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POLICE AND CRIME PLAN PRIORITIES - QUARTERLY HIGHLIGHT REPORT

1. Aims and Priorities

The Police and Crime Commissioner's aim is that the Police and Crime Plan will be delivered through the inclusion and involvement of the many partnerships and communities in Gloucestershire with the aim of making it a safer place in which to live and work.

The Police and Crime Plan is being delivered through:

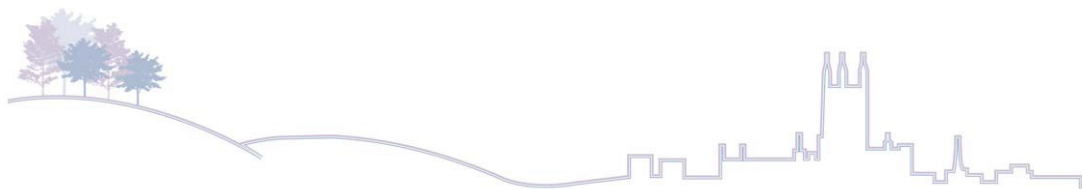
- **Priority 1 – Accessibility and accountability**
- **Priority 2 – Older but not overlooked**
- **Priority 3 – Young people becoming adults**
- **Priority 4 – Safe days and nights for all**
- **Priority 5 – Safe and social driving**
- **Priority 6 – Safer cyber**

Delivery plans for the above Priorities will be continually developed throughout the period of the Police and Crime Plan 2017 to 2021 and will aim to deliver value for money.

The purpose of the Police and Crime Plan Priorities Quarterly Highlight Report is to provide all stakeholders with an update that monitors progress in respect of each of the Priorities, to include:

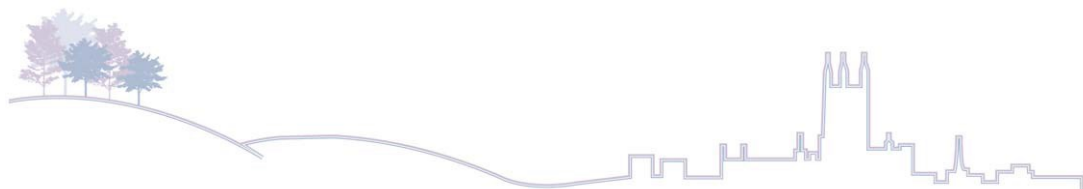
- activities achieved during the current quarter;
- activities expected during the next quarter;
- any risks or issues identified will be managed through the risk and issue registers;
- overview of budget.

This report is a summary against activities. Members should note that this **information is retrospective** for the reporting quarter mentioned; as such it is an executive summary. Due to report production timescales, information and updates may have since been superseded and will be updated in future reports.



2. Quarterly update on progress for period April 2017 to June 2017

Accessibility and accountability	
<p>Intent: To get the right resources to the right situation or problem first time, every time, on time and dealing with the matter appropriately and effectively To realise the ideal of the local officer working in and with the communities of Gloucestershire</p>	
1	<p>Threat/Harm/Risk/Investigation/Vulnerability/Engagement and Intervention/Prevention (THRIVE+)</p> <p>Continued to support the THRIVE+ model across all policing areas from the Force Control Room to investigation. Seeking to adopt the same risk, decision making and audit trail regarding our approach.</p>
2	<p>Efficiency and effectiveness of the Force Control Room</p> <p>Efficiency and effectiveness of the Force Control Room - building on the work undertaken around our call handling staff, focus now with supervisor roles, additional training and accreditation. Focus on quality of service, investigative scrutiny, demand management, customer satisfaction and developing digital accessibility options in line with Channel Management.</p>
3	<p>Neighbourhood Policing Review</p> <p>Delivery and acceptance by the Police and Crime Commissioner for the Constabulary regarding five key principles for focussed activity within Neighbourhood Policing - Relationships, Accessibility, Partnerships, Vulnerability and Prevention.</p> <p>Supporting document and key activity to deliver agreed approach - timescales for delivery of certain elements and both an internal and external communications plan under development for delivery of key messages, activity and expectations.</p> <p>Localised activity already under way, (web-site update and information sharing, dedicated identified PCSOs for geographic neighbourhoods, development of PC and PCSO role profiles).</p> <p>A Neighbourhood implementation plan is in place and supporting early activity. Partnerships and Harm Reduction review completed alongside Community Safety Review and recommendations, actions and activity will be fed into the Neighbourhood Project Meeting August 2017 - which has been commissioned to look at the core and larger elements of developing and delivery of neighbourhood policing over the next 1-4 years. (Business change - resourcing levels, shift patterns, citizens in policing, demand management and service offer, partnerships and digital developments in neighbourhood policing). Which in turn will report into the Operational Policing Board September 2017.</p>



4 Citizens in Policing

Citizens in Policing (CiP) - developing the approach Nationally and locally to evolve next steps of volunteering.

Core work continues to be delivered by our colleagues in the Special Constabulary. Key service provided in last quarter.

The Incident Resolution Team (IRT) Special Constable is supporting our front line Officers in dealing with demand and critical incidents; again significant contribution at a time of high demands and Annual Leave. Over 100 hours delivered monthly into this area of business.

Neighbourhood Policing Special Constables - focus on key vulnerable areas highlighted from communities - Bourton to Newent - issues relating to visible patrol to Child Sexual Exploitation (CSE), night time crime to anti-social-behaviour. Over 200 hours per month delivered into these areas of business.

Cadets have also been pro-active in relation to activity supporting the Constabulary (Civic engagements, local policing activity - mini neighbourhood policing).

Volunteering - additional staff members supporting - vehicle maintenance/driving, mounted section.

New opportunities and development of CiP with a bid into - National Trials of Innovative Practice in CiP – ongoing.

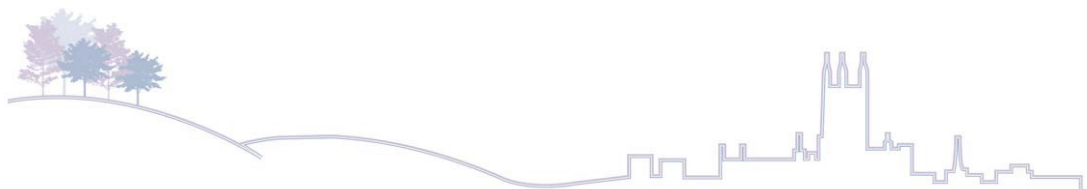
Again we continue to be pro-active in our recruitment of Special Constables - however 'success' has meant considerable turnaround of our establishment with many being successful at joining the regulars meaning a constant flow in terms of full time equivalent (FTE). (Current FTE 119). We will be tracking our progress throughout the next financial year.

5 Channel Management - Neighbourhood Alerts

Review and assessment of system to support communication and update to our neighbourhoods. The system itself uses the traditional direct email marketing model, but also enables text and voicemail features too, which offers some real benefits as a communications and engagement channel. The system itself, however is expansive and has other real benefits which could yield fruitful results in other areas such as operational policing and victim satisfaction.

As such, we have asked if the providers would be happy to demonstrate just what opportunities the system allows and they have provided us with the following proposed agenda:

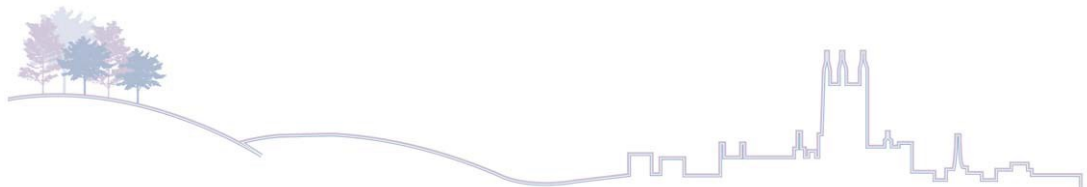
1. Using Acorn (and Origins, we would need a licence) to enable engagement with vulnerable, hard to reach and emerging communities.
2. Utilising Application Programming Interface (API) links to subscribe users that complete victims satisfactions surveys – currently being developed.
3. Extending our reach and working with local partners.



	<p>4. Drawing our community intelligence and measuring effectiveness.</p> <p>5. Geo-fencing - if an offence has occurred in a particular location then we can send communication to that specific area. We can also seek CCTV footage from those subscribers that may have informed the system that they have CCTV.</p> <p>6. Ongoing development.</p>
<p>6</p>	<p>Mounted Trial</p> <p>The final review of the Mounted Trial will be shared at our Management Executive Board in August outlining:</p> <ul style="list-style-type: none"> • Costs • Value • Options and next steps
<p>7</p>	<p>Neighbourhood Road Show</p> <p>Neighbourhood Road Show - Linked up work with NEV (Neighbourhood Engagement Vehicle) and CEV (Community Engagement Vehicle), mounted section and neighbourhood policing staff across the county. Sharing activity and updates, localised approach, listening and capturing local issues.</p> <p>15 events undertaken in local areas</p> <p>Marketed locally and internally</p> <p>Ongoing events as neighbourhood approach and communication plan implemented September onwards.</p>

Accessibility and accountability – planned activities in next quarter

- THRIVE+ development alongside - Crime Command, Learning and Development, ICT development
- Force Control Room - Continued investment in People Development, Demand Management and work on developing approach to first contact resolution, accessibility and accountability re recording/re-directing and resourcing demand
- Neighbourhood Policing - delivery of new approach, communication plan and timelines for specific elements
Project Meeting to be established and published activity, tasks and expectations
Implementation plan in place and actioned
- Citizens in Policing update on activity and next steps - Special constabulary 'offer' re time based tasking and activity undertaken
Cadets 'offer' and activity undertaken
Transformation bid and next steps
- Mounted Section – monthly executive board update and outcomes re decision on next steps
- Development of 'drone' option for rural policing element



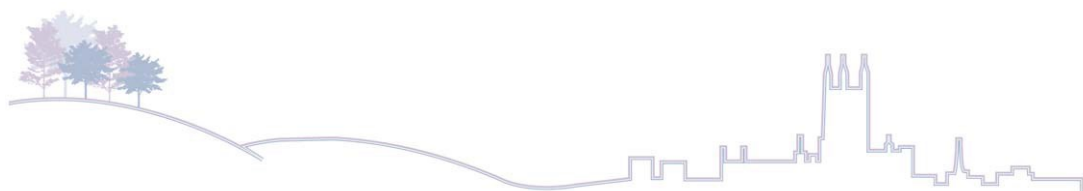
Older but not overlooked

Intent:

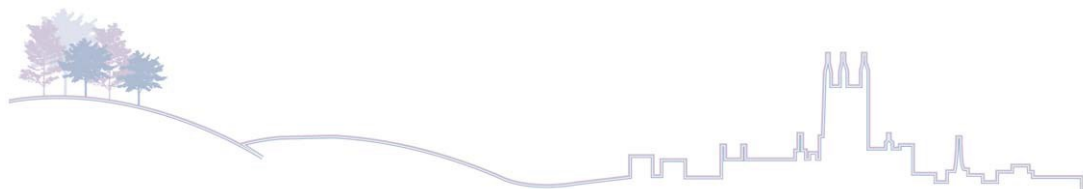
That older people need to feel and remain an active part of our communities whether they live in their own homes or are in residential care

Both should be part of the police beat with the local officer being visible and proactive with all vulnerable groups

1	Preventative Measures Work is continuing at a local level between the neighbourhood teams/fire service cadet and Special Constabulary to support older people to become more confident and reduce the fear of crime through the use of preventive measures e.g. target hardening and through preventive work in relation to cyber especially on line and telephone fraud. Work is ongoing with Treasure Seekers to enable a safe and supported location for older people to attend and be supported by agencies and volunteers.
2	Hate Crime Training Hate crime training has now been delivered to a number of persons both internally and to partner agencies to become hate crime champions. The hate crime co-ordinator is in place and work is ongoing with the performance team to be able to enable more effective monitoring of all strands of hate crime.
3	Neighbourhood Watch Neighbourhood watch is part of the Community Harm Reduction review, which has just made it's recommendations and will be incorporated into the neighbourhood delivery service offer. The new alert messaging scheme will go live shortly and the Harm Reduction team and citiizens in policing team are working with the neighbourhood watch coordinators to reinvigorate its use and effectiveness. The work of the community builders which will be rolled out countywide over time will look to incorporate and build on the neighbourhood watch schemes.
4	Dementia Phil Sullivan and Supt Bridget Woodhall are visiting a number of places around the county who have contact with dementia suffers to assist in joining up the services and enabling effective communication with the neighbourhood teams. They are looking to ensure that signposting to agencies and volunteer support is effective.
5	Cyber Crime The Harm Teduction team are working with the prevention leads in cyber-crime to have bespoke material and communication to prevent older persons becoming victims of cyber-crime.



6	<p>Police Community Support Officer (PCSO)</p> <p>Part of the neighbourhood offer is to have a named PCSO for each neighbourhood. The expectation will be that they actively engage with organisations supporting older persons.</p>
7	<p>The Cadet Programme</p> <p>The cadet programme is actively looking at ways to support the older person plan including attendance at events such as luncheon clubs and working with Treasure Seekers.</p>
8	<p>Restorative Justice</p> <p>Restorative Justice are working with the Harm Reduction team to enable Restorative Justice to work effectively with older and vulnerable victims.</p>
9	<p>Treasure Seekers</p> <p>Treasure Seekers has set up Chuckaboos Victorian Tea Room and also set up a general drop in for older people replicating the provision of the Cavern that is used by Young People The Project has facilitated some 1168 hours of volunteer time to be delivered in the quarter.</p>
10	<p>Cotswolds Friends</p> <p>Cotswolds Friends support twelve Lunch Club programmes across the Cotswolds at Blockley, Broad Campden, Longborough, Mickleton, two clubs in Moreton-in-Marsh, Northleach, Stow-on-the-Wold, Willersley, Wyck Rissington and Andoversford with opportunities for twenty-eight volunteers and over 300 people attending.</p>
11	<p>Keep Safe Project</p> <p>The Keep Safe project during this quarter visited many events during Mental Health Awareness Week and Tewkesbury Market Place promoting and raising awareness of the scheme. There are now circa 12,500 vulnerable adults carrying Keep Safe Cards in the county giving them confidence to leave their homes knowing that carrying the card if they need help they can get it.</p>
12	<p>The Churn Project</p> <p>The Churn Project held eleven sessions of the Tuesday Group aimed at older vulnerable people in the South Cotswold with attendance at each session circa 12 to 18 people.</p>
13	<p>Gloucestershire Older Persons Association</p> <p>Gloucestershire Older Peoples Association project, called The Link Project, have held 'Tea and</p>



	Tell sessions' at various locations across the county. They have also given a presentation to an International Summer School at the University of Gloucestershire on the purpose and benefits of Tea and Tell sessions.
14	Forest Up Cycling Forest Up Cycling have provided gardening maintenance to people referred by organisations such as Mencap, Salvation Army, Fire service and PCSO referrals
15	Stonehouse Memory Link June Hennel, the lead at Stonehouse Memory Link and her small group of volunteers continue to support people and groups in the Stonehouse area who are affected by this illness and also carry out presentations locally, nationally and abroad to people and organisations engaged in responding to dementia.

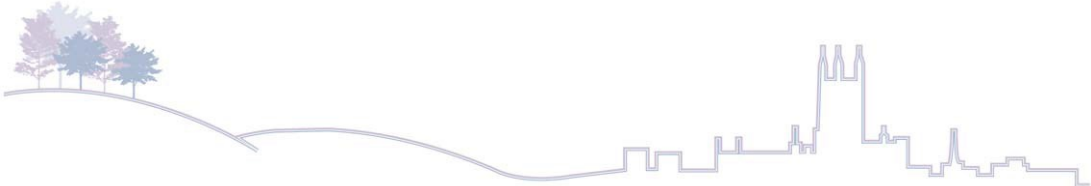
Older but not overlooked – planned activities in next quarter

- A multi-agency event is in the process of being planned for October 2017
- Police work on the neighbourhood offer and the recommendations from the Harm Reduction review will take this plan forward
- The Hate Crime and Incident working group plan will continue to be taken forward by the steering group and the County Strategic group, with events planned across the county during Hate Crime Week from the 14 to 21 October 2017
In addition, training/awareness raising will be commencing to partners in our Strategic Group membership
- Further planning for the event in October is engaging in the launch and use of the new community alert scheme
- Continue work on the programme for the Older but not Overlooked Networking Event, 11 October 2017
- Supt Bridget Woodall and Phil Sullivan will be visiting various projects across the county throughout the quarter

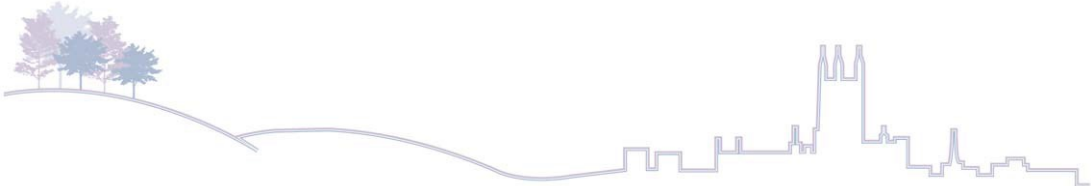
Young people becoming adults

Intent:
To deliver sensitive, relevant and effective policing ensuring our young people become law-abiding, productive members of society
To ensure that the 'system' must work for them, not against them

1	Raise awareness across the Constabulary of young people's needs and the issues that cause them to offend and how they must be treated with fairness, dignity and respect, and to better understand how young people view and experience the Police in Gloucestershire
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	<p>CHILDREN FIRST Project</p> <p>In our last update (April 2017) we discussed our ambition to develop a programme of work called "CHILDREN FIRST". In the last three months there has been significant progress on this project. Project support is in place, a business plan has been created, a working group is established with leaders within the Youth Support Team and the Constabulary is now progressing workstreams.</p> <p>1.1 We have sought the support of a young person's ambassador via the Youth Justice Partnership Board to identify a young person who can become part of this project and offer advice.</p> <p>1.2 We have an agreement for the Youth Offending Team officer to provide an input and insight to new officers joining the Constabulary to assist them in understanding our approach for working with young people and seek their views for improvements.</p> <p>1.3 We have commenced training inputs for all of the Constabulary front line officers to share with them the aims and objectives of 'Young people becoming adults' workstreams, the 'Children First Project' and how they can assist and support this work. Two hundred front line officers informed so far.</p> <p>1.5 Through the Children First working group Police policies are being reviewed, amended and rewritten to support the new joint approach to youth justice.</p> <p>.</p>
<p>2</p>	<p>To reduce the number of young people entering the criminal justice system as first time entrants and reduce reoffending by young people by ensuring that decisions that are made by the Police about young people are fair and consistent and seek to divert young people from the criminal justice system and ensure they receive the help they need to stop them re-offending, as quickly and efficiently as possible</p> <p>2.1 We have standardised the Youth Conditional Charges process and introduced a common Chair (Police). A funding bid has been submitted through the Office of the Police and Crime Commissioner which was supported. This funding has allowed the development of a substance misuse diversion programme within the Youth Support Team which forms part of the Children First project.</p> <p>2.2 The Substance misuse programme is working in tandem with the review of the Constabulary drugs policy to ensure we create a system which will identify, divert and support young people who come to the attention of the authorities through drugs.</p> <p>2.3 The Restorative Justice team are part of the Children First working group. They are an integral part of the project as restorative intervention will be the default disposal for young people who come to the attention of the Police.</p>
<p>3</p>	<p>Reduce numbers of young people being brought into custody and for those in custody reduce the length of time spent in custody and ensure that support is provided throughout the process and that police have the information they need about that young person in a timely manner to enable more effective support and decision making</p>



Youth Support Workers

3.1 2 x Youth support workers have been recruited. Once vetted and trained these staff will be based in the custody suite to provide expert advice to officers dealing with young people in the custody environment and allow multi agency access to data to assist decision making into the most appropriate disposal method for young people. In the interim a dedicated phone line will operate for officers to access support and information.

4 Ensure that all young people involved in anti-social behaviour receive the support and early intervention they need in order to reduce further incidents of anti-social behaviour and the number of formal sanctions being sought, as a result of strong partnership working and a clear consistent approach

Youth Justice Lead for the Youth Support Team and Priority Lead

4.1 & 4.2. Kate Langley youth justice lead for the Youth Support Team & Priority lead for ‘Young people becoming adults’ sits on the strategic board for the Aston Project and Great Expectations. This ensures synchronisation between their work and the Children First project. Solace anti-social behaviour work is now expanded into Cheltenham.

5 Create strong and successful pathways for young people to engage in support and divert them away from crime and re-offending through the improved use of data in order to develop a profile need and ensure resources are targeted effectively

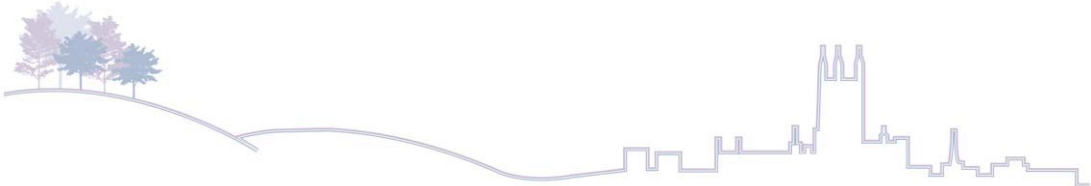
Youth Justice Partnership Board

5.1 The reoffending sub group of the Youth Justice Partnership Board is now well established and has started to analyse information relating to young people who are reoffending to understand how best they can be engaged, diverted and supported.

5.2 Data sharing between the Constabulary, the Youth Support Team and the Education sub group has improved and is assisting to make positive decisions for young people.

Young people becoming adults – planned activities in next quarter

- Continue and complete the Children First inputs to all front line officers
- Introduce staff into the Youth Custody Coordinator posts
- Ensure project 'Children First' is aligned with the ongoing work of the Community Harm Reduction Team
- Identify a young person to work with ‘Young people becoming adults’ Priority Lead in a consultative capacity
- Establish the Terms of Reference for the Youth Restorative Intervention [YRI] Joint Decision Making Panel [JDMP]
- Inform and train custody Sergeants and Inspectors in the Children First project
- Recruit an additional Youth Offending Team officer
- Develop the communications and engagement plan for the Children First project



Safe days and nights

Intent:

To better manage the Gloucestershire night-time economy, with alcohol related crime and disorder being reduced

That everyone should be able to go out to our parks, pubs and streets without fear

1 Threat/Harm/Risk/Investigation/Vulnerability/Engagement and Intervention/Prevention

Ongoing work continues with Cheltenham and Gloucester in working with the multi-agency approach to safer days and nights. Licensing officers for Cheltenham and Gloucester who have moved into the neighbourhood teams are a particular focus, will be on premises that have highest demand for call for service or through Threat/Harm/Risk/Investigation/Vulnerability/Engagement and Intervention/Prevention (THRIVE+) as risk is identified. The Eastgate Street closure in Gloucester is seeing a positive improvement reported from police/partner agencies and the business premises.

2 Dangerous Drugs Network

Dangerous Drugs Network is a Force priority and as such the Force Crime Operations team have a concerted effort with partners in this area to reduce the exploitation of the vulnerable and bring offenders to justice. Working with Youth and Restorative Justice to have positive impact outcomes on young persons who become involved in this form of crime.

Understand and address the threat of serious violence and the exploitation of the vulnerable that is specifically associated with the illicit drug market and use of firearms and bladed weapons.

This remains a Force priority and a key strand of 'Safer days and nights'. A series of closure orders have been successfully sought regarding premises that have been 'cuckooed'. Such activity needs to be a staple tenet of neighbourhood policing with central harm reduction resources focusing on longer term preventative work.

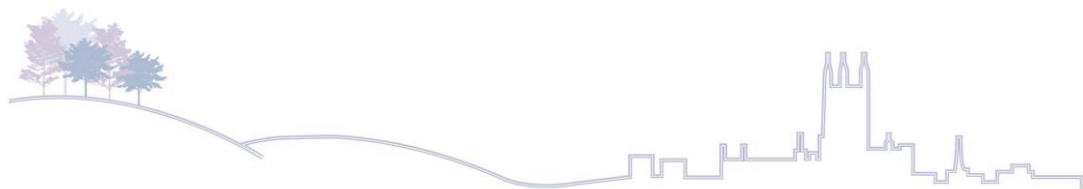
The latest figures reveal knife crime up 13% in the UK in the last year and hope knife crime will be an operational priority set by the Chief Constable until the current increase seen in Gloucester is brought under control.

Operation Kaiser has been developed as a holistic response to knife crime and levels of offending have stabilised. Decisions are required around long-term resourcing of diversionary initiatives and the role of neighbourhood policing resources in tackling these issues.

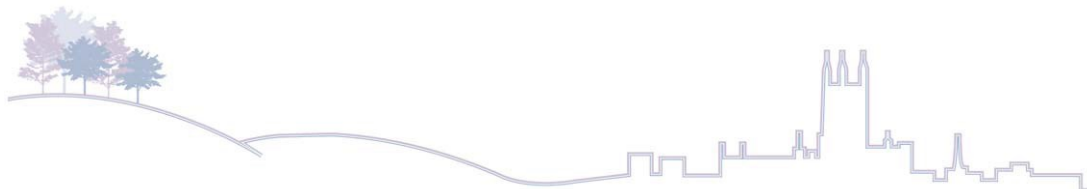
Levels of crime in this area have stabilised. Seconded resource to harm reduction remains in place to mitigate the risk.

3 Neighbourhood Watch Project

As part of the Neighbourhood Policing project in relation to the new neighbourhood offer, person and location repeats will be considered for specific multi-agency approach. Building on the work of the Harm Reduction team for evidence based multi-agency approach and information sharing. Looking towards early intervention. The work of the Aston and Great Expectations projects and



	<p>Solace continues, focusing on diversion and where necessary effective enforcement. This work is led through the Domestic Abuse and Violence board and reported and monitored through this process.</p> <p>This work is high on the agenda and the Public Protection Bureau are arranging 'stalking clinics' moving forward to improve knowledge of risk and service delivery in this area. This work is being progressed and reviewed through an action overseen by Public Protection Bureau.</p> <p>The Multi Agency Sharing Hub project continues.</p>
4	<p>Domestic Abuse</p> <p>PROTECT - Safeguard those who are subjected to domestic abuse and reduce the actual incidents of it.</p> <p>Officers take domestic violence very seriously and will deal positively and promptly with any incidents they attend.</p> <p>DC/Insp Richard Ocone is leading a Domestic Abuse Working Group which has effective Local Policing representation.</p> <p>The domestic abuse database has now been migrated to the Unifi enquiry module although significant data quality issues are affecting the database. Vulnerability Identification Screening Tools (VIST) forms are reviewed dialy at multi-agency meeting. Domestic abuse continues as a priority for all staff.</p>
5	<p>Communications and Engagement</p> <p>We continue to plan an effective and proportionate communications and engagement response in the event of a major incident or threat to local people through effective crisis communications management planning.</p>
6	<p>Automatic Number Plate Recognition (ANPR) / CCTV</p> <p>The ANPR strategy has been completed and Gloucestershire Constabulary's ICT have progressed the relocation of the ANPR infrastructure.</p> <p>The ANPR policy is currently being reviewed by the Gloucestershire Constabulary's Governance and Compliance Department.</p> <p>The operational date for the National ANPR System, (NAS) is estimated to commence November 2018.</p> <p>Maintenance arrangements are now in place and confirmation due soon that CCTV in Cheltenham has been repaired.</p>
7	<p>Coordinate the management of organised crime groups</p> <p>Gloucestershire Constabulary now has internally a dedicated Intelligence detective sergeant and dedicated tactical detective sergeant with the Force Crime Ops. A calendar has been established to ensure regular and consistent reviews (the quality of which has been successfully peer reviewed by the Regional Organised Crime Unit).</p>



Safe days and nights for all – planned activities in the next quarter

- Neighbourhood service work to continue move to dedicated neighbourhood teams
- Freshers' week preparation to reduce risk/harm to persons through this week
- Continue to build on relationships with partners through Harm Reduction and Neighbourhood teams
- Implement probleming model once a Force decision has been made
- Neighbourhood teams to work closely with Public Protection Bureau in order for those most at risk of harm and committing harm are where possible engaged with police or a partner agency working to reduce the risk
- To better manage the Gloucestershire night-time economy, with alcohol related crime and disorder being reduced together with improved regularity and contact with urban councils
- The operational date for the National ANPR System, (NAS) is estimated to commence November 2018

Safe and social driving

Intent:

That people are able to move around our communities in safety and with as much ease and convenience as possible

That the police will enforce the law when necessary, but will all work to reduce offending and antisocial driving

1 byPASSthEdaNGER

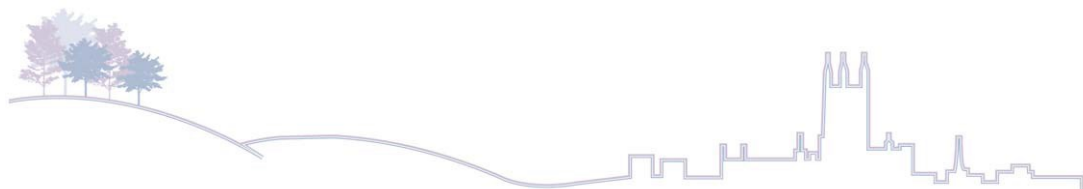
byPASSthEdaNGER - In Gloucestershire car occupants, aged 16 - 24 are the age group most likely to be killed or seriously injured.

Our collision data informs us passengers aged 15 – 19 are at greatest risk. This workshop focuses on encouraging young people to 'speak up' to careless or dangerous driving. It is designed to empower decision making and provides some useful strategies to reduce risk.

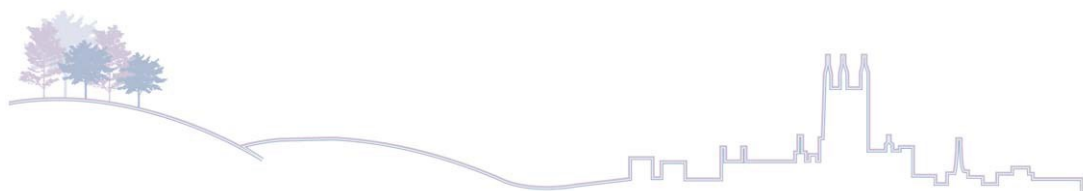
Between April and July 2017, 1247 students received this valuable input. More schools are now being reached with this project than ever before e.g. Forest schools, The Crypt and St Peters. Last academic year we delivered to 402 students and this year we have delivered to 2987.

2 Wrecked

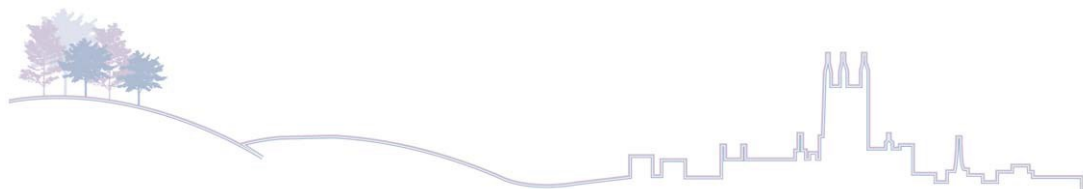
'Wrecked' is a one hour workshop designed to reduce the harm caused by drink and drug driving and is delivered by the three partner agencies (Gloucestershire Fire and Rescue Service, Police and Road Safety). Nationally, drink and drug drive fatalities are increasing and local collision data informs us that 15-29 year olds are most at risk of becoming a casualty from a drink and/or drug related collision. A recent evaluation found that the impact of the workshop was considerable –



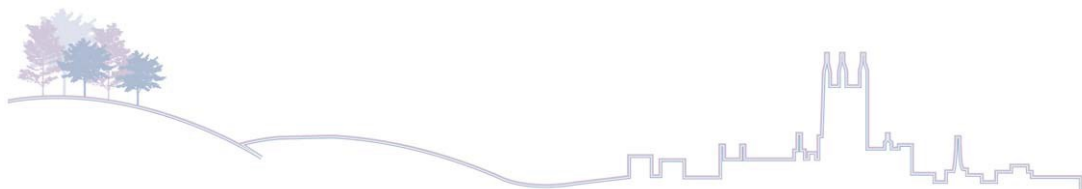
	<p>more than 80% said it would change their driving behaviour!</p> <p>Between April and July 2017, 1117 students received this intervention giving a total of 4279 for the academic year.</p>
3	<p>Drive iQ Gloucestershire (DIQG)</p> <p>DIQG is a localised certificated online driving awareness programme. Young drivers will acquire knowledge that will inform their decision making processes to reduce risk taking and misconceptions. DIQG is a programme that teachers view as invaluable to their students' holistic education and they are working closely with Gloucestershire Fire and Rescue to implement the programme. Scientific analysis shows that DIQG is reaching students on both an attitudinal and behavioural level.</p> <p>Between April and July 2017, 142 students have registered on the DIQG programme. Students have until the end of August to complete the programme. Currently the academic year shows 1681 registrations with 711 (42.3%) completions.</p>
4	<p>Drive For Life (DfL)</p> <p>Drive for Life events are designed to safeguard the driving futures of students by focusing on changing the attitude and behaviour of young drivers and their passengers. This is a multi-agency road safety day hosted by the school or college. Timetabled workshops delivered by partner agencies are the core element of the day. They focus on risk taking, the emotional consequences and the law (all themes the young drivers felt were needed in the 2014 research). In addition, road safety professionals and exhibitors are invited from the public, private and voluntary sectors to reinforce safe and social driving.</p> <p>Two events took place in this final academic term at Westonbirt and Tewkesbury Schools. The total number of students receiving this intervention for the 16/17 academic year was 2713.</p>
5	<p>Eyes on the Road</p> <p>'Failing to Look' is the biggest cause of road traffic collisions in Gloucestershire. Eyes on the Road (EOTR) is a presentation about how our eyes work when we are driving. This workshop explores the limitations of our eyes and strategies we can use to reduce human failings. Research shows that young people are more likely to take risks, to overestimate their capabilities and to underestimate the complexity of the task. This is unfortunately reflected in our collision data. As a result of this workshop students are more aware of how our vision and perception works and this is vital to understanding safer use of the roads.</p> <p>Between April and July 2017, 1506 students received this valuable input giving an annual total of 2693.</p>
6	<p>National Driver Offender Retraining Scheme (NDORS)</p> <p>3140 drivers attended a GCC run NDORS course in Gloucestershire during the two months</p>



	<p>between 1 April and 31 May 2017. Customer satisfaction remained extremely high and the analysis of the feedback was published on the Road Safety Partnership website.</p> <p>From 31 May Gloucestershire County Council ceased to provide NDORS courses</p> <p>The Tactical Training Centre are now the locum service provider delivering courses for Gloucestershire Police.</p>
7	<p>Safer Driving with Age (SAGE)</p> <p>This is a programme designed by the Road Safety Partnership to provide older drivers with support, guidance and coaching so that they can continue driving for as long as it is safe to do so. SAGE is specifically mentioned in the National older driver strategy 'Supporting Safe Driving into old age' as the first step in the framework of good practice.</p> <p>48 older drivers completed a SAGE assessment between April and June, a 33% increase over the same period last year.</p>
8	<p>Road Safety Community Hub</p> <p>Received and responded to 219 enquires and concerns between 1 April and 30 June 2017. 38% of queries are about speeding, others include visibility issues, parking , cycling and signing. Generic email address: roadsafetyhub@glosfire.gov.uk and the public can also reach us on-line using the "contact us" tab on the RSP website.</p>
9	<p>Wheeled Respect</p> <p>This road-side education programme has been updated and refreshed and is ready for use by police colleagues. It will be used for the first time on 22 July at St Oswald's Retail Park as part of an Operation arranged in collaboration with Sgt Rich Blyth, Special Constabulary and supported by Tom Burrige the Fire and Rescue Service Local Risk Manager for Gloucester City and the Forest of Dean.</p>
10	<p>Choose Zero</p> <p>Choose Zero is the current summer alcohol and drug campaign. Building on the Christmas Campaign – Choose Zero was launched at the Gloucestershire Motor Show on 10/11 June. Any amount of alcohol will impair driving so to choose zero alcohol will avoid the misery of conviction or crash.</p> <p>The Special Constabulary are organising a number of Choose Zero events throughout July and August.</p>
11	<p>What If... Roadshow</p> <p>This intervention is aimed at 17-24 year olds who are most at risk of becoming a casualty from a road traffic collision. The audience are presented with a film, detailing the story of two young men who were recently involved in a 'crash' in the Forest of Dean. They take us on a journey, exploring</p>



	<p>their emotions and presenting the harsh realities post incident. Alongside the film are on-stage testimonies from professionals who attend road traffic collisions and those who have been affected by them. It is hosted at four central venues in Gloucestershire. This was our first year running "What If..." and 6,137 students attended the roadshow.</p>
12	<p>Pedestrian Presentations</p> <p>Two Junior school pedestrian presentations were undertaken reaching 100 pupils.</p>
13	<p>New Journey Programme Training</p> <p>Ten schools engaged with the New Journey programme training. 300 Year 8 students as road and personal safety mentors for the new Year 7 intake.</p>
14	<p>During the quarter period April 2017 to June 2017 the 'Safe and social driving' Priority has completed the below activities.</p> <ul style="list-style-type: none"> • 5,363 Camera offences, leading to 3,660 offers of education • Central Ticket Office processed 460 tickets, 46 courses offered • 331 prosecution files completed • Vacant 0.5 full time equivalent Road Safety Officer post recruited and commenced April • File building requirements for minor traffic offences removed from front line officers and now undertaken by CJ Traffic Unit • Successful trial within Tri-Force for new road traffic collision process and now looking to roll out forcewide. This will be in conjunction with digital traffic collision reporting • We have provided suitable test sites for the mobile average speed pilot • Awaiting County Council project update on digitisation of fixed site cameras • New proto-type camera developed by HOTA supplier offered to us as a pilot facility in the county • Special Constabulary Roads Safety Education and Enforcement Team (RSEET), increased establishment from 4 to 11 Special Constables, coupled with the delivery of a replacement Automatic Number Plate Recognition (ANPR) equipped vehicle • New tasking process developed by the RSEET which links into local police stations within Gloucestershire and develops local action plans on local concerns (roads safety) • Roads Safety Operations run in Tewkesbury and Churchdown (22 May 2017) • Launch of the summer drink drive campaign, with activity in Stroud and Gloucester • Plain clothes mobile phone operations using Cadets, Driving Instructors, the Special Constabulary and the Gloucester County Council Roads' Safety Team, in total 359 Motorists sent warning letters
<p>Safe and social driving – planned activities in next quarter</p>	
<ul style="list-style-type: none"> • Operation Close Pass 27 July - focus on inconsiderate, careless or reckless driving particularly around people on bicycles • Delivery of the "What If..." roadshow will begin in September 	




- Results of "Choose Zero" events
- Plan to maintain enforcement activity levels in quarter period October 2017 to December 2017
- Decisions on equipment upgrade depend upon achievement of HOTA and/or investment decision from County Council on replacement equipment
- Plain clothes Mobile Phone Operation planned for Cheltenham to educate drivers
- High Profile Drink Drive Campaigns to continue in Stroud/Dursley and Gloucester to include Gloucestershire Fire and Rescue Service and Gloucester County Council Roads' Safety Team
- Cyclist initiative 'Close Pass' high profile media campaign warning of the dangers of passing cyclists too close (County Wide education - centred in Cheltenham)
- Taxi and Private Hire coupled with drink drive operation in Cheltenham
- Continue with Action Plans raised throughout the Force to tackle local issues of concern
- Motorcycle Safety operation in the Forest of Dean, concentrating on speeding and promoting Green Dot CRASH system (in-helmet ID details)
- High Profile drink drive operation in the Cotswolds
- Wheeled Respect in the Forest of Dean - Roads Safety educational initiative
- Further Mobile Phone operations and activity across the Constabulary by the RSEET
- Vehicle Lighting Operation (Force wide - September/October)

Safer Cyber

Intent:

To ensure Gloucestershire is safer as people, commerce and other organisations increasingly live, trade and work on-line. It underpins personal safety, economic growth and prosperity, in urban and rural environments, by supporting people of all ages, organisations and businesses

- 1  **DEFEND** (What are we going to do to ensure that citizens and businesses within Gloucestershire have the knowledge and ability to defend themselves?)

Established a partnership with The Cyber Trust to obtain stronger reach into our county's schools through their Cyber 4 Schools programme. This allows the cyber safety messaging to reach more young adults and instil a culture of appropriate online behaviour.

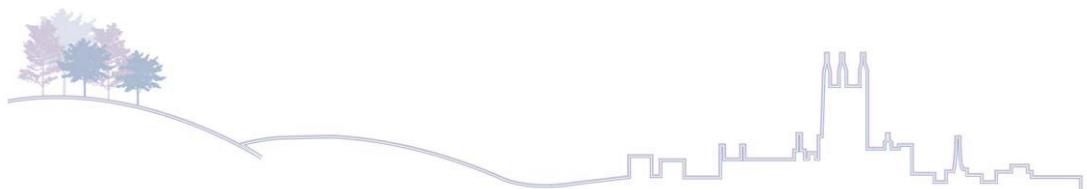
Online safety is now a component of the annual Gloucestershire Teach Conference, ensuring that it remains at the forefront of our counties educational programme.

Work continues with the Local Resilience Forum to ensure that we understand as a wider group of organisations, the impacts that cyber based attacks or faults can have on both our ability to respond and the complexity of returning to a new normal.

The Safer Cyber team are working with Crimestoppers as part of a regional cybercrime conference to raise awareness and seek to reduce potential victim numbers through education and early prevention.

Attended the annual Gloucestershire Business Show in the digital security zone to provide not just cyber, but wider crime prevention advice. It was noted that a growing number of businesses were not just present within the zone, but the diversity of sectors from which they operate are growing and digital security / cyber is starting to become a mainstream topic.

Supported a number of organisations with both internal and external engagement around the safe




use of technology and how to spot the early signs of a cyber-attack.

Work continues to reach out into our county's schools with approximately 8,000 having received cyber harm reduction inputs throughout the school year coming to a close. This is representative of an increase from 7% last academic year to 62% this summer.

Working alongside our partners, Online Safety is a top priority for the Gloucestershire Safeguarding Education Sub Group and collectively we are making steady progress with supporting the county's' educators with inputs and resources to educate our young people about online safety.


A baselining process has been carried out to better understand our current knowledge in relation to Sextortion. Opportunities for improvement have been identified and a plan is being developed to reduce the risk in this area. Part of this work includes delivery of harm reduction messages to all children of school age - which has in turn identified the need to create a framework and management process for constabulary wide schools inputs.

2  **DEVELOP** (How will we continue to innovate and develop further relationships with partners to ensure that the Constabulary have the necessary tools and skills to combat cybercrime effectively?)

The Safer Cyber team attended Gloucestershire University's COMX event which gives the school of computing students an opportunity to showcase the output from their project work. The event demonstrated a high level of capability and indicate strong prospects for the students entering the world of business with some innovative solutions.

We have increased the numbers of our Police Community Support Officers (now approximately 95%) having received the core Child Exploitation and Online Protection Centre (CEOP) training, with a number of Police Officers having completed enhanced cyber safety inputs.

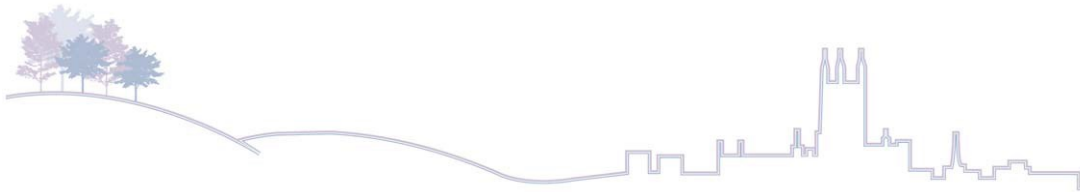
Research is underway to establish the usability of new technology to assist in the search for Missing Persons, reducing both vulnerability and resource demands.

3  **DETER** (What are we going to do to detect, understand, investigate and disrupt hostile cybercrime, pursuing and prosecuting offenders?)

Supporting nearly 200 investigations, often of a complex nature, the Digital Intelligence Unit has been embedding digital processes into daily activity to increase the effectiveness of investigations and reduce the risk of ongoing harm to victims. Two of these investigations in particular have been complex cases involving some 1800 websites that were used to commit cybercrime and ongoing work has been denying the criminals the opportunity to exploit these vulnerabilities to carry out their fraud.

Safer cyber – planned activities in next quarter

- **DEFEND** and **DEVELOP**: Establishing a cyber ambassador scheme to champion positive peer influence and encourage young adults to understand the implications of online identity for their



futures, starting in the new academic year.

- **DEFEND:** Embed elements of Safer Cyber within the Community Harm Reduction displays at the Constabulary open day.
- **DEFEND:** Produce a report for Gloucestershire that articulates the extent of cybercrime and how to combat the risks, to inform subsequent public media campaigns.
- **DEFEND:** Establish a baseline of current Defend activities in county academia, to standardise engagement.
- **DEVELOP:** A working cross platform prototype for Missing Persons location will be made available for evaluation within the Constabulary.
- **DEFEND and DEVELOP:** A clearer understanding of the extent and quality of engagement across county academia, in order to develop a framework to facilitate ongoing management of effectiveness and efficiency. The effectiveness and added value of all such inputs is to be measured and an evidence base created to target activity, focus resources and persuade third parties and partners to endorse and support at the highest levels. The ambition is that no child should be missed and the framework can be used across the Constabulary for any harm reduction message.
- **DEFEND:** Define a series of monthly engagement activities and topics to run through to the end of the 2017 calendar year, starting Sextortion to align with current Force priorities.
- **DEVELOP:** Deliver a 'digital week' consisting of a range of digital inputs across the Constabulary; covering multiple topics and issues. These inputs will be mandatory for all staff, raising the overall standard of understand and subsequently efficiency of investigations. In addition to the staff inputs, there will be a number of bespoke evening sessions for the public.

3. Overview of Budget

Commissioner's Fund – Priority Leads Fund at 30 June 2017		
Priority	Projected Spend 2017/21	Awards to date 2017/18
Accessibility and accountability	£40,979	£40,979
Older but not overlooked	£89,000	£22,400
Young people becoming adults	£318,882	£247,923
Safe days and nights	£90,482	£72,482
Safe and social driving	£700	£223
Safer cyber	£129,500	£25,500
Other	£67,464	£48,964
Projected Expenditure	£737,007	£458,471
Total Budget	c.£1,000,000	

