



<b>Report Number</b>	8
<b>Report Period</b>	April to June 2015
<b>Author</b>	Richard Bradley
<b>To</b>	Police and Crime Commissioner
<b>Version</b>	V1.0
<b>Date</b>	13 August 2015

## POLICE AND CRIME PLAN PRIORITIES - QUARTERLY HIGHLIGHT REPORT

### 1. Aims and Priorities

The aim and priority to fulfil the Police and Crime Plan is to achieve 'Less Crime, More Peace and Good Order.'

The Police and Crime Plan is being delivered through:

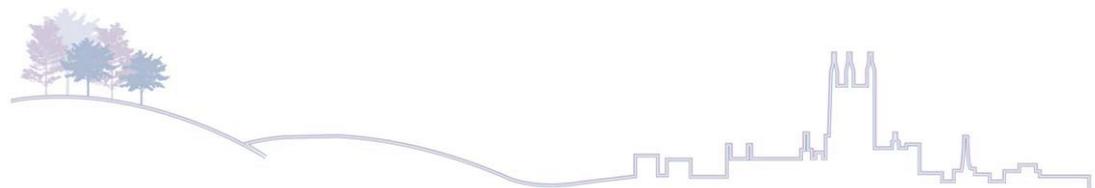
- **Priority 1 – Accessibility and accountability**
- **Priority 2 – Older but not overlooked**
- **Priority 3 – Young people becoming adults**
- **Priority 4 – Safe days and nights for all**
- **Priority 5 – Safe and social driving**
- **Priority 6 – Safer cyber**

Delivery plans for the above Priorities will be continually developed throughout the period of the Police and Crime Plan 2013 to 2017 and will aim to deliver value for money.

The purpose of the Police and Crime Plan Priorities Quarterly Highlight Report is to provide all stakeholders with an update that monitors progress in respect of each of the Priorities, to include:

- activities achieved during the current quarter;
- activities expected during the next quarter;
- any risks or issues identified will be managed through the risk and issue registers;
- overview of budget.

This report is a summary against activities. Members should note that this **information is retrospective** for the reporting quarter mentioned; as such it is an executive summary. Due to report production timescales, information and updates may have since been superseded and will be updated in future reports.



## 2. Quarterly update on progress for period April 2015 to June 2015

### Accessibility and accountability

Getting the right resources to the right situation or problem first time, every time, on time and dealing with the matter appropriately and effectively. The ideal of the local officer working the beat needs to be realised in Gloucestershire

#### 1 To develop and implement a business sustainability model for the Force Control Room front end service delivery model to enhance the way we deal with contact for service from the public

The Improving Accessibility Project aims to deliver the above and achieve resource optimisation service delivery through the delivery of:

- A Governance Plan
- Systems Plan
- Policy & Practice Plan
- A Performance Plan
- A Resourcing Plan
- A Channel Plan

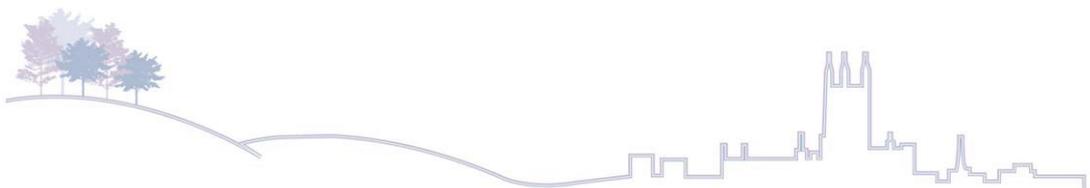
The Project has a total of 66 deliverables of which 37 are now complete and are undergoing rigorous quality assurance. Within this Project the ground-breaking areas of work include robust performance monitoring reporting, enhanced IT systems and process changes, efficient and effective demand reduction processes and cost effective capability and capacity developments.

The Project has a definitive benefit management process in place that includes challenging benchmarking and benefits realisation methods. Several benefits are already being measured against some of the completed deliverables along with the production of Project Achievement Reports.

Ongoing work centres on the remaining 29 deliverables. Overall the Improving Accessibility Project is maintaining its ever advancing momentum and remains firmly on track regarding timescales, finance and quality.

Some additional headlines are as follows:

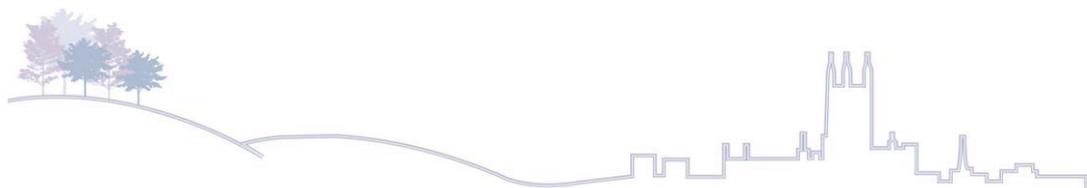
- 999 calls – performance consistently over the 90% required as part of National Call Handling Standards (NCHS) to be answered within 10 seconds
- 101 Calls
  - Performance improved from 46% in April last year to 80 – 91% April – June this year
  - Abandoned call rate reduced from over 20% to on average 8%
- There has been an increase in contact for service i.e. calls and e-mail in the last quarter



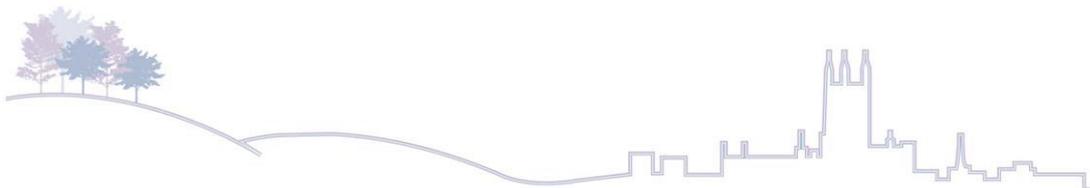
- The Web Project has enabled us to manage and shift demand as well as provide different channels for contact including:
  - Self-service and provision of other service providers e.g. Local Councils
  - Ability to report your own crime via e-mail – on average 80 crimes are reported a month via this route
- Introduction of a 101 e-mail template and Force Control Room signature block to provide:
  - Clear information about certain enquiries
  - Crime prevention and victims code advice
  - Clear accessibility and accountability linked to the enquiry type, e.g. if it is a criminal justice enquiry it is signed off by head of the department
  - Increased professionalism in the way we communicate
- Visits to the Department are being run for members of the public, which include the black community, youth and older groups. Members of the Polish community are also visiting in July. From these meetings we are establishing a community group to enable engagement and decision making, ensuring the public are at the heart of what we do. The first meeting will take place in September.
- There is a significant amount of work being undertaken linking the Improving Accessibility Project to the New Operating Model work including:
  - New call signs
  - Changes to talk groups
  - Updating telephone directories Force wide to include mobile devices
  - Updating group numbers for ease of access
  - Updating voicemail Force wide to include mobile devices
- Vulnerability/safeguarding – all staff have been trained in the National Decision Model and understanding threat harm and risk to make necessary decisions in relation to all contact for service. We have also:
  - Introduced opening codes for 15 strands of vulnerability, where calls for assistance are judged not only if there is a threat to life requiring an immediate '999' grade response, but also where the vulnerability of the caller means they also need an enhanced response – graded 2.1 priority needed, but not necessarily life threatening.
  - Incidents are overseen by the Force Control Room Sergeant and cannot be regraded without their authority
  - The Incident Assessment Unit oversees all vulnerability incidents to add value from checks on Force systems etc.
  - Good Majesty's Inspectorate of Constabulary (HMIC) feedback was received in relation to a previous domestic abuse inspection. During a recent inspection they commented that we have made huge strides forward

All the above allows for greater cross functional working both internally and externally with partners and offers greater accessibility to the people we service in terms of:

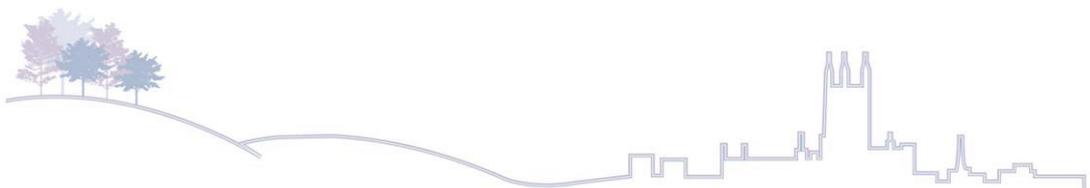
- Different contact channels
- Ease of contact
- Access to service provision and individuals



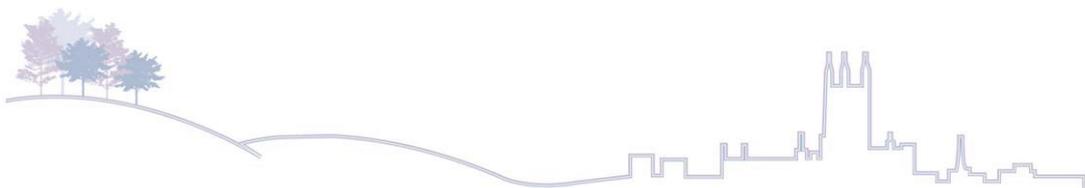
	<ul style="list-style-type: none"> <li>• Ability to engage and understand customer needs</li> </ul>
2	<p><b>We will work to identify the most vulnerable in our communities and ensure they receive the best possible service we deliver that is appropriate to their needs</b></p> <p>A significant priority this quarter has been the development of the Vulnerability Identification Screening Tool or VIST for use on the mobile platform by front line officers and staff. As the eyes and ears of the Constabulary officers will have the ability to use the tool that enables them to consider risk within domestic abuse, child sexual exploitation and refer cases of child and adult concern that they have identified. The tool is still being developed and is some weeks away from completion, but it is a significant and exciting step towards early identification of risk and sharing of information.</p> <p>The Force IT system, Unifi Enquiry is being developed. We are currently in the process of migrating the three standalone databases for child protection, domestic abuse and vulnerable adults onto Unifi; this involves moving across 127,000 records. The importance is that all of the records can be accessed and searched via one system 24/7 by all our staff. A process of agreeing a risk based approach to the actual migration is currently being developed.</p> <p>Historic child protection paper files are currently in the process of being weeded; this also involves the scanning of a total of 23 years of child protection files so that they will be available to view from any desktop in the Constabulary. This is being completed by a private company and is a significant step forward in terms of access and the ability to make timely decisions.</p> <p>The Multi Agency Safeguarding Hub and Central Referral Unit has had agreement this quarter to uplift the Central Referral Unit resourcing by two posts in order to support the development of the Multi Agency Safeguarding Hub, we are currently recruiting to those posts.</p> <p>The child sexual exploitation College of Policing Review took place in April and saw the College review the provision in the County. Overall the review was very positive with some suggestion that as a County we look at our prevention and disruption strategy, how we work with hard to reach groups and the sharing of data on a County level to create a full problem profile.</p> <p>In July 2015 the Force hosted a 'Hydra' exercise, a pan-agency child abuse exercise run on a live time computer based system by the Hydra Foundation. This enabled the four key agencies of Health, Social Care, Education and ourselves to collectively identify and manage risk with young people.</p> <p>The 'Glostakeastand' website and the Force's own website have gone from strength to strength in terms of making sure that those that might be vulnerable can help themselves to information and if appropriate seek help.</p> <p>The Public Protection Bureau has written some guidance for the recently published Patrol Handbook for officers. Work is in the early stages to consider how the Specialist Crime Public Protection Bureau and Investigations commands can combine assets, enhance the support and investigative skillset around vulnerability and deliver a specialist response to a victim's needs.</p>



	<p>We have created the role of ‘Safeguarding Champion’ within the Constabulary; these people are officers and staff from across the Organisation who can advise on identifying and safeguarding vulnerable people based on an enhanced training and awareness.</p>
<b>3</b>	<p><b>To tackle threats to communities from serious and organised crime, terrorism and sexual exploitation</b></p> <p>The Constabulary’s Serious and Organised Crime Unit continue to lead a series of investigations into organised crime.</p> <p>In the last quarter, Operation Kiel has concluded. This operation targeted an Organised Crime Group in Gloucester involved in serious violent crime and the supply of harmful controlled drugs.</p> <p>All 14 defendants who were charged pleaded guilty to supplying drugs, with 10 receiving custodial sentences. A total of 50 years imprisonment was given. This operation not only disrupted the local drugs market, but also greatly reduced the risk of homicide and serious violence in Gloucester. Four of the investigation team were awarded a Judge’s Commendation.</p>
<b>4</b>	<p><b>Child Sexual Exploitation</b></p> <p>The Police Child Sexual Exploitation team have now re-located from Holland House in Cheltenham to Prism House at Waterwells, where they are now co-located with the County Child Sexual Exploitation Co-ordinator and two outreach support workers from Prospects. They will be joined shortly by a senior practitioner social worker from Social Care.</p> <p>The Police and Crime Commissioner has commissioned and funded a short film about child sexual exploitation that features local young people and locations and a poem written by a survivor of child sexual exploitation. The film is not a documentary, but an introduction to the issue that can be used as a tool to start those difficult or awkward conversations needed to get child sexual exploitation ‘out in the open’. The film will be premiered at a half-day child sexual exploitation seminar to be held at the Pavilion in Cheltenham on 2 July 2015, with inputs from several local practitioners and strategic leads working within the field of child sexual exploitation.</p>
<b>5</b>	<p><b>To keep neighbourhood policing at the heart of Gloucestershire Constabulary, with local teams of officers and Police Community Support Officers dedicated to geographic areas that are visible, accessible and locally known</b></p> <p>Within the New Operating Model the structure and strategy for neighbourhood policing has been finalised. The strategy focuses on reducing vulnerability, reducing harm, reducing crime and increasing satisfaction and confidence. The model has been set up so that it can be delivered both within an urban or rural environment.</p> <p>To support both the New Operating Model and neighbourhood policing, our Police Community Support Officers have changed their shift pattern. This means that they will be starting at 0700 to be able to brief with their officer colleagues and when they work a late shift on a Thursday, Friday and Saturday they will finish at midnight. This will increase their</p>



	<p>ability to impact on any anti-social behaviour that occurs in the evenings.</p> <p>The Local Policing Dashboard has been created to help understand vulnerability within our communities and therefore be able to put the right resource in the right place at the right time. The Dashboard gathers together data from both police and partners and then uses a methodology advocated by the Jill Dando Institute to allocate a score. The Dashboard also enables staff to gain a greater understanding of how incidents of anti-social behaviour could be linked with other indicators of vulnerability.</p>
<p><b>6</b></p>	<p><b>To improve how we receive information from the public and deliver our response</b></p> <p>We have continued to develop our community engagement and communications work. A review of the Communications and Engagement team and its subsequent approval and implementation is leading to a far more proactive community engagement approach. This has included:</p> <ul style="list-style-type: none"> <li>• Scoping for phase two of the Constabulary’s website to provide a platform for our accessibility (channel management, accessibility, e-policing etc.) and Serving the Public work and scoping redevelopment of the Police and Crime Commissioner’s website to improve the Commissioner’s accessibility and accountability. We hope to have completed phase two by September and have a plan for the Police and Crime Commissioner’s website refresh over the coming weeks.</li> <li>• Continuing to work with police areas and departments to help them create engaging and effective social media (such as Twitter) and other channels with local communities. We are also developing a more sustainable and resilient approach to our social and digital media work by developing a clear policy, ongoing help and support for this work. We expect to take a paper to get this policy and framework approved through the Constabulary’s and the Office of the Police and Crime Commissioner’s governance channels in September.</li> <li>• Refreshing our media policy to ensure it is in line with national guidance and the needs of local communities. Approval for an updated media policy will be sought through the Constabulary’s and Office the Police and Crime Commissioner’s governance channels in September.</li> <li>• Continuing to develop the role of the Neighbourhood Engagement Vehicle (NEV) and mobile police stations so that they engage with communities across Gloucestershire. We are developing a proactive programme and the secondment of a second Police Community Support Officer – Simon King – for three months from 1 July 2015 will enable us to develop this further and evaluate staffing levels.</li> <li>• Continuing to look at the Constabulary’s definition and approach to e-policing / channel management / accessibility in an effort to give people a choice in the way they access our information and services and so reduce demand in some busy areas of the Constabulary as people will have a ‘self-service’ option.</li> </ul>
<p><b>7</b></p>	<p><b>Making the best use of our Special Constabulary and Volunteers by maximising their</b></p>



**skills and experiences**

**General - Special Constabulary**

Special Constabulary Establishment (as of 1 June 2015):

Rank Abbreviation	Rank	Active	LOA <sup>1</sup>	Non Operational	Total
SC	Special Constable	87	8	6	102
SC	Special Constable Events Manager	1	0	0	1
T/SSGT	Temporary Special Sergeant	10	0	0	10
T/SI	Temporary Special Inspector	5	0	0	5
SCI	Chief Inspector Special Constabulary	1	0	0	1
CO	Chief Officer	1	0	0	1
		<b>103</b>	<b>8</b>	<b>6</b>	<b>120</b>

**Special Constabulary Structure Completed**

Following on from the previous quarterly updates, a Special Constabulary Structure remains effective and in place as follows:



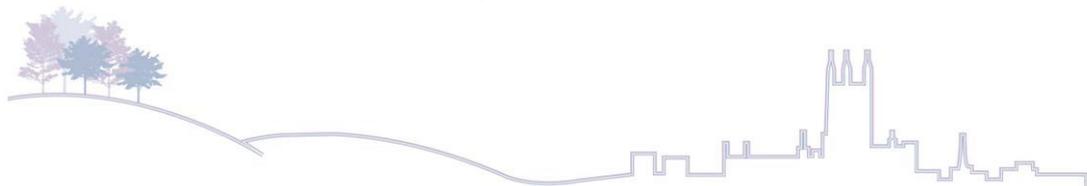
The Duty Sheet software is being used to its full potential, the system is already proving to be an excellent resource with a large improvement in monitoring and quality assurance of the valuable Special Constabulary resources. The below hours have been worked recently:

**April 2015 Hours – 2,229**

**May 2015 Hours - 2,261**

A New intake of 11 Special Constables started Induction Training in May 2015.

<sup>1</sup> Leave of absence ie annual leave or agreed time off.



The next intake is planned for October 2015 (approx. 15 Special Constables)

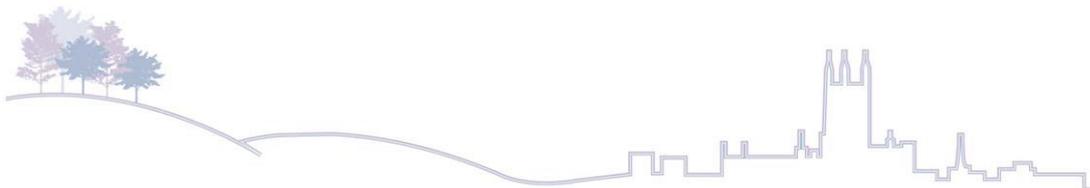
### **Operating Model Engagement Update**

SCI Steve Lindsay has been working very closely with Inspector Jane Horrobin of the Operating Model Programme Team, the aims and the purpose of this was to:

- Produce a resource profile showing how many Special Constables we have, where they are located and what kinds of duties they carry out
- Document what Operating Model roles our Specials want to be and are capable of doing and what tools, technology or equipment they need to do such roles
- Document where our Specials want to be working
- Correlate the Specials' needs and requirements against the Operating Model's estates strategy, to ensure best fit, especially for Cheltenham and Gloucester, where change is likely to be greatest
- Ensure all other Operating Model work streams are aware of this work stream and that they incorporate Specials into their planning if applicable
- Produce a 'communication' (written or face to face) to all Special Constables asking for any concerns or issues in relation to potential moves or queries in relation to the Operating Model. This should be in a format which meets the needs of Specials as volunteers
- Ensure the Operating Model is sighted on the impact upon Specials of certain aspects of its design and is able to consider options to modify its design if the benefit outweighs the cost.

### **Highlights and progress to date**

- Gloucestershire Road Safety Educational and Enforcement Team established and running extremely well
- Two Special Constables attached to Protective Services
- Two Special Constables attached to Aston / Solace Projects
- Special Constables assisting with Police Cadets work
- Supervisors Course (Day 1) completed by all S/Sgt & Insp
- Supt Charlie Laporte supporting (Mentoring SCI Steve Lindsay)
- T/Insp Mark Duncton supporting (Mentoring SCI Mark Frances)
- Insp Jason Keats supporting (Mentoring SCI Richard Godfrey)
- Insp Andy Poole supporting (Mentoring SCI Sam Rigelsford)
- Specials with skills outside the Organisation assisting with Cyber Crime, plans in progress to take further.
- Licencing Training conducted by the Harm Reduction Team, this will enable Specials to take some lead on Streetsafe / licencing checks.
- CCTV Van Training (Dates arranged)
- Fast Roads Training taken place for SC's with operational requirements



## 2015 Planning and Progress

- Growth Project Board established (Increase Recruitment, Training and Retention)
- Supervisors Course (Day 2) – C/Insp Paul Shorrocks is keen to support and run (July/August)
- Insp Tony Jones / Sgt Nick Meeks looking at Basic Policing Skills refresher on a Saturday for all Specials – Saturday 4 July 2015 @Skillzone
- Looking to roll out Burglary Operation (Op Samson) in Cotswolds
- National Specials Weekend (Op Caveat) (Friday 5 and Saturday 6 June 2015) including drink drive operations in Stroud and neighbourhood patrols and a poaching operation in the Forest of Dean
- Special Constabulary running street safe in Gloucester – Sat 13 June 2015
- Summer Drink / Drug Drive Campaign – Operations being planned with the Road Safety Partnership
- Forthcoming Road Safety Campaigns for 2015 which we will be assisting with:

**July - Safe Tyres Save Lives and Young Passenger** (aimed at pass of irresponsible young drivers, but could include child seat belts)

**August – Speeding Campaign** (targeting areas identified by the Road Safety partnership)

**September - Motorcycle and Seat Belts /Mobile Phone**

**October - Safe Tyres Save Lives and Get Ready For Winter**

**November - Don't Phone Whilst Driving**

**December - Christmas Drink Drive**

### Operational Results from April 2015 to date:

#### Operation Moonlighter 1 & 2 – Stroud District

Operation Moonlighter a plain clothes anti-burglary operation in support of the Stroud policing team in the Bussage, Chalford, Cam and Dursley areas of the Stroud District.

This was held on the above dates between the hours of 21:00 and 01:00, on both days, staffed by two teams from the Special Constabulary. A total of 14 officers over the 4 days.

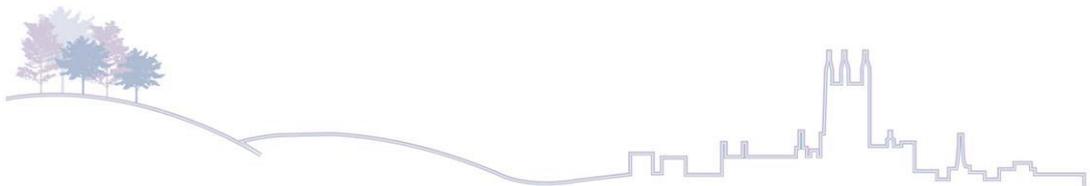
The results were:

- Proactive foot patrolling and mobile patrol over the 4 days, covering some 30 miles on foot
- 14 Active engagement home / Reassurance visits with victims of Burglary in the area
- Intelligence generated
- Additional information gathered on completed crime reports
- The overwhelming response from local people to the "Covert", police presence was extremely positive

#### Operation Benedick

The drivers' eyesight testing operation in support of the Road Safety Partnership's April 'Looking But not Seeing' campaign - was held at Escort Road Gloucester, staffed by two teams from the Special Constabulary.

The results were:



- 413 vehicles stopped and the drivers' eyesight tested. 4 cases of borderline passes were recommended for eyesight examination by an optician.

In addition:

- 10 drivers were dealt with for defective lights. 1 driver was warned for inconsiderate driving. 2 drivers were warned regarding excess speed. 1 driver was dealt with for a driving licence offence. 1 vehicle search and 1 person search for controlled drugs was carried out, resulting in a formal warning for possession of cannabis and a roadside FIT test carried out for driving under the influence of drugs.
- The overwhelming response from local people to the police presence was positive. Almost all drivers stopped co-operated fully and appreciated the need for the eyesight tests.

The piloted eyesight testing programme, will now be incorporated into Wheeled Respect and other Road Safety operations Countywide.

### **Operation Vitesse (Wheeled Respect) – Cheltenham**

Results from Operation Vitesse – the joint regular and Special Constabulary operation held at Cheltenham in support of the Road Safety Partnership's May 2015 speeding campaign. It was a Wheeled Respect operation, concentrating on three of the 'Fatal Four', but with additional attention to driving with defective eyesight, document and construction and use offences.

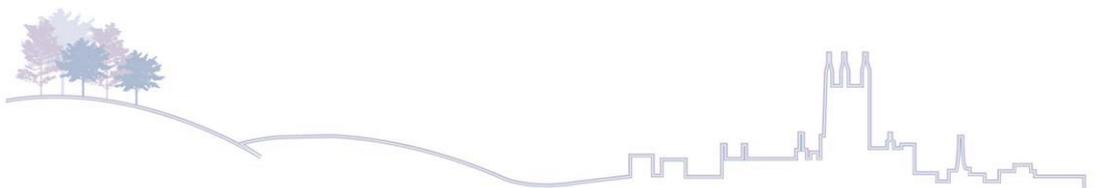
Figures were:

Total number of vehicles stopped:	44
TORs (Speed, 30mph)	6
TORs (Mobile phone)	4
TORs (Seatbelt, driver and pass)	16
Report for no MOT	1
Eyesight Tests conducted (passed)	3
Drugs search (person)	1
Drugs search (vehicle)	1
Cannabis warning	1
Verbal Warnings for minor offences	13
Education Courses delivered	25

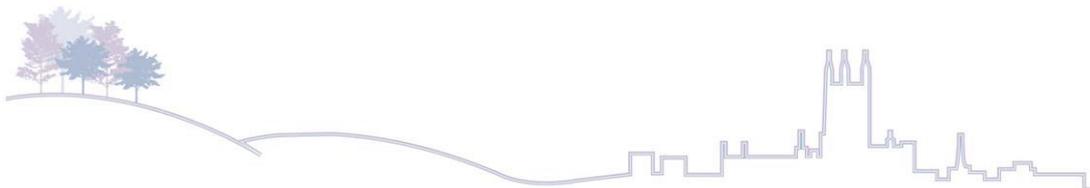
### **Hartpury Ball – Friday 22 May 2015**

This operation was high visibility, in operational uniform. There was a passive drugs dog at the entrance to the event, which checked all students attending, with the following outcomes:

- 5 x Searches Misuse of Drugs Act
- 2 x Drug Seizures



	<ul style="list-style-type: none"> <li>• 2 x Cautions</li> <li>• 1 x Concern for Welfare</li> </ul> <p><b>Cheese Rolling Event May Bank Holiday 2015</b></p> <p>Special Constables assisted with Traffic Patrols throughout the day.</p>
8	<p><b>To deliver the response to the Victim Support Scheme commissioned by the Office of the Police and Crime Commissioner</b></p> <p>Prior to the implementation of the new Victim Support Scheme, the numbers of cracked / ineffective trials has been dealt with by the Courts and the Crown Prosecution Service. Whilst they collected the statistics, this did not assess the human impact on victims of the lack of a trial process.</p> <p>For the first time the Witness Care Unit have collected statistics surrounding changes by the Crown Prosecution Service / Courts due to lack of court time/lack of robust case management. In June for example in the Magistrates' Court 20 trials were impacted involving 45 witnesses being de-warned. In the Crown Court, 6 trials were vacated (1 moved to a different court) meaning 38 witnesses were de-warned. All of this information is now fed back as a performance tool, shared with our partner agencies to see if performance can be improved and the impact on victims and witnesses minimised.</p> <p>The Office of the Police and Crime Commissioner has approved funding for 'livelinks' in Compass House and Prism House. The latter will be equipped so that vulnerable victims or witnesses can give evidence away from the court room if this makes giving evidence easier. We await an installation date from supplier Vodafone.</p> <p>We have introduced a police feedback form for Police Officers to detail their experience in court. We are working with to provide victim and witness feedback through a real time text messaging via a service called Rant and Rave. (The software is also being assessed by the Contact Management Department mentioned previously).</p> <p>We are working with the Police Federation to contact all Police Officers outlining their duties and responsibilities regarding updating victims, providing their availability on the required forms and their ability to challenge court attendance.</p> <p>The Victims code of practice states that victims are to be updated within five days for most court results and one day for those persistently targeted / vulnerable and it is those in the latter category that this is targeted. To help with this we have secured an agreement with Her Majesty's Courts to provide an urgent results service via telephone where there are vulnerable victims or where there are safeguarding or risk concerns.</p> <p><b>To enhance victim satisfaction.</b></p> <p>Enhancing victim satisfaction is one part of the newly developed 'Serving the Public' portfolio, aimed at increasing improvement across all Force business areas.</p> <p>During April Caroline Monteith was appointed as the Satisfaction and Confidence lead and is overseeing the Serving the Public Portfolio.</p> <p>She has been updating the strategy and has undertaken a period of discovery by</p>



concentrating on the identification and drawing together all of those Force activities into a programme structure.

There are 23 workstreams split into the headings of:

- Service User – 6 workstreams
- People – 3 workstreams
- Systems and Processes – 9 workstreams
- Performance Management – 5 workstream

### Accessibility and accountability – planned activities in next quarter

**To develop and implement a business sustainability model for the Force Control Room front end service delivery model to enhance the way we deal with contact for service from the public**

- Work ongoing to maintain and continually improve performance and delivery of the Improving Accessibility Project
- Upgrade of software 'J:agent' which will enable us to better monitor performance real time
- Working on serving the public linked to possible implementation of Rant and Rave, real-time systems that can provide immediate feedback from callers via SMS text
- Review of demand with the introduction of mobile working and the New Operating Model
- Working on the communications strategy to ensure we offer the best accessibility and service to the public

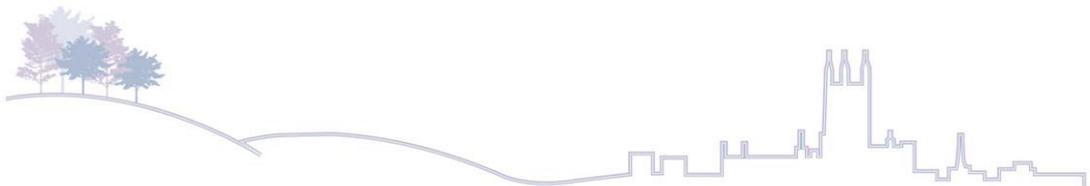
New grading policy which will be consulted upon through our new community group and based on the demand analysis undertaken following the implementation of mobile working and the New Operating Model.

### Older but not overlooked

**Older people need to feel and remain an active part of our communities whether they live in their own homes or are in residential care. Both should be part of the police beat with the local officer being visible and proactive with all vulnerable groups**

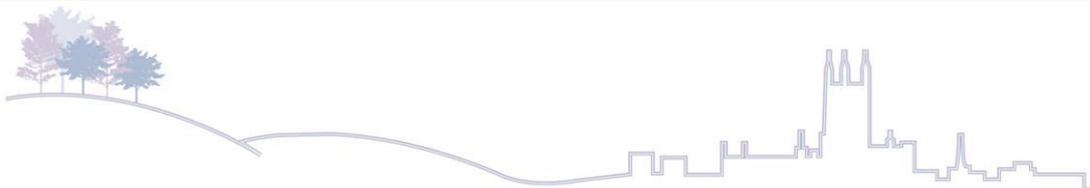
1 Following on from the last Highlight Report, this quarter Phil Sullivan the Priority Lead for 'Older but not overlooked' has visited (and in some instances revisited) schemes supported by the Office of Police Crime Commissioner. Phil is pleased to report that the good works of the organisations visited continue to impress with quality services being provided to older and vulnerable people within the County of Gloucestershire. These have included:

1. A meeting on 1 April 2015 with Gloucestershire Deaf Association in company with Damon Blandford and others to identify what could be achieved to benefit the deaf community within our society in relation to crime prevention, the fear of crime and improved communication with the police service in Gloucestershire.



These were constructive talks with outcomes unfolding at present.

2. Meetings on a number occasions with David Grant, the Chair of Gloucestershire Older Persons' Association. We have been examining opportunities for Gloucestershire Older Persons' Association to facilitate meetings across the County of all service providers to older and vulnerable people. This has been with the intention of providing a networking opportunity and to raise awareness of service provision at the more local levels. The work is designed to ensure that every opportunity is taken to avoid older or vulnerable people falling through the gaps in service provision and has included consultation with Jill Kearsley at County Council and representatives of Gloucestershire Association for Voluntary & Community Action, Gloucestershire Rural Community Council and Barnwood Trust. The planning continues both from the method of meeting to locations of same.
3. Several meetings with Mark Woodward to develop the use of "Prompt Cards" by organisations such as the police to communicate with persons who are impaired in some way, eg learning difficulties and deafness. Mark is doing very good work in this area.
4. A meeting with Building Circles Cheltenham. Liza Narrcott is working on issues for people with learning difficulties. This ties in later with issues around Hate Crime and Hate Incidents.
5. Meetings with the GL11 Team and their clients on several occasions. Funding is being used very effectively in building a stronger, more cohesive community for vulnerable groups in the Cam area. New, improved services, coupled with remodelling of the establishment, means a better quality service to a wider number of people.
6. A meeting with Sgt Matt Puttock at Barton Street to examine opportunities to assist the vulnerable community within the Barton Street area. As a consequence, Sgt Puttock was introduced to Jez Spencer of Fair Shares and Phil Sullivan is pleased to report that as a result, work has commenced on planning what assistance can be given by Fair Shares to events led by the Police in the Barton Street area addressing issues that relate to 'Older but not overlooked.'
7. Several meetings with Jez Spencer, the Fair Shares lead for the County. Good work has been observed by Fair Shares volunteers with gardening, DIY, befriending and many other services for 'Older but not overlooked.' This builds trust in people and improves confidence, which in turn reduces both the fear of crime and the opportunities of becoming victims.
8. On 28 April 2015, Phil Sullivan was pleased to attend a multi-agency event led by the Forest of Dean Council's Community Safety team. The event was supported by funding from the Police and Crime Commissioner. It was effective in networking service providers in Cinderford and the surrounds who are addressing the 'Older but not overlooked' strand of the Police and Crime Commissioner's strategy and in raising awareness of what is available in the community by being open to the wider public.
9. Attended a Hub meeting at Wallace House, Forest of Dean and shared crime prevention and community safety information with the group. Attended another

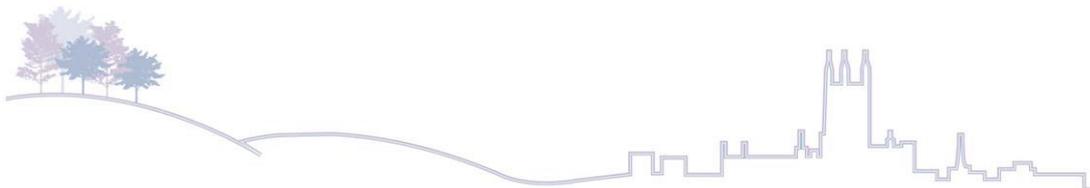


effective event led by World Jungle at the emerging Hub at the Chantry Centre Dursley. Again, effective networking both for providers and service users in the category of 'Older but not overlooked.'

10. Stroud District Neighbourhood Watch, (known as Valley and Vale NHW), provided awareness raising on Fire Prevention by Steve Bateman from Stroud Fire Station and Dave McFarlane on Crime prevention. Both were well received, but the number of co-ordinators was not huge, under thirty in total.
11. Attended several meetings with Treasure Seekers who are ideally placed in Westgate Street for service provision to the 'Older but not overlooked' community in that area of Gloucester City. Funding supports tremendously good work for impaired people, older people and young people. Treasure Seekers' effectiveness was once again demonstrated at their recent end of term event at Waterwells, with over a hundred people taking part in the celebration of their achievements.
12. Attended several meetings with the lead for Keep Safe in the County. They now have over 1100 establishments across the County, tied in as Keep Safe Location. They are considering developing a number of the Keep Safe Points into Third Party Reporting Centres for Hate Crime, working with Sado Jerdo and Gloucestershire Action for Refugees & Asylum Seekers leading on the model for the City and Keep Safe, picking up on Hate Crime Countywide.
13. Attended a number of meetings in support of the disabilities group 'Disabled Responsible Organised People' with a view to assisting in their need to secure funding to assist in the response to Hate Crime and Hate Incidents.
14. Phil Sullivan is continuing to work with Gloucestershire Association for Voluntary & Community Action on a number of issues, not least of which, is the networking event for all organisations receiving funds from the Police and Crime Commissioner. The new Gloucestershire Association for Voluntary & Community Action Chief Executive starts 3 August 2015.
15. Friends of Cotswolds continue to do good work as witnessed at Kiftsgate where a large number of older people were able to visit the gardens and take tea and cake to the event organised by Friends of Cotswolds including transport to and from and support from volunteers at the event.

### Older but not overlooked – planned activities in next quarter

- Having met with Carley Sneed from the charity Action on Elder Abuse, Phil Sullivan has been promoting and will continue to promote, the help line number 08088088141 "Elder Abuse Response".
- Phil Sullivan is working to support a relatively new and exciting charity called Forest Upcycling Project led by Matt Jones and his wife. They have both given up careers in teaching to set up this innovative Project. The charity helps vulnerable people, eg recovering addicts looking for work or people with learning difficulties, by providing experience of work with teaching of skills such as form filling and improving reading and



writing. In addition, the Project seeks to provide, free of charge, furniture to older or vulnerable people and is selling items to raise income. Matt and his wife have invested much time and energy into the Project as well as some of their own money.

- With some new projects coming on line as a result of the last funding round, Phil Sullivan intends to visit all the new projects within this quarter.
- Phil Sullivan will be attending the AGM of Gloucestershire Older Person's Association, which occurs in this quarter.
- A meeting has been arranged for 5 August 2015 to meet the new Gloucestershire Association for Voluntary & Community Action Chief Executive.
- A meeting has been scheduled with Vanessa Worrall and the management committee of "Matson Together Project" to offer assistance on a development plan.
- Phil Sullivan will be examining services to older people in surrounding areas to Gloucestershire and collating and sharing any identified best practice as it relates to crime or fear of crime.

## Young people becoming adults

**We need sensitive, relevant and effective policing to ensure our young people become law-abiding, productive members of society. The 'system' must work for them, not against them**

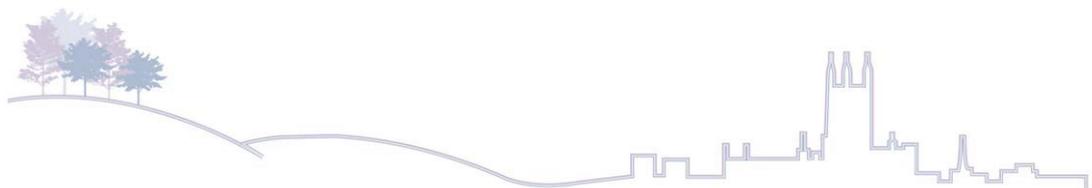
### **1 To deliver sensitive, relevant and effective policing ensuring our young people become law-abiding productive members of society**

**To develop a 'Ride Along Scheme', which allows young people, including those in hard to reach communities, to experience the daily life of a police officer and develop understanding of the police service role within**

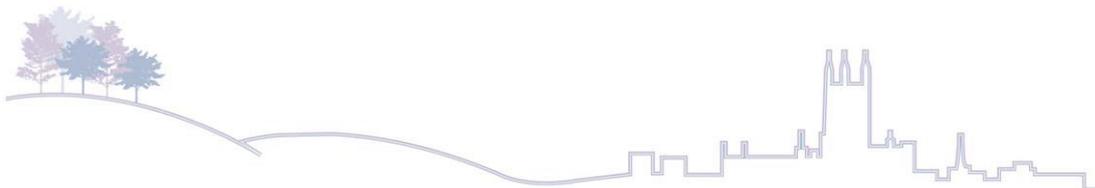
Since the start of 2015, the Constabulary has facilitated seven Ride Along Scheme attachments in the Gloucester Local Policing Area. Of these seven, five have been attended by individuals aged either 16 or 17. This has provided them with a unique insight into the Constabulary.

To date, all the feedback forms received indicate that the Ride Along Scheme "definitely" increased the participants' confidence in the police and also "definitely" increased their knowledge of the police.

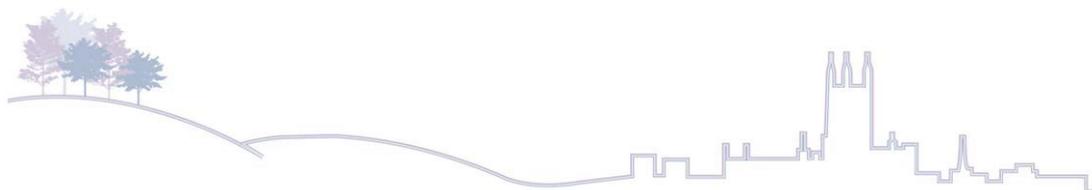
Whilst the Ride Along Scheme provides an excellent opportunity to individuals aged 16 and over, we are very aware that we fail to provide a similar experience to those aged under 16. Given the health and safety implications of participating in the Ride Along Scheme, we do not feel this is something that we will ever be able to overcome. For that reason, opportunities are being offered for individuals aged under 16 to participate in a work experience programme. This will provide the young people with a week-long (Mon-Fri) exposure to the Constabulary, giving them an insight into what the various departments do within the Organisation and providing them with help and advice on how to best prepare them if they are considering possible careers within the Police Service.



	<p>The first Work Experience Programme is due to run during the week commencing 29 June 2015 and will be attended by nine pupils from across the Gloucestershire area. A second is planned to run during the week commencing 5 October 2015 where we expect to host a similar number of pupils.</p>
<p><b>2</b></p>	<p><b>The Constabulary will maintain its commitment to the Avenger Task Force to identify and support vulnerable people and communities who are or who may be involved in or affected by gang related activities</b></p> <p>In response to the change in intelligence picture relating to gang activity, the emphasis has now changed from enforcement to primarily prevention and intervention work. As such, the 'Avenger Task Force' has now changed to become 'Great Expectations', for which fresh branding is currently being designed with a previous Great Expectations participant. Furthermore, Great Expectations will now be very closely aligned with the Aston Project. Together, they will aim to provide a level of prevention and intervention suitable for young people at the very early stages of displaying vulnerability factors that may lead to criminal/anti-social behaviour involvement through to those who are offending and on the verge of a custodial sentence.</p> <p>As of May 2015, both projects now cover Cheltenham and Gloucester.</p> <p>New evaluation methods have now been implemented, which will capture;</p> <ul style="list-style-type: none"> <li>- Offending rates</li> <li>- Strength and difficulty questionnaires (feedback from the young person, their parent and the referrer, which tracks identified vulnerability factors and the change made during the course of their engagement)</li> <li>- Case studies, with costings where applicable</li> </ul> <p>This change of emphasis is in line with the advice contained in the Centre for Social Justice report 'Dying to Belong', which recommends that long term sustainable change will not be brought about by enforcement, but by prevention and intervention work.</p> <p>A revised Mission Statement, Aims and Objectives have been adopted to cover both Great Expectations and the Aston Project. The Missions Statement is:</p> <p>"Partners and communities working together to reduce harm, crime and anti-social behaviour, by inspiring young people to meet their potential in a positive and rewarding environment".</p> <p>The current tactical priority is the development of a Volunteering Policy for the Aston Project and Great Expectations, in order to enable the further geographical spread of the Project into other areas within the County.</p>
<p><b>3</b></p>	<p><b>To ensure that the 'system' must work for them, not against them</b></p> <p><b>To develop and improve our use of restorative justice with young people who receive out of court disposals and to measure the impact on re-offending rates</b></p> <p>Fifty-nine young people have received a restorative disposal from officers in the last three months.</p>



	<p>Further training has been undertaken with staff at Gloucestershire College and they are now using restorative justice across all three campuses. There have been an additional eight restorative outcomes delivered by the college.</p> <p>A representative continues to sit on the youth conditional cautioning panel every week to assess cases for the suitability of restorative justice.</p> <p>Restorative Gloucestershire are working with the Youth Offending Service to try and improve the restorative services provided to young people by embedding volunteers within the Youth Offending Service. Since this update the first joint post-sentence case is underway involving repeat burglary of an elderly victim.</p> <p>There have also been two meetings with the youth and police engagement forum. The aim of the Project is to reach officers from Gloucestershire Constabulary and young people from all over the County who have had contact with the police. Through a facilitated meeting using a combination of coaching skills, restorative work and theatre arts we discuss how the relationship between both groups can be bettered. The work is highly effective. A benefit of officers communicating more effectively, comprehensively and having more empathy with young people is that there will be less conflict and in the long term young people will be more likely to respect and support the police. Generations of attitudes can be undone.</p>
<p><b>4</b></p>	<p><b>Opening of the new Multi-Agency Safeguarding Hub for Gloucestershire in conjunction with Gloucestershire County Council, Health partners and the Youth Support Team</b></p> <p>The Multi-Agency Safeguarding Hub now includes representatives from Social Care from children's services and adult safeguarding. The Multi-Agency Safeguarding Hub also includes Health, Education, Youth Support Services as well as the Police. Social care has increased their staffing levels within child services to eleven members to facilitate their decision making role within the Multi-Agency Safeguarding Hub.</p> <p>The Police have undertaken a programme of process mapping within the Central Referral Unit to see if things can be improved and changes made. Part of the review has identified an uplift in staff and this has resulted in a bid to the Senior Leadership Board for three additional members of staff.</p> <p>This has been approved at the Senior Leadership Board level and is proceeding to the governance board on 22 June 2015. This much needed uplift will give the police an enhanced capacity to service both the Organisation and the Multi-Agency Safeguarding Hub.</p> <p>Plans are ongoing for the re-location of the Multi-Agency Safeguarding Hub to Wheatstone House in the Autumn and the new physical design of the layout will complement the partnership working and timely decision making.</p> <p>The processes within the Multi-Agency Safeguarding Hub have also been under review and there has been the identification of a different multi-agency decision making process, which will include regular face to face meetings to make decisions around children and young people. This has been trialled at a very early stage and the additional members of staff from the police side, and the imminent relocation will add value to these processes and help to</p>



drive forward changes to ensure proportionate and timely decisions are made.

We are still awaiting the addition of cases from around the County, not just Gloucester cases and for the inclusion of missing child cases.

**5 The Constabulary has established a new Child Sexual Exploitation Unit in the Public Protection Bureau. Learning from high profile cases in Oxford and Rochdale have identified the need for engagement work to be undertaken with young people as soon as they have been identified as potentially at risk. The current learning suggests that this can take up to 12 months before a disclosure is made**

The Child Sexual Exploitation police team continue to progress investigations to date and currently have eighteen suspects on bail covering fourteen separate investigations. The investigations only detail part of the work carried out with a number of safeguarding referrals being progressed within the team as well as ongoing awareness in the County.

The Child Sexual Exploitation Co-ordinator has been in place for the past nine months and has been concentrating on the role long term as well as implementing the Child Sexual Exploitation action plan and strategy in the County. Plans to appointing dedicated staff consisting of the Child Sexual Exploitation Co-ordinator and a Child Sexual Exploitation senior practitioner within the Child Sexual Exploitation team are continuing and two identified Youth Support Team case responsible officers are now embedded into the Police team. This will mean the future will consist of a co-located multi-agency team, which will be an improvement of the current commitment.

Work groups have been set up to look at the current processes in place, reviewing and developing the County screening tool and data collection for the County, which will also include Missing Children and Children vulnerable to Child Sexual Exploitation.

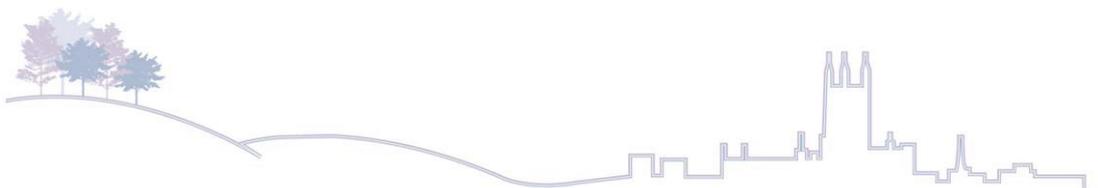
There is a local Child Sexual Exploitation awareness day taking place on the 2 July 2015, which will include the launch of the County Child Sexual Exploitation awareness DVD which was supported by the Office of the Police and Crime Commissioner.

In April 2015 National College of Policing conducted a Child Sexual Exploitation Peer Review in Gloucestershire. The initial findings show great commitment and identified nothing that was not already being worked towards being achieved.

In July 2015 Her Majesty's Inspectorate of Constabulary / OFSTED are anticipated to carry out a review to include Child Sexual Exploitation, which it is hoped will continue to highlight areas of continued improvement as well as recognising all the good work being carried out in the County regarding this difficult area of business.

**Young people becoming adults – planned activities in next quarter**

- Ride Along Scheme - The first Work Experience Programme is due to run during the week commencing 29 June 2015 and will be attended by nine pupils from across the Gloucestershire area. A second is planned to run during the week commencing 5 October 2015 where we expect to host a similar number of pupils.



## Safe days and nights for all

Gloucestershire has a strong night-time economy but it needs to be better managed, with alcohol related crime and disorder being reduced. Everyone should be able to go out to our parks, pubs and streets without fear

### 1 Gloucestershire Wide

A local policing dashboard has been developed and is now being trialled within the Constabulary. The dashboard uses mapping systems and data pulled from a variety of police and multi-agency sources to provide information regarding repeat crime problems in certain locations; multiple calls from individual addresses and indications of vulnerability within particular communities.

Within the Constabulary measures to police the night-time economy (known as Streetsafe) have been reviewed. Through the Operating Model changes implemented by the Constabulary there will be a 25% increase in officers dedicated to policing towns on Friday and Saturday evenings. Enhanced patrols, largely on foot, have also been established in a number of rural towns as well as in Cheltenham and Gloucester. Officers are made aware of the most up to date information regarding licensed premises as those where problems have been occurring are contacted and visited weekly to ensure that those issues are properly addressed.

A Safer Supermarket scheme has been developed in order to engage with supermarkets and ensure that they are unattractive to thieves targeting customers within the stores and in their car parks. Police Community Support Officers have carried out a series of crime prevention visits where they have liaised with staff at the supermarkets and equipped them with basic knowledge of what to look out for in respect of pickpocket or distraction offences. This has been accompanied by a campaign to assist older members of society with protective steps they can take to make them less susceptible to crime and also through the provision of free purse alarms.

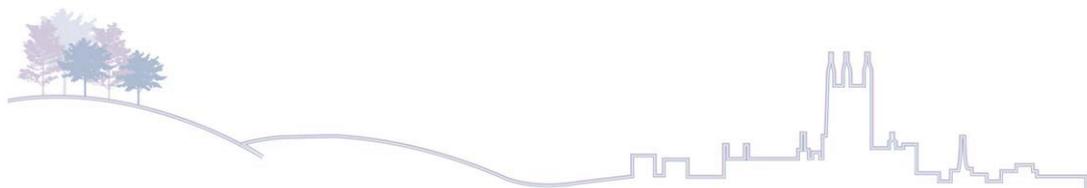
The Hub for Recovery in Gloucestershire Project is making good progress with building work and has now opened a bistro as a community resource with a focus on supporting people in recovery from addiction to improve employability, confidence and self-esteem.

### 2 Cheltenham

A purple flag co-ordinator is in place now as a result of funding from the Late Night Levy. The co-ordinator will pull together activity towards Cheltenham's night-time economy being recognised and accredited as meeting the standards of excellence associated with purple flag status.

Partners are in the final stages of planning to introduce a Late Night Levy 'Community Van' in Cheltenham. This will give a bespoke 'safe' place for night time revellers and for use by community groups.

A Guardian Scheme is being introduced in Cheltenham as a result of the Late Night Levy.



Vulnerable people are identified by the guardians and steps are taken to protect them and get them safely home.

Further training has taken place for prospective Cheltenham Street Pastors as part of that Project.

There has been recent success through the use of the body worn cameras by taxi marshals with criminal charges brought relating to a recent incident.

A major campaign has been undertaken to prevent burglaries affecting homes in St Pauls in Cheltenham. A thousand homes have been provided with forensic marking kits for items of property that might be targeted by thieves.

The Cheltenham Together Project held a major event on 6 June 2015, which brought together people from many cultures and backgrounds to promote inclusivity within the town.

**3 Gloucester**

In Gloucester meetings have taken place with all the Security Industry door staff to provide them with training and awareness in identifying vulnerable people, particularly those who may be susceptible to exploitation. Prevent training has taken place in Gloucester and its Street Pastors Scheme is raising its public profile.

The Gloucester Community Van continues to be a visible presence in the city demonstrating partnership working and reducing the fear of crime.

The “Sheducation” programme has continued with five moveable wooden sheds equipped with Crime Prevention equipment. These have been used extensively at public engagement events to demonstrate effective security measures to prevent sheds being broken into. This has also been linked with a bike marking scheme using donated bicycle marking kits to prevent theft and assist recovery.

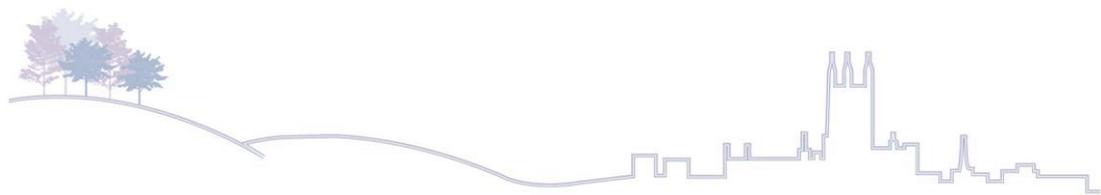
**4 Rural areas**

The Cotswold Community Safety Partnership Project is making progress on planning its Community Transport initiative as well as taking forward other workstreams, which promote safe and resilient communities.

Similarly the Forest of Dean ‘Community Safety and Engagement’ Project is progressing a variety of initiatives with the help of a Police and Crime Commissioner funded Community Safety Partnership Co-ordinator.

**Safe days and nights for all – planned activities in the next quarter**

Planning in relation for activities in the ‘Safe days and nights for all’ objectives that will be taking place in the next quarter includes liaising with organisers to ensure safety and reassurance at many of the summertime community events and festivals, such as:



- Gloucester Carnival
- Stroud Fringe Festival
- Coleford Music Festival
- Sportbeat (Plock Court) Gloucester
- Race for Life
- Witcombe Cider Festival
- Newent Onion Fayre

In other areas, there is continued multi-agency planning taking place between the Force, Gloucester City Council and organisers for the Rugby World Cup taking place in September/October and which is being part hosted at the Kingsholm Stadium in Gloucester. The planning also includes the requirements needed at the Fanzone, expected to hold up to 3,000 people, located in the Gloucester Quays.

## Safe and social driving

**People should be able move around our communities in safety and with as much ease and convenience as possible. The police will enforce the law when necessary, but we will all work to reduce offending and antisocial driving**

### 1 Drive iQ ([www.driveiqglos.co.uk](http://www.driveiqglos.co.uk))

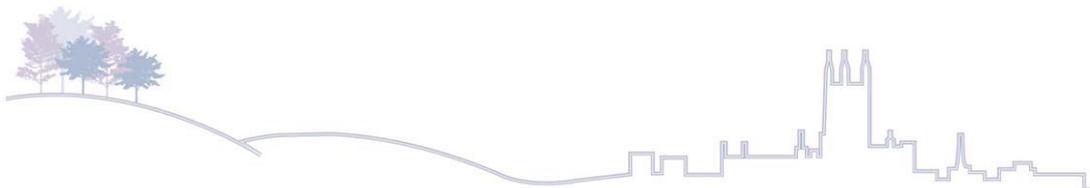
The Road Safety Partnership has been working closely with Gloucestershire Fire and Rescue Service to launch the Drive iQ programme across the County. This is a tailor made package aimed at reducing the likelihood of pre and novice drivers being involved in a collision. Research shows that 1 in 5 young drivers will have a crash within the first year of passing their test and engaging in Drive iQ Gloucestershire is one way by which we can reduce this likelihood. It is localised to the needs of Gloucestershire students (based on what they told us) and it is tailored to what they need (what evidence from collisions tells us). Module themes include distractions, alcohol and drugs, seatbelts, thrill seeking, eye scanning and perception. Each module is approximately twenty minutes if it is self-studied and approximately one hour long if it is facilitated in a classroom based situation.

Fifteen enthusiastic and motivated Gloucestershire Fire and Rescue Service staff are now supporting schools and colleges in their local communities. They have had the training to deliver a pitch to teachers, safeguarding officers and senior management. They are also able to support the programme becoming a part of the extracurricular activity and safety culture of the sixth form/college.

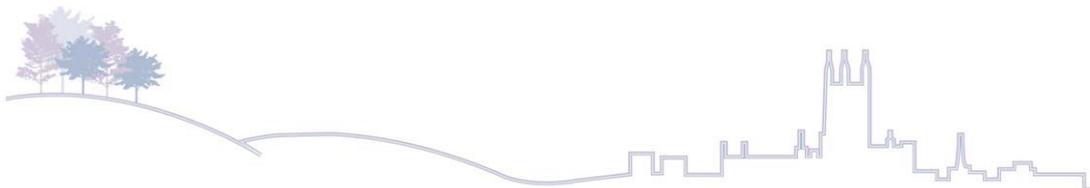
Here is what they say so far.

“The pitch went really well. We met with a member of staff at Cheltenham College and spent an hour with him. He had already had a quick look at the Drive iQ site and was very impressed with it. After the talk he was very keen to implement it for the term beginning in September. We advised him to register the college as soon as possible ” (Watch Manager Tracey Wilson, Cheltenham East)

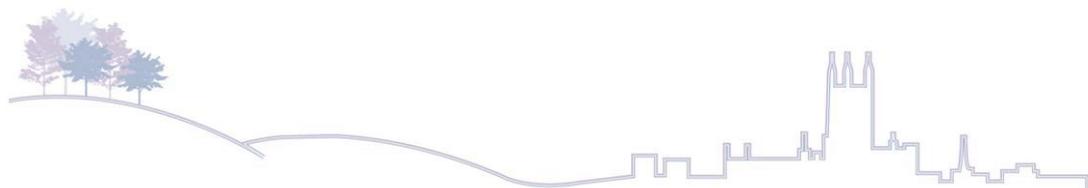
“We have made massive steps with Glos College and we are waiting for them to appoint interns ready to work on the Firefox open badges for the students to use on their future



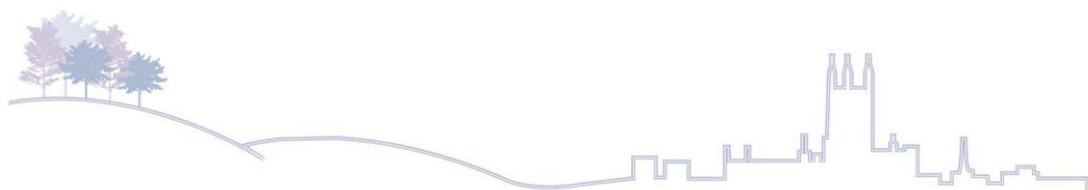
	<p>employment portfolios. I also hope to be working on giving the anatomy and physiology of a crash session. St Peters school 6th Form are on board and are in the process of deciding how and when to start the programme with next year's intake of year 12's. An encouraging start and take up in the Gloucester South area!" (Crew Manager, Dave Coulling, Gloucester South)</p> <p>"I did the presentation today to a staff member at Tewkesbury school. It went very well and she very keen to get started and deliver the programme to this year's, year 13 before they leave. Rachel also said that she will allot time in the curriculum in September 2015 for years 12 and 13. I have promised to go along and give her a hand in the initial presentation. We have swapped contact details so I can support as much as I can" (Firefighter Dave Webb, Tewkesbury)</p> <p>"I am encouraged by the enthusiasm and interest in Drive iQ and have found myself explaining it to friends and family, who have all listened with interest and all seem impressed that Gloucestershire Fire and Rescue Service are so involved with the delivery of it. It is key that there is something being done to try and kerb the situation by targeting the age group that are most at risk from death and injury on our roads throughout the County. My eyes were certainly opened when I received my training and straight away I have found myself caught up in a scheme, which I believe will impact and reduce deaths caused by road traffic collisions." (Station Manager Roger Pickett, Coleford)</p> <p>The Drive iQ programme will be available to pre and novice drivers in schools during the academic year of 2015-2016. Between April and July Gloucestershire Fire and Rescue Service personnel are busy delivering the Drive iQ pitch to the staff in their station ground schools. Across the County, each of the 15 project leads has allocated schools to offer the programme to and support its continuation and completion.</p> <p>The delivery and support offered to sixth forms and colleges for this programme was made possible through a successful match funded bid between the Police and Crime Commissioner and the Chief Fire Officer.</p>
<p><b>2</b></p>	<p><b>Drive for Life - Safe and Social Driving progress</b></p> <p>The Drive for Life experience is focused on changing the attitude and behaviour of young drivers and their passengers. Education delivered by the partners is the core element of the day. The event focuses on risk taking, the emotional consequences and the law (all themes the young drivers felt were key in Gloucestershire 2014 research).</p> <p>In support of the education, road safety professionals and exhibitors are invited from the public, private and voluntary sectors to showcase key messages for young drivers.</p> <p>As promised by the Police and Crime Commissioner and the Road Safety Partnership, Drive for Life events are continuing across the County in the academic year of 2015-2016. The first event will be held on the 29 September 2015 at the Royal Agricultural University in Cirencester and the second at Gloucestershire College, Five Acres Campus in the Forest of Dean on the 20 October 2015.</p> <p>April - June has seen the formation of a project team for both of these events. Each event will be individualised to the needs of the local area and will operate in a way that suits the curriculum time of the post 16 setting. The toolkit for these events has been designed to be flexible and clear enough for staff at schools and colleges to independently run the event. This is already proving to be effective for Five Acres College in the Forest of Dean, which is a huge step forward to the sustainability of these well evaluated events for young drivers and</p>



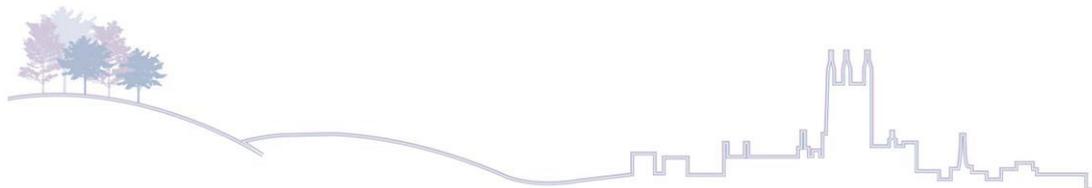
	their passengers.
3	<p><b>Office of the Police and Crime Commissioner and Road Safety Partnership host a Gloucestershire University internship</b></p> <p>This valuable opportunity was utilised to start the development of a passenger project, which is due to be offered to all year 11 schools (state, independent and private) in October of the new academic year. The project looks at empowering passengers to 'speak up' by providing them with understanding of the issues, raising their awareness that they do have a choice and providing them with opportunities to confront the driver. The aim is to empower them to tackle reckless and dangerous driving to save both themselves and others from harm. The intern and the Safe and Social Driving Co-ordinator worked together to provide an educational workshop, which will be delivered by Gloucestershire Constabulary and Gloucestershire Fire and Rescue Service. The workshop will support a Road Safety Partnership campaign for passengers, which is new for this year on the safe and social driving campaign calendar.</p>
4	<p><b>'The whole purpose of education is to turn mirrors into windows'</b></p> <p>On the 26 June 2015 a multi-agency 'Safe and Social Driving' day was delivered to year 12 sixth formers at an independent school near Tetbury to launch Drive iQ. The 'Safe and Social Driving Co-ordinator' worked closely with a crew manager from Gloucestershire Fire and Rescue Service in preparing a fun and engaging day for the students. The aim was to complete the Drive iQ programme. Students completed 9 modules prior to the event and 3 modules on the day. The modules were interspersed with road safety exhibitions, lectures and activity.</p> <p>The day started with an opening from the Chief and the headmistress of Westonbirt School. It was then followed by a Drive iQ module on seatbelts. Upon completion of this students had the opportunity to experience the impact of a collision at 7MPH on the seatbelt sled. They also met the Safety Camera team to find out how a 'speed camera' works. First class roads policing officers were on hand with photographs of collisions to discuss the emotional consequences they have to face by attending such tragedies. They were also able to reinforce the legal consequences for driving without due care and attention and for dangerous driving. Before break time the students met with a family liaison officer to hear about the emotional support provided, post collision, to meet the needs of families. Prior to lunch students completed the 'Anatomy of a Crash' module and were then in the privileged position to experience a session on the 'Mechanism of Injury' from a doctor who lectures at the University of the West of England and works for Great Western Air Ambulance Charity.</p> <p>In the afternoon students completed the final Drive iQ module and witnessed the attendance of Tetbury Fire and Rescue at a staged road traffic collision, supported by an account of what the crew were doing and why.</p> <p>The day's activity ended with students experiencing what it feels like to drive being impaired through drink and/or drugs. This was simulated by the use of Go-Karts and 'beer goggles'. The students then returned to the lecture theatre to be presented with their Drive iQ certificates. The atmosphere was 'buzzing' and the enthusiasm for future safe driving was evident. Post evaluation comments have been really useful in judging the events success.</p> <p>"This event will change your view on life forever."  "I learned everything. It really helped me understand."</p>



	<p>“The most impactful moment of the day was the Chief’s real life story and the cutting open of the car.”</p> <p>Above all, many of the students say they are now going to pass on what they have learnt to their family and friends.</p>
<p><b>5</b></p>	<p><b>Safe Drive, Stay Alive are booked to visit Gloucestershire</b></p> <p>Safe Drive, Stay Alive is a roadshow based around powerful personal testimony designed to make the audience aware of the nature and extent of personal tragedy and suffering a Road Traffic Collision can and does cause.</p> <p>A story of a road traffic collision links the onstage testimonies, which come from serving members of all 3 emergency services, parents of young people who have lost their lives in such a collision and those left disabled by the actions of young drivers.</p> <p>It leaves those attending aware of their personal vulnerability and accountability as new drivers and is designed to impact, in a positive way, upon their attitude towards the concept of driving.</p> <p>This is being supported by Wiltshire Fire and Rescue Service, Wiltshire Police, Swindon Borough Council and Wiltshire Council. This is a pilot performance in view of Gloucestershire developing a localised version for our County's young drivers and their passengers.</p>
<p><b>6</b></p>	<p><b>Update from the safety camera team</b></p> <p>1) The review of our mobile enforcement capability is still in progress. There is a raised awareness of initiatives in other forces where motor bikes have been used rather than vans allowing better access to 20mph zones and rural locations that are presently inaccessible to our current mobile units. A study was undertaken locally by camera safety enforcement staff and recommendations made through the Road Safety Partnership. The Office of the Police and Crime Commissioner has agreed funding for a portable solution on a motorbike, with two sets of enforcement cameras, one for use by the camera unit and one for Special Constabulary operations.</p> <p>2) An example of recent prosecution through the traffic courts. We recently prosecuted a case where an HGV driver was caught using a motor bike at 139mph on the A417 at Dartley Bottom, near Daglingworth. He was banned from driving for 6 months and fined over £700. This is the highest speed recorded in the County this year.</p> <p>3) We are currently researching average speed system opportunities to see if a mobile average speed system can be identified for use as part of our portfolio of speed reduction options. The ideal system is not yet Home Office type approved, but we are investigating further with national average system providers.</p>
<p><b>7</b></p>	<p><b>Sustainable speed campaigning with communities</b></p> <p>A community evening took place in Oakley and Whaddon in Cheltenham to discuss the risks associated with speeding traffic. The aim of the evening was to develop several self-help initiatives that the community could deliver. The theme was ‘Mental Traffic Calming’. The session was well received and this led to the Road Safety Partnership being invited to be the guest speaker at the Gloucestershire Association of Parish and Town Councils at their AGM. This engagement looked at how community leaders can be encouraged to work with their</p>



	communities to reducing speed and encouraging safer and more sociable driving.
<b>8</b>	<p><b>Drugs Driving and Introduction of Road Side Testing</b></p> <p>Tri Force has now secured road side drug testing kits for deployment amongst Traffic Assets. Arrests have been made in Gloucestershire using the new road side drugs testing wipe.</p>
<b>9</b>	<p><b>Safe and Social Driving – Intelligence Tasking and Deployment</b></p> <p>Tri Force are working with Gloucestershire Force Intelligence Bureau to do the following: Each local policing area and Tri Force Officer will receive a safe and social driving brief when they start their shift. Work will then be targeted to areas of priority. This is supported by automatic number plate recognition to target drivers who are known motoring offenders on the roads of Gloucestershire.</p>
<b>10</b>	<p><b>Summer Drink Drive Campaign June 2015</b></p> <p>The summer anti-drink / drug campaign was launched on 1 June 2015. The emphasis is largely on social marketing and collaboration with the Special Constabulary. The Road Safety Partnership are targeting road users using a multi-media approach, specifically targeting drivers at:</p> <ul style="list-style-type: none"> <li>• Point of purchase of fuel</li> <li>• Point of driving</li> <li>• Point of purchase of alcohol</li> </ul> <p>The awareness raising element is being delivered in conjunction with Heart FM and the Road Safety Team of the Special Constabulary. The printed material is based on the need to avoid driving while impaired through drink or drugs and specifically to raise awareness of the dangers of driving the following day after drinking.</p>
<b>11</b>	<p><b>Young drivers are passionate about safety</b></p> <p>Cirencester Sixth Form College's Young Enterprise students will represent the UK at the EU finals of the Young Enterprise Hyundai Skills for the Future in Prague on 8 June 2015. This group of young students have formed a business called 'Sober Drive' and have designed and built a car ignition key that will only allow the engine to start if the driver is below a pre-set alcohol limit. The enthusiastic 'Sober Drive' team, presented to the Road Safety Partnership representatives prior to their departure for the EU final.</p>
<b>12</b>	<p><b>Police and Crime Commissioner Cross priority working</b></p> <p>The Road Safety manager and Safe and Social Driving co-ordinator met with the Priority lead for 'Older but not overlooked' to develop a working group between agencies with a clear focus for reducing harm in the older population of road users and their families. A meeting with public health, voluntary agencies, the Road Safety Partnership and Priority leads will be taking place imminently to move this part of the safe and social driving plan forward.</p>



## Safe and social driving – planned activities in next quarter

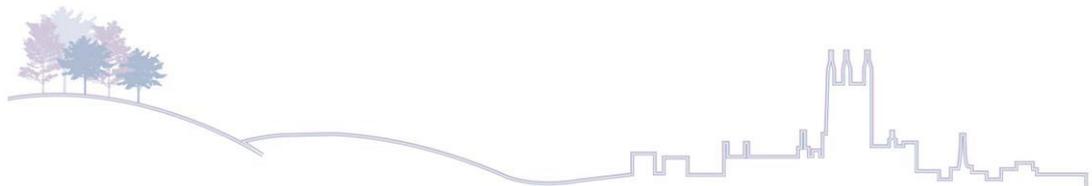
- Commitment from post 16 settings in the County to the Drive iQ programme
- Completion of the passenger workshop and engagement in training and a delivery model
- Development of a Countywide social campaign
- Development of Gloucestershire's first ever Theatre roadshow
- Drive For Life event at the Royal Agricultural University in Cirencester
- Wrecked workshop for Gloucestershire Engineering Training at Skillzone
- Wrecked workshop report for the academic year 2014 - 2015
- Results of the summer anti drink drive campaign
- Rural routes campaign goes live!
- Launch of a partner portal for Gloucestershire Fire and Rescue Service staff to deliver safe and social driving education

## Safer Cyber

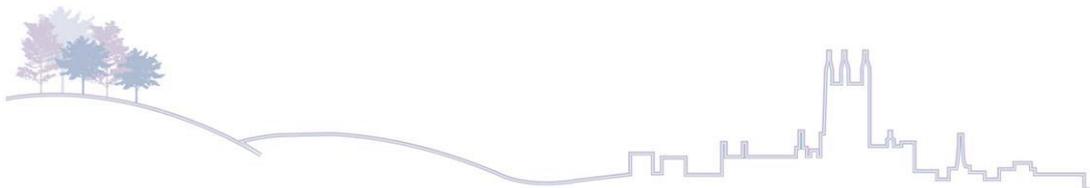
To ensure Gloucestershire is safer as people, commerce and other organisations increasingly live, trade and work on-line. It underpins personal safety, economic growth and prosperity, in urban and rural environments, by supporting people of all ages, organisations and businesses

The Safer Cyber objective is designed to ensure Gloucestershire is safer as people, commerce and other organisations increasingly live, trade and work on-line. By underpinning personal safety, economic growth and prosperity, in urban and rural environments, by supporting people of all ages, organisations and businesses. A series of activities have been set to co-ordinate this objective:

1	<p><b>Gloucestershire Constabulary will develop better understanding of the threat landscape to ensure a more effective response to cybercrime affecting the County</b></p> <p>A regular review of crime data at Force level is being conducted by the Safer Cyber team, in order to understand the number and types of incidents, the financial impact(s) to victims, (where this information is available) and the groups most affected by cybercrime in the County. Continual monitoring of this data, along with horizon scanning for new potential cyber threats, will provide suitable data to help inform response activities. It is acknowledged that there is a general consensus that cybercrime is underreported so the data is also being used to measure the number of reports as more capabilities come on-stream to facilitate the process in a more convenient way.</p>
2	<p><b>Gloucestershire Constabulary will be proactive in steering talented individuals away from cyber criminality</b></p> <p>A submission has been made to the Office of the Police and Crime Commissioner for a contribution towards funding a diversionary programme within Gloucestershire, by an organisation with previous success on this topic in another County. The Safer Cyber Co-ordinator is currently pursuing partners to assist with the delivery and funding of the programme in order to provide opportunity for talented individuals to gain specialist skills within cyber security and seek to provide opportunities for those individuals within local</p>



	<p>industry.</p> <p>It is intended that the programme will make use of a variety of facilities within the County, in order that travelling does not limit opportunities for those who may be at greater risk of turning to cybercrime.</p>
<p><b>3</b></p>	<p><b>Gloucestershire Constabulary will deliver relevant crime reduction advice within all communities, with particular focus on vulnerable people and local businesses, which is responsive to current trends</b></p> <p>Engagement with the business community has taken place on a significant level within the County, not least with a strong presence at the Gloucestershire Business Show and at subsequent engagements with participants. Collaborative work is being undertaken with businesses in the County, to create guidance for small businesses and sole traders to highlight the risks in relation to cybercrime and proactive, cost effective, steps that can be taken to reduce the opportunity for them to fall victim.</p> <p>In order to address the risks associated with vulnerable persons and cybercrime, a significant focus is currently being given to reduce the risk to young people through a thorough review of support provided to parents and children. Creating a more rigid and consistent structure to the support and advice given, future capability will reflect the best of both national and regional guidance/resources.</p> <p>Gloucestershire are assisting with the development of a training package being created by the Southwest Grid for Learning, intended for all frontline Constabulary staff, educating them on the issues and appropriate actions to combat relevant areas of cybercrime such as Child Sexual Exploitation, Online Radicalisation and Online Grooming etc.</p>
<p><b>4</b></p>	<p><b>Identify those areas where cybercrime would have greatest impact and work with partners, particularly the Local Resilience Forum, to ensure preparedness for and recovery from cyber threats</b></p> <p>A review is underway of the County's more significant areas of risk for high impact cybercrime, which will be compared to the previous findings to assess the rate and extent of change, ensuring that appropriate plans are in place for resilience.</p> <p>A cyber enabled business continuity exercise has been conducted, with regional counterparts' observation, to review existing procedures and capabilities as well as raise awareness of the potential impacts such an incident may have.</p> <p>Gloucestershire is currently a leading Force working with the Department for Communities and Local Government on a multi-authority cyber incident exercise in order to ensure that a coherent and effective approach would be taken to minimise risk to all parties within the County, were such a risk to land.</p>
<p><b>5</b></p>	<p><b>Enhanced skillsets will be embedded within the Constabulary at all levels, complemented by specialist capability for the effective investigation of cyber-dependent criminality at a Force and regional level</b></p> <p>Working with the Regional Organised Crime Unit and regional force cybercrime leads, Gloucestershire is actively involved in developing both knowledge and capabilities within this</p>



area to drive more effective investigative and prevent capabilities. New developments at a Force level are moving forward, that complements regional and national offerings and are working towards a more effective use of cyber orientated intelligence.

Sharing resource and experience within the region in such a structured fashion, Gloucestershire is not only improving our own capabilities, but ensuring that skills and facilities complement other forces to ensure better interoperability and flexibility keeping in mind future cost saving requirements.

Internally our Staff Development Unit continues to roll out related training packages:

To date they have trained:

- 38 in Core Skills in Communication Data
- 94 in Mainstream Cyber Crime

Five more Mainstream Cyber Crime courses are planned in with a maximum of sixty places booked for the rest of the financial year.

The College of Policing are developing some on-line modules, which will be available for all later in 2015/16, which will further increase officer and staff knowledge.

**6 Gloucestershire Constabulary will seek to reduce the impact of cybercrime on victims through the effective use of partner agencies and harm reduction advice**

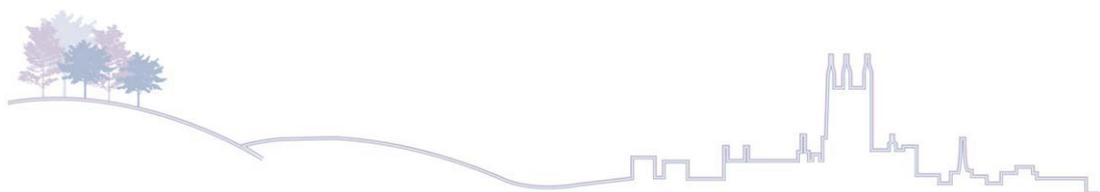
Work is taking place to upskill Victim Support, who are our partner agency that provides support to victims of crime. This vital training will enhance the service that is being offered to those victims within the County to reduce the opportunity for them to fall victim again.

A strong drive continues using a variety of mediums, radio, social media and cyber surgeries, in order to provide effective harm reduction advice to residents of Gloucestershire.

The Gloucestershire Constabulary website has undergone a significant transformation, which has also involved a change to the way in which crime prevention advice is presented, of which cybercrime has dedicated elements.

**Safer cyber – planned activities in next quarter**

- The Gloucestershire Safer Cyber forum pilot is underway to provide both a public resource for news and crime prevention advice, as well as a closed forum for the County’s businesses to be able to access expert advice from industry, as well as the Constabulary, to deal with the threat of cybercrime. An anonymous cybercrime reporting tool is coming online shortly to help us further understand the extent of the issue within the County.



### 3. Overview of Budget

Commissioner's Fund (£2M) at 13 August 2015		
Priority	Projected Spend 2013/17	Awards to date
Accessibility and accountability	£83,541	£121,520
Older but not overlooked	£675,621	£728,621
Young people becoming adults	£643,852	£490,378
Safe days and nights for all	£605,930	£213,269
Safe and social driving	£122,961	£130,364
Safer cyber	£100,000 in community fund	£25,873
Other	£112,199	£112,199
Projected Expenditure	£2,344,104	£1,822,224
<b>Total Budget</b>	<b>£2,100,000</b>	

