive and healthier place to live. Helping combat loneliness and reducing social isolation. Their aim is to provide a “third space” for people to gather and to find support and friendship, to provide a place where people can volunteer their time and skills to back and to get involved in their community.</p>
10	<p>Severn View Food Project</p> <p>In this reporting period they have provided 360 meals between their three locations and have additional members in Stroud. They also have a core of 14 in Chalford. PCSOs are visiting both locations as well as regular visits from the Stroud District Neighbourhood Wardens. They have also had a visit from the local Doctor’s surgery. It therefore appears their plan to create a community communications centre seems to be working. They came 4th in the West Country Food and Farming Awards as a Food Hero. 20 Volunteer Hours per week</p>
11	<p>Victory Park Pavilion</p> <p>Project manager has been appointed and a contractor selected after tender process. There is a shortage of funds so a public works loan has been applied for to bridge the gap.</p>
12	<p>Cheltenham Trust: Whaddon and Oakley Intergenerational Project</p> <ul style="list-style-type: none"> • Reminiscence Project – Older Generation with Katie O’Keefe (Gloucestershire County Council) - 6 Reminiscence sessions were held in Oakley at Lynworth House & Cornerstones • Letter to Younger Self – Older Generation with Adam Elliot - Adam Elliott also attended the above sessions to encourage the participants to be part of the Letter to Younger Self. This was a two-pronged approach, to encourage participants to reflect on their lives and write about lessons learnt and what advice they would give to a 20yr old self. • Drama Workshops – Older / Younger Generation by Open Arms Collective - Two sessions were held with the Open Arms Collective. It was a chance for the older generation to take part in a more physical & mentally stimulating workshop encouraging some reminiscence work whilst turning conversation into actions to deliver an exercise based activity.



13	<p>Age UK: Ageing Well – Scam aware</p> <p>In this reporting period the Ageing Well Group (a volunteer-led group of older people) have met with a representative from Trading Standards to discuss current trends in scamming and following this have held discussion groups with their group lead and the actor who will be supporting them to deliver the scam aware sketches. Spaniel in the Works theatre company have now delivered 2 sessions with the group working on developing the sketches and encouraging ideas from the older people themselves around these current trends, helping them gain confidence in performing skills. The group also attended Age UK Gloucestershire’s Bank of England event where they had the chance to discuss current issues in banking, including scams, with the Chief Economist, Andy Haldane.</p>
14	<p>Gloucestershire Bike Project</p> <p>The project started on time and has been running every week since April. April -Jun saw 16 workshops being delivered to people aged 50+ with 16 older people attending 4 sessions each. We have had a productive meeting with Phil Sullivan who not only gave some great safety advice but also sent us advice and materials online that we have been able to pass on to those who attended</p>
15	<p>County Hate Crime Coordinator</p> <p>County Hate Crime Action Plan 2018, which includes a summary of actions completed in 2017. All “Year One” milestones have been met. New and unforeseen partnership opportunities have also emerged and are being pursued. Developing work that promotes messages around being better upstanders and allies (Remembering Srebrenica and Barnwood Trust), as well as opportunities to build on accurate data capture and high standards of support for victims of hate-related ASB (Gloucester City Homes).</p> <p>The first meeting of a new education sub group (or working group) met in June 2018, it was attended by several key partners (Newent School Head and Designated Safeguarding Lead (DSL) / Victim Support Children and Young People (CYP) lead / Robin Agascar MBE / Schools pupil survey researcher / GHLL / Restorative Glos). Initial actions for the group are to develop a schools anti-bullying and anti-hate policy template. As well as developing a way for schools to log hate incidents (i.e. hate related bullying) in real time, rather than annually, to be fed into central data capture. This group will meet as regularly as is needed to progress this work.</p>
16	<p>Wiggly Worm - Gloucester Food Kitchen</p> <p>Their updated business plan means they will be starting work on the kitchen with Kingfishers Treasure Seekers later in the summer and plan to have the kitchen up and running by Autumn 2018.</p>

Older but not overlooked – planned activities in next quarter

- **Churn Project** - The funding has been spent, as agreed, on costs associated with keeping the Friendship Group operating: salary and venue overheads. Their financial outlook is steady.
- **Forest Upcycling Project** -They are making good progress towards meeting their objectives for helping people in need.
- **BeSocial@GL54** - They have been in contact with their local PSCO, Jonathon Chapman, who is keen to pay them a visit at the Day Centre. They have asked him to meet their members and tell us what his role involves and compare his stories with some of their members who are former police officers.
- **Dementia Awareness Stonehouse** - They continue to publicise their project within the community,



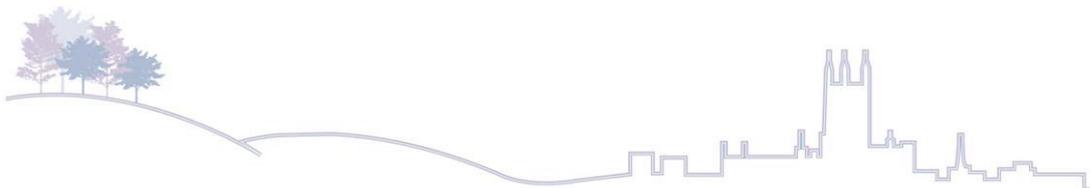
displaying awareness postcards in local shops, GPs' surgeries etc and using local community publications.

- **Furniture Recycling Project** - As soon as the project has been bedded-in they will begin monitoring outcomes, specifically by asking the volunteers about the difference the project has made to their well-being.
- **Gay Glos** - The calendar of planned events across the county has been co-ordinated and agreement has been reached on which will be attended.
- **GL Communities** - The changes they are making started as of 1.7.18 from two day provision to one Well-being project.
- **Gloucestershire Wild life** - The project is on track. The Cheltenham course is due to start in July.
- **Roots Community Café** - Working with the Community Builder to develop new groups to support the community.
- **Seven View Food Project** - They are looking forward to the visit of their new PCSO for Chalford. They also get regular visits from the Neighbourhood Wardens and have had a visit by the local surgery, so the plan to create a community communications centre seems to be working.
- **Cheltenham Trust** - They are currently collecting information for case studies.
- **Age UK** - The volunteer group leader is using her existing contacts to find venues across the county to source locations in which to perform the sketches. She has made some good contacts and available dates are being suggested.
- **Gloucestershire Bike Project** - We recently met our local PCSO's Steph and Steve and they have agreed to come in for a visit to discuss safety and security. We plan to invite them to the August course,(depending on when they can attend).
- **County Hate Crime Coordinator** - Explore the setting up of Hate Crime Strategy Sub Groups. The first meeting of a new education sub group (or working group) met in June 2018. Attended by several key partners (Newent School Head and DSL / Victim Support CYP lead / Robin Agascar MBE / Schools pupil survey researcher / GHLL / Restorative Glos). Initial actions for the group are to develop a schools anti-bullying and anti-hate policy template. As well as developing a way for schools to log hate incidents (i.e. hate related bullying) in real time, rather than annually, to be fed into central data capture. This group will meet as regularly as is needed to progress this work.
- **Wiggly Worm** - We have a planning day with Kingfisher Treasure Seekers planned in July where we will scope out a marketing plan.

Older but not Overlooked – Good News Stories

Gloucester Bike Project

Amanda, a mother had booked her teenagers onto the Bike Project's Youth Project, as a result she later went to the project with her sons. Whilst she was with there the project team told her about the over 50s project. She hadn't ridden a bike in years, so she got herself a refurbished bike from the project and did the 4-week course. She now rides regularly with her boys and has asked the project if they could help her to get a bike for her husband and daughter, so they could all ride together. She and her boys now maintain their bikes together, Amanda now refers other people to the project and is a regular visitor there herself. The project is hoping in time that she can help them set up a women's social cycling group. The story demonstrates the opportunity that funding can have to build family cohesion increase health and wellbeing, encourage safer cycling by properly maintained bikes being used and increased knowledge of road safety.



Young people becoming adults

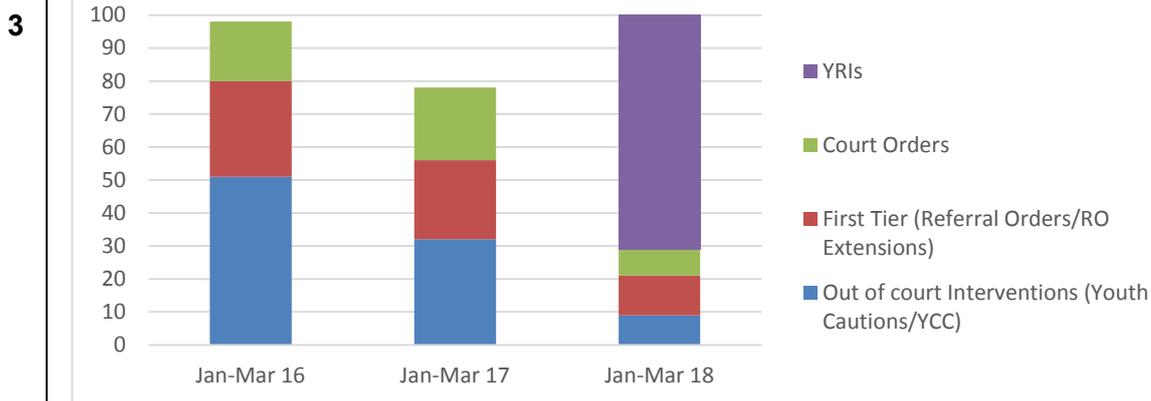
Intent:

To deliver sensitive, relevant and effective policing ensuring our young people become law-abiding, productive members of society

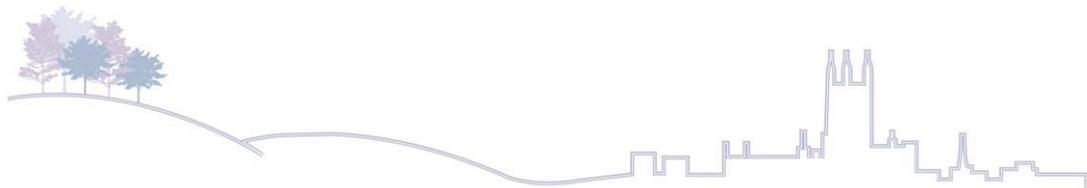
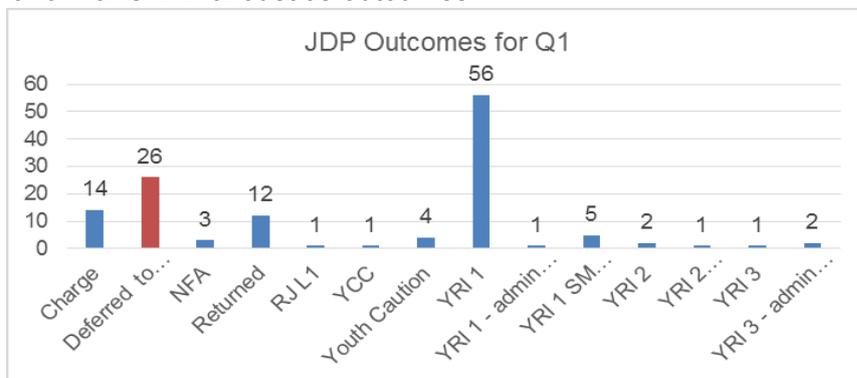
To ensure that the 'system' must work for them, not against them

1 Youth Custody Sub Group established with representatives from the Constabulary, YST, GCC Commissioning, and Education, Social Care (Early Help and Intensive Recovery and Intervention Service) We will continue to meet quarterly to review as a partnership any decisions relating to the detention of young people in police custody. We will identify specific cases for concern in advance of these meetings to enable to enable a full partnership review. In addition we will review any cases meeting the criteria for PACE transfer.

2 We have worked closely with GCC Commissioning Team re: the provision of specific Police & Criminal Evidence Act (PACE) beds. We now have 4 available and there are plans in place for a further 4 beds to be available.



Children First Commenced on 1/1/18 and we are now 6 months into the project. The above chart illustrates the reduction in statutory interventions in the first quarter, highlighting the numbers of children who have not been criminalised as a result. In Quarter 4 there were 95 Youth Restorative Interventions (YRIs) given and 59 of these were successfully completed in Quarter 4. The chart below highlights the outcomes from the Joint Decision Panel for Qtr. 1. There were 68 YRI's given in Quarter 1, compared with 19 formal Criminal Justice outcomes.



4	The Children First Working Group continues to meet monthly and we have identified a number of operational challenges we are working hard to resolve/move forward. The biggest challenge has been ensuring adequate resource from the Constabulary to ensure successful delivery of the project.
5	We have submitted an application to the Centre for Justice Innovation for a practice development offer in relation to Children First. We have requested support with a cost/benefit analysis and evaluation planning.
6	We recently facilitated a workshop with partners (YST, Constabulary CHRT, NPT, Gloucester City Homes, Solace) re: Anti-Social Behaviour (ASB) and young people with a view to developing a countywide consistent approach based on the following principles: early identification and information sharing, a commitment to understanding the underlying causes of behaviour, partnership working, restorative approaches, high support/ high challenge and a commitment not to criminalise children or pull them into a formal system wherever possible, recognising that this can have a detrimental effect in the long term. A proposal will be put forward for consideration by Safer Gloucestershire.

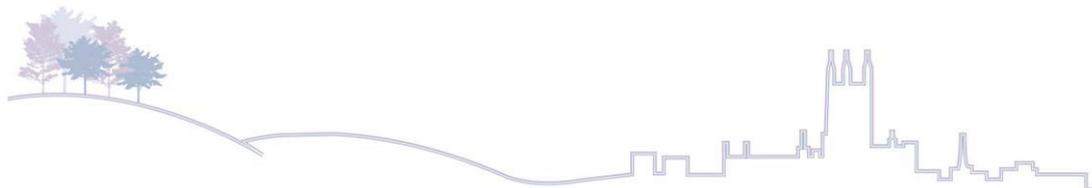
Young people becoming adults – planned activities in next quarter

- ASB proposal to Safe Gloucestershire/Community Safety Partnerships
- Youth Custody Coordinators - move to Youth Justice and Community Teams and implement
- PACE Protocol to be signed off and joint training arranged.
- Work with Centre for Justice Innovation- Practice support CF
- Submit Growth Bid to constabulary for increase in administrative support for Children First

Young people becoming adults – Good News Stories

This an ASB case, where groups of youths have been anti-social within eating venues in Cirencester. Two of the youths were given YRI's. As the victim worker I contacted the Manager of KFC, who was keen for support with the disruption the youths caused his franchise. A meeting was arranged, with the manager, KFC Head Office London and the local police in Cirencester. Initially the manager of KFC wanted a life time ban for the two young people who received the YRI's, however I was able to agree that it would not give the youths a course of redress to put things right, and a 12 week ban would be more appropriate, allowing the YST to work with the youths, businesses and local police. The agreement included a clause that if a young person apologised to one manager, then all would accept it. A meeting of business managers was arranged at Cirencester police station, where all managers agreed to a 12-week rolling ban, where if a young person breached the agreement it would restart from the date of breach. The Victim Worker and PC Richard Webb visited the parents of six young people and explained the ban. All parents were on board with the agreement. It was also explained that McDonalds would offer work experience, in order that the youths could see how difficult the job could be, with a further offer of possible employment.

After running the three ways of harm programme with one of the young people on the YRI, she off her own back went into KFC and calmly apologised, however the ban would still run for 12 weeks. I have contacted PC Richard Webb today, who informs me from a police perspective the programme has worked, and will contact the eateries for a further update. From our perspective, five out of the six young people have fully



complied with the ban. The further young person who has identified learning needs has breached her ban by entering the premises but not disrupting the business but sitting down nevertheless. We have addressed this directly with the young person and have completed a number of sessions for her to consider her actions. In turn, the family therapist has worked hard with the young person and parent to develop their relationship and her self-esteem in order to address the real causes for this behaviour. The Victim Worker will, in the next few weeks prepare the young people to meet with their chosen manager to apologise. This piece of work commenced on 30/04/18 and will be ongoing until mid-July.

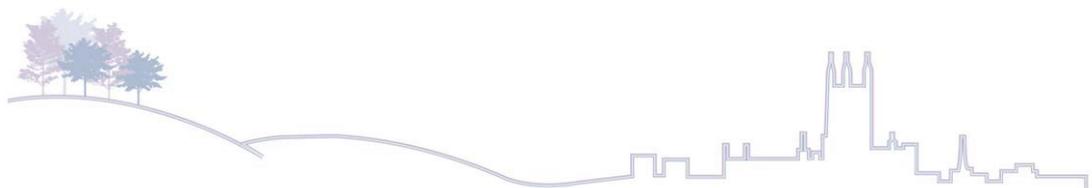
Safe days and nights

Intent:

To better manage the Gloucestershire night-time economy, with alcohol related crime and disorder being reduced

That everyone should be able to go out to our parks, pubs and streets without fear

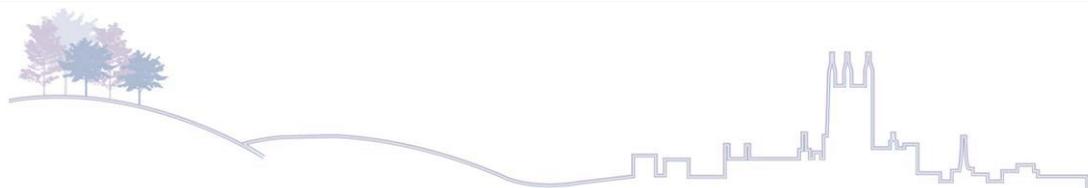
1	Domestic Abuse (DA) Continuous Improvement plan has been refreshed and reformatted to align to Her Majesty's Inspectorate of Constabulary Fire and Rescue Service (HMICFRS) sub headings; identification, response, investigation and partnership
2	DA dashboard now live and being used as part of monthly DA meetings and Domestic Abuse problem profile now complete and awaiting review of recommendations by DA lead.
3	Communications and Engagement work for DA coincided with start of World Cup but mainly targeting summer months has received excellent feedback. Commenced with external campaign but work will now focus internally with key messages around victim safety, arrest, protective tactics, communications styles and Vulnerability Identification Screening Tool (VIST). A live Facebook chat is also planned for external messaging.
4	Continued engagement through the Serious & Organised Crime Strategic Partnership (SOCSP) Prevent plan in place with Cheltenham Borough Council
5	Ongoing awareness raising with partners through internal / external presentations:-Student offers, dept. training days, Safeguarding workshops with county Safeguarding leads from schools & educational establishments
6	Operation Tarak South West Region County lines partnership campaign and week of action to raise awareness from 2/7/18.
7	Through positive media coverage, partnership awareness raising and positive police action over 200 people safeguarded from Dangerous Drug Network threat. This is being targeted further through a South West Regional Operation Tarak partnership campaign and week of action that is running from the 2ndJuly to 6thJuly 2018



8	Governance for statutory bodies is provided by the Gloucestershire Safeguarding Adults Board. This provides the basis for strong partnership links with a number of government and third sector organisations
9	There is an active service commissioning group within Gloucestershire, the OPCC playing a leading role. Local services including the Gloucester Sexual Assault Referral Centre (SARC) and an Independent Sexual Advisor Service (ISVA) have recently been commissioned with long term funding.
10	The Solace Team Leader, Louise Boyle, started in post on Monday 29th January 2018. The publicised launch of the new Solace urban model took place in May 2018.
11	CI and Superintendents across the Local Policing portfolio, as well as Neighbourhood sergeants from each of Cheltenham and Gloucester NPT work to cover the NTE; this provides a consistent approach to NTE, with an emphasis on early visibility, prevention and clear leadership. This is creating stronger working relationships between Police and Partners.
12	<p>NHP sergeants are now conducting partnership briefings on a Friday and Saturday night at:</p> <ul style="list-style-type: none"> • 2200hrs Gloucester at ATIK Night Club 141 Eastgate Street • 2215hrs Cheltenham at 77 the Promenade <p>These briefings are attended by Street Pastors, Guardians (Cheltenham), Student Patrols and Door Staff.</p>

Safe days and nights for all – planned activities in the next quarter

- 4thDA thematic expected in September 2018. This will include a focus on use of bail in DA incidents
- C+E stalking campaign agreed for Stalking and Harassment on similar format and planned for autumn
- Development of internal framework to support staff suffering DA. Being developed in conjunction with Nick Gazzard
- Continued investigation and liaison with Crown Prosecution Service regarding Modern-Day Slavery (MDS) offences
- Increased partnership working with urban gangs units
- The Constabulary are taking part in a research project with Gloucester University. The project involves case reviews by criminology. Specifically looking at the following points, Offender characteristics, criminogenic needs and models. Pathway analysis to identify intervention points, onset, desistance, report and refer points etc. Victim characteristics and models and relationship with offender characteristics. The use and monitoring of protective strategies. Models of CSE in specific Gloucestershire context (e.g. rural models etc.) Multiagency response effectiveness and involvement (particularly around early referral, assessment and case closure)
- A new SARC centre of excellence for child victims has been commissioned from September 2018. This will provide paediatric examinations for child victims throughout the South West and is located in Bristol.
- Public campaign to raise awareness of sexual violence and reduce offending is planned for September 2018. This is led jointly by the Constabulary and GRASAC. It will include the Universities and places of further education in the County.



- A performance framework is to be developed by the Team Leader and will be monitored by the Solace governance group. This framework will be based on the above objectives of Solace and the 5 priorities.
- Chief Inspector NHP Urban is working with the chairs of both Gloucester and Cheltenham Nightsafe to create a 'Memorandum of Understanding' around both areas NTE that all partners will be signing up to in order to enable greater understanding and transparency around working practises.

Safer Days & Nights – Good News Stories

Formal Launch of Solace

Case study 1 – demonstration of the need for urgent civil action:

Closure notices and orders in Tredworth, Gloucester:

In May 2018, there was an increase in Police and City Council staff presence in and around the Tredworth area of Gloucester. On Friday 18 May 2018 and carrying on through the weekend, work was undertaken by officers from the police and Solace to target a group of individuals who jointly made up an OCG (organised crime group). Intelligence was held by the police and Solace that the OCG were involved in drugs supply, acquisitive crime as well as other offences including anti-social behaviour and intimidation to the local community residents. As a result of this intelligence a number of warrants were executed by the police to search a number of premises and structures in the Tredworth area. As a result of these searches a quantity of drugs were discovered.

As part of the intelligence and evidence held by the police linking the properties to drug dealing, other criminal acts as well as anti-social behaviour such as loud music and intimidation from members of the group towards the community, Solace were approached to begin preparing closure notices. It was the intention to serve these on 2 premises in the area which would initially close them for a maximum of 48 hours and would be authorised by an Inspector in the police. Plans were also made to apply to Cheltenham Magistrates court within the following 48 hour period, to make the closure notices into closure orders which would close both premises for up to 3 months.

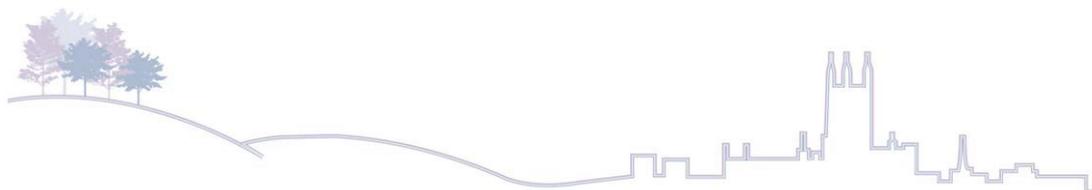
On Saturday 19th May, with the support of Cheltenham Magistrates, full closure orders were obtained for the 2 properties. The magistrate commended PCSO Morag Gordon on the way she presented evidence in court. She also had to deal with challenging comments and the presence of the head of the OCG (who had been released from custody). Police from the local NPT were in the community the whole weekend alongside colleagues from Solace to reassure local people about what was happening and why it was necessary. The feedback they received has been fully supportive and we are now seeking to work with the community with the assistance of colleagues in partner agencies.

Case study 2 - support cases where civil enforcement action is being considered

Youth civil injunctions:

Late last year Solace received complaints regarding 3 youths who were prolific in their anti-social behaviour (ASB) to businesses and individuals in the town centre of Cheltenham. In line with several partner agencies including Youth Support Team, Day Safe, Cheltenham and Tewkesbury NPTs and Social Care, we were all receiving complaints of the youths undertaking the following behaviours, all of these were taking place in Cheltenham as well as Tewkesbury:

- Incidents of physical violence to security staff in areas of the town
- Incidents of verbal abuse including the use of extreme swearing, the use of threats to staff including homophobic comments



- Spitting at staff
- Vandalising a listed historic Religious building
- Shoplifting
- Incidents taking place at school of threats of violence to other students

Solace alongside other agencies gave warnings to each of the youths and met with their parents or guardians to explain the seriousness of their behaviour and the possible result if it were to continue. Staff also arranged for support to be put in place for the youths and their families as well as at school with the aim of keeping them in mainstream schooling.

Unfortunately the behaviours continued and there was total non-engagement with the support in and out of school. Solace took the possibility of an application for civil injunctions for each youth to the Children’s First Panel and there was agreement that other support had not resulted in a reduction in ASB. By this point their behaviours had driven a member of staff in the retail unit they had targeted to resign from their employment.

Solace coordinated all the consultation meetings, statements, schedules of the offending and ASB as well as the full application to our legal team. At the hearing the Magistrate and all family members of the youths were supportive of the injunctions and felt they were necessary to control the youth’s behaviour. The feedback from this action from shops and security staff has been of relief and we received thanks for our help and support.

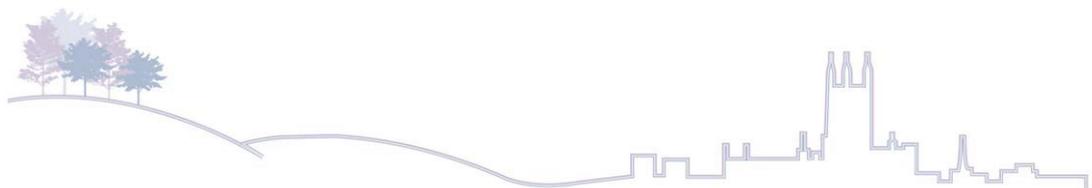
Safe and social driving

Intent:

That people are able to move around our communities in safety and with as much ease and convenience as possible

That the police will enforce the law when necessary, but will all work to reduce offending and antisocial driving

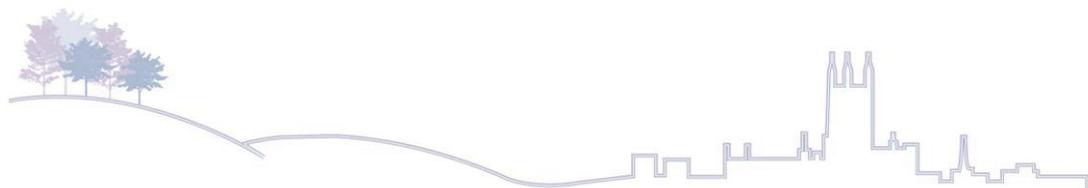
1	<p>byPASStHedaNGER</p> <p>330 students attended this workshop delivered by Gloucestershire Fire and Rescue Service staff during this quarter. It is designed to encourage young people to “speak up” to careless or dangerous driving.</p>
2	<p>Wrecked</p> <p>Gloucestershire Fire and Rescue Service delivered this workshop, designed to reduce the harm caused by drink and drug driving, to 1169 students.</p>
3	<p>Drive iQ Gloucestershire (DIQG)</p> <p>This is a localised certificated online driving awareness programme delivered by Gloucestershire Fire and Rescue Service. It helps the student to acquire knowledge, which will inform decision-making processes to reduce risk taking and misconceptions.</p> <p>For the 17/18 academic year, have registered on the programme to date 1508 have already modules. 1454 of the students are aged between 16 and 24, which is the high-risk target age group.</p>
4	<p>Gloucestershire Youth mini bike project</p> <p>Funded by OPCC, Gloucestershire Youth Mini Bike Project has continued reduction in anti-social-</p>



	behaviour through engagement and diversion of hard to reach disadvantaged young people. They work with children from 6-16 years old. This quarter 84 children have been involved and 76 community volunteers have allowed for Gloucestershire Youth Mini Bike to continue to operate.
5	6,200 camera speeding offences processed, 305 endorsable tickets and 135 other tickets issued, which led to 221 NDORS courses run in Gloucestershire, educating 5,041 clients, of which over 60% were Gloucestershire Constabulary detected offences, and 266 traffic prosecution files.
6	41 letters forwarded in support of local mobile phones usage campaign
7	Confirmation was given by OPCC to taking in NDORS administration in house from 1 June 2018. This has now taken place. In the first month, we have operated courses from 6 sites across the county, and to the end of June our call takers have taken 902 bookings (29% of total), with 2,168 bookings made on-line through our new booking and payment software.
8	We have now recruited 2 new mobile camera officers to deal with community concerns. Undergone training and commenced in enforcement. New vehicle/camera equipment purchased for their use through PCC funding and we are about to take delivery.

Safe and social driving – planned activities in next quarter

- At present planning preparation in under way to develop a team, to deliver educational prevention presentations to 16+ education settings, from September. This would help us to deliver to a wider range of 16+ educational settings across the county.
- In order to support the development of point 1, a re-launch event is going to take place in October for pink curriculum leaders from 16+ educational settings at SkillZONE.
- To prepare and plan for 'What if?' education prevention for 16+ educational settings.
- To deliver a Road Safety Campaign in September in relation to national campaign calendar.
- Drive 4 Life day at Hartpury College as part of their Wellfest event on 13th September.
- Current level of activity with mobile speed enforcement to be maintained.
- 2 further mobile camera officers to deal with community concerns to be recruited in the next quarter – after Constabulary/PCC agreement received.
- CJD Traffic Department will establish contact with local policing & special constabulary when additional officers recruited to develop strategy and take on local road concerns where possible.
- GCC have indicated a potential willingness to digitise the fixed site camera network. Discussions are ongoing over a potential investment by them of up to £138,000.
- Paper submitted and recently agreed requests us to consider treatment of DASHCAM footage from the general public evidencing poor driver behaviour. Also to be an early adopter of a system to allow officers to report RTCs on a mobile app linked directly to the Constabulary reporting system and an on-line reporting tool for the general public to report non injury accidents. We thereby could improve the quality of our data, and potentially improve timeliness of RTC decision making and have a greater opportunity to educate rather than prosecute in future.
- New equipment offers better opportunity to look at other anti-social driving offences – mobile use/non seatbelt usage and tailgating have all been successfully piloted and will now be rolled out.



Safe & Social Driving – Good News Stories

Feedback from Year 12 Westonbirt School in relation to the Drive for Life event

We would like to take this opportunity to thank you for the 'drive for life' day at Westonbirt on Friday the 29th June. Each one of you and your colleagues were extremely impressive and professional. The work you do, and courage you have is incomparable to that of any other profession and that did not go unnoticed among us all. The skills we learnt and activities we experienced were invaluable, giving us advice we will be drawing on for the rest of our lives.

We loved the day so much, that we want to raise funds for Gloucestershire fire and rescue service, in order for you and your team to continue this indispensable service to other schools and sixth forms.

We would love to discuss this fund raising opportunity further and feel sure that we could help you to deliver this outstanding level of education to a wider audience.

Overall, the day was exceptional and we cannot thank you enough.

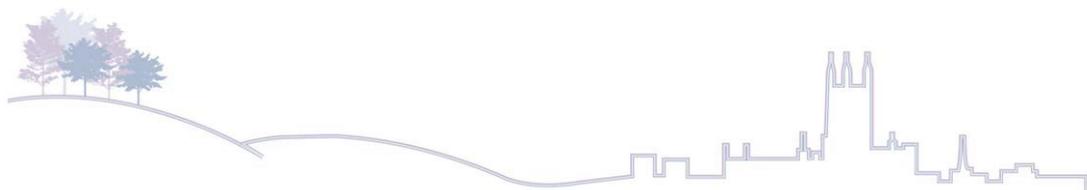
You have our utmost respect.

Safer Cyber

Intent:

To ensure Gloucestershire is safer as people, commerce and other organisations increasingly live, trade and work on-line. It underpins personal safety, economic growth and prosperity, in urban and rural environments, by supporting people of all ages, organisations and businesses

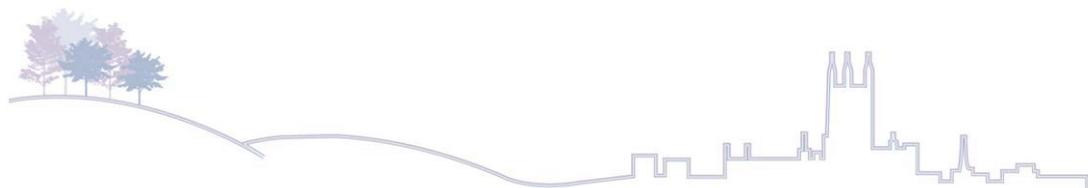
1	Delivery of inputs to schools continue, but are drawing to a close for the Summer period. Work is underway to establish a projected schedule for the forthcoming academic year starting in September.
2	Several inputs have been provided, in collaboration with local businesses, to Small Medium Enterprises (SMEs) to reduce the potential for them becoming victims of cybercrime
3	The Gloucestershire Business Show provided us with an opportunity to continue to engage proactively with businesses across the county, raising awareness of crime prevention methods holistically.
4	Having standardised on content for delivery of Digital Harm Reduction topics, the service provided to the public will now have a more consistent look, feel and impact, supporting the ability to be more effective in our performance assessment.
5	Linking in with regional and national colleagues, we have been able to share and obtain learning from other Police forces regarding their experiences with delivering cybercrime prevention initiatives and this is being factored into future events.



6	Several inputs have been provided specifically to Fostering Support Groups across the county in order to support foster parents understand the risks and how best to approach internet safety with the young people in their care
7	Provided inputs at Barclays and Nationwide branches to deliver anti-fraud and anti-scam advice to customers to protect them when online
8	Continued work with colleagues, more recently in Tewkesbury, to upskill them for delivery of inputs to school parents and pupils
9	Internet Safety Lessons have been delivered to 27,000+ pupils across 135 of our counties schools by colleagues from across the Constabulary
10	Cyber Safety sessions have been delivered to teachers across the county in order to support them with safeguarding the children in their care
11	A Countywide Sextortion campaign was presented to in excess of 20,000 pupils aged 11-18, raising significant awareness of the potential risk of Sextortion and reducing the potential for them to become victims
12	Collaborating with GFirstLEP's outreach team, further school inputs have been delivered around online safety
13	Focussing on those areas of our communities that may be harder to reach, Digital Harm Reduction sessions have been delivered to a number of groups, including; Gloucestershire Associated of Refugees and Asylum Seekers, the Syrian Community, Unaccompanied children to the UK and Foster Parents. These efforts are part of our ongoing drive to ensure that we provide holistic services to every resident of our county.
14	Continued support to the SchoolBeat initiative, that will see officers embedded within our counties' schools from the new academic year, ensuring better links with our younger people.

Safer cyber – planned activities in next quarter

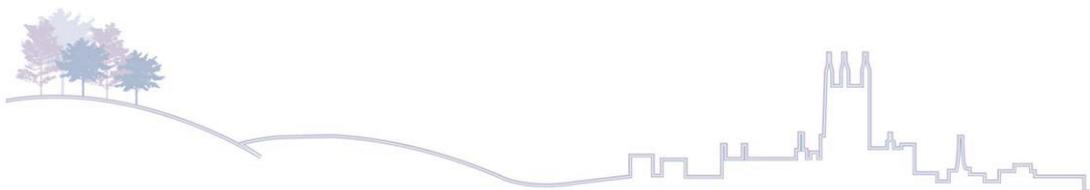
- Deployment of the SchoolBeat initiative across the county will further expand and provide more consistency to the inputs provided to our younger people.
- The Constabulary Open Day will see the opportunity for significant members of the public to engage with the Digital Harm Reduction team and gain online safety advice
- Work will progress with the Gloucestershire Healthy Living and Learning Group in order to improve the quality of educational resources that will be used across our academic inputs in the county.



- Continued support to the Gloucestershire Safeguarding Board Education Sub Group in the delivery of their top priority of Internet Safety.

Safer Cyber – Good News Stories

No information provided



3. Overview of Budget

Commissioner's Fund – Priority Leads Fund at 17.07.2018		
Priority	Projected Spend 2017/21	Awards to date 2017/19
Accessibility and accountability	£47,050	£47,050
Older but not overlooked	£96,751	£48,519
Young people becoming adults	£355,857	£308,551
Safe days and nights	£230,982	£138,482
Safe and social driving	£700	£223
Safer cyber	£134,336	£64,636
Other	£91,013	£72,213
Projected Expenditure	£956,689	£679,674
Total Budget	c.£1,000,000	

