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## POLICE AND CRIME PLAN PRIORITIES - QUARTERLY HIGHLIGHT REPORT

### 1. Aims and Priorities

The Police and Crime Commissioner's aim is that the Police and Crime Plan will be delivered through the inclusion and involvement of the many partnerships and communities in Gloucestershire with the aim of making it a safer place in which to live and work.

The Police and Crime Plan is being delivered through:

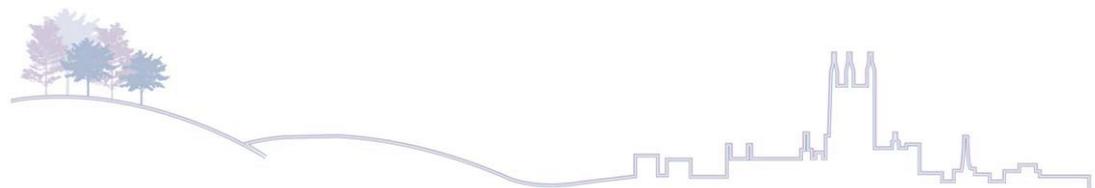
- **Priority 1 – Accessibility and accountability (AA)**
- **Priority 2 – Older but not overlooked (OBNO)**
- **Priority 3 – Young people becoming adults (YPBA)**
- **Priority 4 – Safe days and nights for all (SDAN)**
- **Priority 5 – Safe and social driving (SSD)**
- **Priority 6 – Safer cyber (SC)**

Delivery plans for the above priorities will be continually developed throughout the period of the Police and Crime Plan 2017 to 2021 and will aim to deliver value for money.

The purpose of the Police and Crime Plan Priorities Quarterly Highlight Report is to provide all stakeholders with an update that monitors progress in respect of each of the priorities, to include:

- activities achieved during the current quarter;
- activities expected during the next quarter;
- any risks or issues identified will be managed through the risk and issue registers;
- overview of budget.

This report is a summary against activities. Members should note that this **information is retrospective** for the reporting quarter mentioned; as such it is an executive summary. Due to report production timescales, information and updates may have since been superseded and will be updated in future reports.



## 2. Quarterly update on progress for period

### Accessibility and accountability

#### Intent:

To get the right resources to the right situation or problem first time, every time, on time and dealing with the matter appropriately and effectively

To realise the ideal of the local officer working in and with the communities of Gloucestershire

#### 1 January 2018 saw the launch of Gloucestershire's Neighbourhood Approach.

The Constabulary has been working hard to develop a consistent and sustainable approach to neighbourhood policing across the county over the last year. In January 2018 launched this with some key promises and messages for our communities which are contained within this booklet.



Neighbourhood  
Policing in Gloucestershire

This work is a culmination of listening to our communities, staff, and partners and is being delivered in line with the Police and Crime Commissioner's Plan and national guidance on neighbourhood policing.

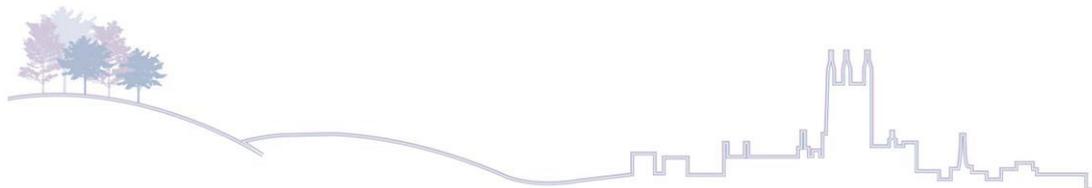
The key Constabulary pledges relating to accessibility and accountability are

- To make local policing accessible by providing a dedicated, named PCSO in every neighbourhood so that everyone knows who their local bobby is and how to contact them.
- 55+ dedicated PCSOs are a first point of contact for local concerns, but they work as part of a bigger team protecting the local and wider communities. They know their neighbourhood and the people living in it. They will be at the school gate to talk to parents, go into care homes and sheltered houses to talk to residents about the issues that are concerning them, and attend the events that matter in the community.
- Additional officers invested into neighbourhood policing 2018 - schools officers, vulnerability PCSO's and rural liaison officers

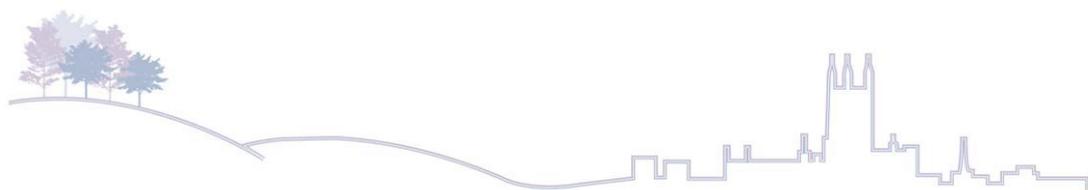
Neighbourhood teams also include Police Constables and Sergeants, who sometimes work behind the scenes on a wide range of issues such as Dangerous Drugs Networks, tracking down paedophiles and the organised crime groups; which are targeting our rural communities.

We have previously talked a lot about budgets and cut backs, this new offer has come at a time where many forces have had to make cuts in neighbourhood policing, including PCSOs. However, thanks to prudent spending decisions, changes to our operating model and some hard work to be more efficient and effective, Gloucestershire Constabulary has chosen to invest instead.

This does mean neighbourhood policing relies on and is supported by other departments and new ways of working. From colleagues in our response teams, to specialist teams, including those looking after vulnerable children, investigating major crimes and firearms to those answering your calls for service and investigating your crimes and incidents. Our aim is to ensure that the service



	<p>we give is the best it can be every time and whilst we can't promise to get it right every time we can promise to work with communities to find the best possible solutions.</p>
<p><b>2</b></p>	<p><b>Technology</b>          Neighbourhood policing cannot deliver service alone, and other concurrent work has been implemented around our first point of access, digital capability and technology in order to provide the best service first time in terms of calls for service from victims of crime and or Anti -Social Behaviour (ASB).</p> <p>Staff movements into our new Initial Investigation Team (IIT) brings a smarter way of working in terms of telephone investigation, intervention and prevention advice, signposting, partnership working and resolution at the first point of contact. The team are settling in and working through the demands placed on our service.</p> <p>Additional technological options and digital investigators within the control room environment offer first time recording of crime/incidents, resolution through effective investigation and or appropriate follow up resourcing to incidents that previously would have 'pulled' a cop off the street and reduced our 'boots on the ground'.</p> <p>Working smarter around issues of fraud, dashcam and CCTV footage, cybercrime and other digitally enables crime means we can offer a great investigative front end service whilst keeping officers and PCSOs in your communities.</p> <p>It is clear though from this work and the call handlers in our control room, that increasing demands does mean that our resources are stretched and we are working hard to work smarter, offer different ways for our communities to contact us, access information, find the right agency to help and not rely just on calling 101</p> <p>This is different and we continue to offer options for our public to access information, self-serve and signpost - where appropriate - to try and reduce <i>unnecessary</i> demand through calling for service – through our updated website.</p> <p>Here information is provided regarding your local neighbourhood team, how to share your concerns and work with us to make a difference to your community. How to receive updates on what the Constabulary is doing, who else can help and where to get support from other agencies.</p>
<p><b>3</b></p>	<p><b>Launch of Community Alerts</b>          Community Alerts a Secured by Design approved system enables the Constabulary and Office of the Police and Crime Commissioner (OPCC) to communicate directly with subscribers in Gloucestershire by text, email or voicemail.</p> <p>The system is in use across the Constabulary and allows for a wide range of information to be shared with, updated by and inform local people through a choice of channels - a key element of the commitment we have made to local people through the Channel Management strategy, the Constabulary Business Plan and the Police and Crime Plan</p>





Neighbourhood Policing public leaflet :

For more information please go to our website or access directly and join in!  
[www.yourcommunityalerts.co.uk](http://www.yourcommunityalerts.co.uk)

**4 Launch of Community Concerns**

Enables any member of local community to raise issues and inform our neighbourhood policing teams. We can then work through together any resolution, joint work, referrals to other agencies, resource allocation to tackling specific issues through Local Tasking process

We are continually developing relationships, working with partners across the County, statutory and voluntary, from the schemes supported by OPCC to The Aston Project and many more.

Our approach is focussing on prevention and intervention, as Peel identified in his original policing principles

*'The basic mission for which police exist is to prevent crime and disorder... The test of police efficiency is the **absence** of crime and disorder, not the **visible evidence** of police action in dealing with them.*

Our aim is to share some key activity, outcomes and impact next quarterly update

**5 Launch of Time Based Tasking**

In support of the work around Community concerns Neighbourhood policing has identified additional resource capability from our volunteers – Special Constabulary to Cadets, local community members to councillors – in order to task 'time' to specific issues.

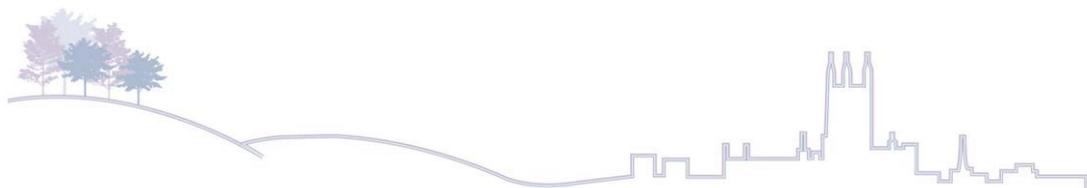
These have currently ranged from vehicle crime patrols and sharing prevention and intervention advice with vehicle owners, to implementing speed watch schemes and much more.

Whilst still in its infancy the positive feedback from communities and volunteers alike demonstrates that this is a smarter way of working, providing resource and commitment to our communities in a different way but also ensuring this is a joint approach – with our communities in solving and resolving issues. Again more details to follow on specific activity and actions in next quarterly update.

**6 Neighbourhood Policing Survey**

To ensure we continually seek community feedback, insight and understanding. The survey was created to gather the publics' perceptions in Gloucestershire of Neighbourhood Policing (NHP); how much did they know about their local PCSO, what information they would like about NHP and whether they knew where to get information from. It also asked them to rate what they thought about NHP in their area and more broadly in Gloucestershire.

The survey ran from 20<sup>th</sup> December 2017 to 5<sup>th</sup> January 2018, with a total of 1908 people complete the survey. This was a benchmarking exercise just before we launched our new



approach and we have a full report which is being assessed and addressed as we move forward.

All the feedback has been shared with the Neighbourhood Policing lead and a delivery plan to try and address some issues already actioned and work will continue into the next quarters for further updates. What is shared is the conclusion which offers a unique insight to the task ahead in sharing information, updating and building relationships with our communities, delivering a wide and vast service and ensuring that we are a member of those communities.

### **Conclusion**

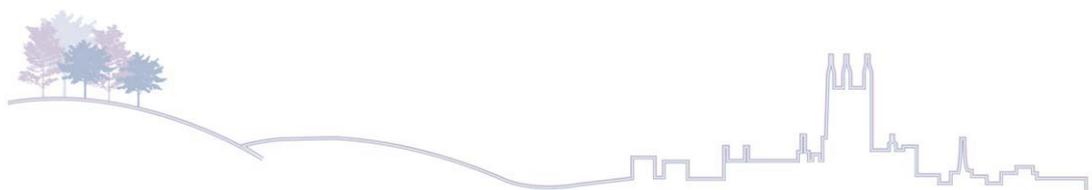
The analysis of the survey has highlighted a variety of points; however it is clear to see that only a minority have recognised and commented about Neighbourhood policing specifically, with the large majority speaking about Policing more generally.

Examining the free text responses, people have not purely focused their comments on NHP and have blurred the lines between neighbourhood policing, response officers and/or the Police Force in general. They have also used this survey to air concerns/grievances about the state of Policing e.g. not seeing enough Officers, not dealing with enough crime etc., which may now have caused people to have created certain expectations about what the Police can do. Similarly, many have said they want more Officers with arrest powers etc, as opposed to PCSOs. However this may be a result of the public not fully being aware of the remit of PCSOs, so with further education around PCSOs, their attitudes towards them may alter to being more positive.

Overall results have demonstrated that people don't see much of NHP at the moment in their areas, or know what it is. Therefore, by launching the new NHP plan, we should be able to see a discernible change in attitudes and knowledge of the public at time 2. It also provides evidence that the new NHP plan is essential, but we must be mindful to provide information as to what it is and how it can benefit people, to avoid criticism and manage the public's expectations.

Finally, here is a quote from one of the respondents about Neighbourhood Policing;

*“Whether we know our local PCSO or not is a very one dimensional measure of neighbourhood policing and I think misses the point. Surely it is all about the neighbourhood officers building relationships with the right people at the right time, not a blanket requirement for them to be known by everyone. There is great potential in the community that I live in on a new housing estate which neighbourhood policing could really play a part in developing. If you want us to know our PCSOs, then they need to come and join the community that is already here, not just rely on putting their names and photos on the website as your questions might imply.”*



## Accessibility and accountability – planned activities in next quarter

- Examples of and impact – Community Concerns
- Examples of and impact – Community Alerts
- Examples of and impact – Time Based Tasking
- Citizens in Policing Board update on recruitment, retention, training and activity
- Force Control Room and Initial Investigations Team (IIT) update – smarter ways of working and impact on public service
- Update and launch of rural offer to communities
- Recruitment of Schools Based officers
- Cross referenced with other PCC priorities - Blue light services commitment to Dementia Strategic agreement and then operational work locally between Community Safety Partnership and the neighbourhood Safeguarding Officer to improve engagement and support. – Chief Inspector Pegler
- Launch of a young neighbourhood watch scheme force wide through the police cadet's. A part of this will be identifying and supporting older / more vulnerable neighbours and community members. PCSO Wren
- Delivery of Intensive Engagement training program – update and insight

## Accessibility and accountability – Good News Stories

Cheltenham local policing officers with regards to Organised Crime Groups (OCG) disruption, safeguarding vulnerable individuals and keeping the local community safe.

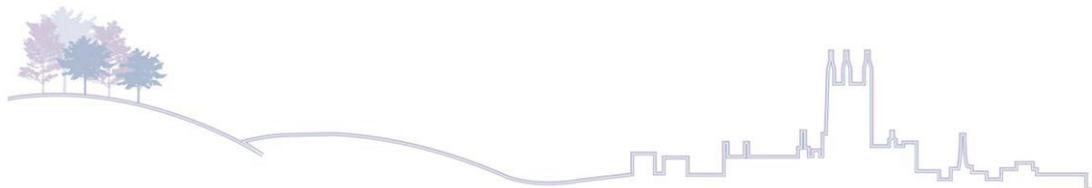
Over the past couple of months Cheltenham NHP Team have been developing intelligence around Op Gentoo and a specific family engaged in criminality, ASB and their activity on The Moors Estate.

Following this work a warrant was obtained for an address on The Moors and was executed in January 2018 by the local team supported by officers from investigation and intelligence teams. The officers had to move extremely quickly, as almost as soon as they entered the estate the OCG members started warning each other of police presence.

Following entry to the target premises, the team received information that gave them grounds to enter two other properties on the estate. This resulted in two OCG members being arrested for drugs supply offences and theft. A quantity of class A drugs, phones and a large amount of cash were also seized.

The NHP Team are now working with Cheltenham Borough Homes to put in place a closure order on the target premises in order to protect the vulnerable resident who lives there.

This activity will be followed up by a NHP led multi agency cocooning day on The Moors when the partners will target harden residents' properties, gather further intelligence and work with the community to increase confidence and release the strangle hold the OCG has had on the estate for a number of years.



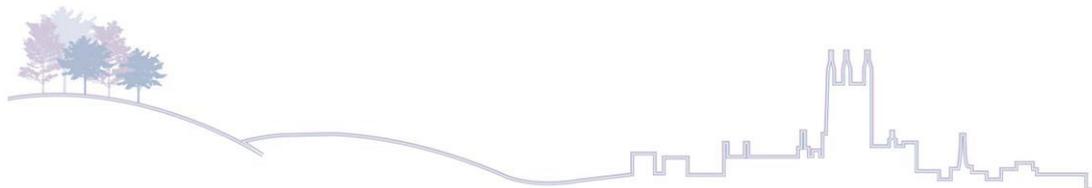
## Older but not overlooked

### Intent:

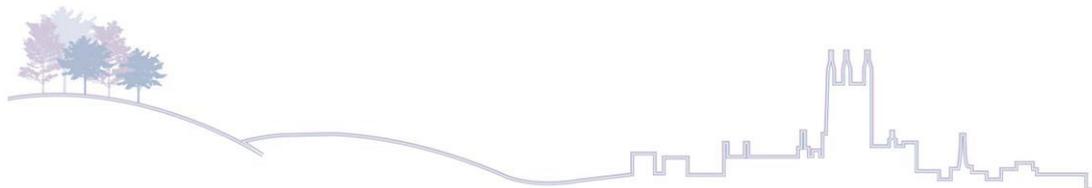
That older people need to feel and remain an active part of our communities whether they live in their own homes or are in residential care

Both should be part of the police beat with the local officer being visible and proactive with all vulnerable groups.

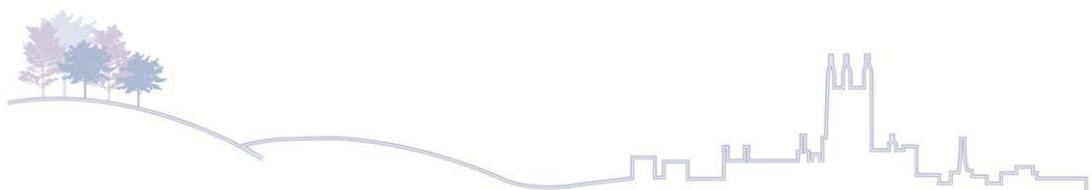
<b>1</b>	<b>Operation Signature</b> Delivery of Operation Signature awareness training to neighbourhood teams in preparation for support and follow up referrals. Operation Signature is a national response to supporting the elderly and vulnerable victims of fraud and preventing repeat victims.
<b>2</b>	<b>Churn Project</b> An average of 15-20 attend each session, 5 new people have joined this quarter. Two people referred through Wellbeing Agents Attendees report that they feel less isolated, more confident and have made friends. Members of the group are contributing to the activities on offer by sharing memories and expertise.
<b>3</b>	<b>Cotswold Friends</b> There are 11 lunch clubs up and running, with approximately 300 clients attending each month. Wyck Rissington lunch club has 4 volunteers as they cook the food for the clients. The other 10 clubs have 2 volunteers per club. This totals 88 volunteering hours each month. In addition, some clients use volunteer drivers to attend the lunch clubs. This varies each month, as does driving time.
<b>4</b>	<b>Stonehouse Memory Link (SML)</b> Continues to publicise their project within the community, displaying awareness postcards in local shops, GPs' surgeries etc. and using local community publications. They are continuing with their main purpose which is to support people with, or those living with family members with, memory loss and dementia.
<b>5</b>	<b>Forest of Dean Community Safety Partnership</b> The work encompasses a range of activities and those will include other funded organisations. For example the dementia lead (Lena Maller) for the district has started to work with the police to bring more awareness of dementia to the police role. There is now a dementia lead within the local policing area that is going to participate in a Community Dementia Link worker (CDL) course who already has lots of knowledge and is using this to look at how the police are responding to cases. That officer will be a source of information for her colleagues who may have queries about dementia related incidents.  This is also linking with other areas where they continue to build links with the police, e.g. they are currently looking at how to work with the police in linking community builders in the area – specifically Cinderford where the police are targeting intensive engagement. Through partnership connections they are able to identify community groups and local organisations that can work in a more inclusive way, an exciting piece of work which they will be sharing how it progresses over



	the coming months.
<b>6</b>	<p><b>Forest Upcycling Project</b> Staff and volunteers have so far completed 88 hours of work on the gardens of 9 people referred to us from the PCSOs and other organisations. This quarter they have been working on the gardens of an additional 2 beneficiaries: one in Littledean (GL14), and one in Wollaston (GL16). The project leaders continue to work with Barnwood Trust, and make regular referrals to them. In turn, Barnwood Trust refer to them for furniture help.</p>
<b>7</b>	<p><b>GL11</b> Consistently have over 1,500 contacts per month. Over the period (Jan-March 18) they served over 750 lunches to vulnerable people in the community cafe. They have exceeded their participation and engagement figure of 1,300 for the year. In terms of extra value in an average month (Feb 2018) they provided 42 different community activities. During the period they had over 24 people referred through their social prescribing programme either directly by a GP or self-referred. 28 people have benefitted from their work in the Going the Extra Mile (GEM) employment programme.</p>
<b>8</b>	<p><b>Glos Bike Project</b> Volunteers have contributed 210 hours so far across both the young people's projects and the older people's project. In total since 01/04/2017 Gloucestershire Bike Project has benefitted from 4200 volunteer hours. They have also recently trialled a young person's volunteering project, working with young people who are currently refurbishing bikes that are being donated to victims of bike theft locally. It is hoped that they can continue this project subject to funding.</p>
<b>9</b>	<p><b>Keep Safe</b> All Safe Places have been contacted this quarter, with emails, calls and follow up visits where needed. Dementia awareness sessions are provided on request. Regular contact with members via information events, coffee mornings, presentations, drop in's etc.</p>
<b>10</b>	<p><b>Roots Cafe</b> This has continued to provide a high quality, low cost and friendly coffee shop. Staff get to know their customers and are able to support them when appropriate. The community space is used even more for community activities and groups, community meals, health and fitness groups and family activity days. Many activities held are free of charge, attracting many families in Kingsholm who are often hard to reach. They have attracted more new volunteers and most of the new events mentioned are going well, including the 'Fix it Cafe'.</p> <p>They are working even more closely with other local organisations such as GCH, Rotary and schools. Roots will also now host a support group for adults who are progressing from a targeted support group at the children centre.</p>
<b>11</b>	<p><b>Kingfisher Treasure Seekers</b> The March show was a great success with over 600 people with learning difficulties attending over two days. The venue that the funding is for is a perfect size for them to be able to do their shows</p>



	and it is easily accessible from all areas of the county. The Treasure Seekers were able to engage with Police Cadets, PCSO's and new recruit police officers whilst showcasing their talent, thus Increasing their confidence and building trust around the police.
<b>12</b>	<p><b>GAY GLOS</b> Working with the County Hate Crime and Incident Strategic Group and the Steering Group. Working particularly with the Chair, Police Leads, and Victim Support lead in developing the strategy and delivering training across the County. Also leading on the steering group in developing a sub group for schools.</p>
<b>13</b>	<p><b>Brighter Futures</b> Gloucestershire Wildlife Trust delivered 22 Brighter Futures Courses with 110 people engaging with local green spaces. 70% of participants had improved employability skills, 100% of local green spaces selected in targeted areas were improved for people and wildlife, and 90% of participants feel less socially isolated.</p>
<b>15</b>	<p><b>VSS Hate Crime Coordinator</b> The new 2018 Hate Crime Action Plan has been produced with contributions from at least 25 organisations/services/authorities working across the county.  The VSS Co-ordinator has had several meetings during Q4 with partners (incl. Barnwood Trust; Cheltenham Borough Council; Gloucester Polish Association; Remembering Srebrenica; Keepsafe; Inclusion Glos; Cheltenham LGBT Partnership) across the county to promote the benefits of engaging with the county strategic group, and identify how their needs around hate crime can be met (e.g. training/materials/expertise/referral pathway to VS support).</p>
<b>16</b>	<p><b>West End Partnership Cheltenham</b></p> <ul style="list-style-type: none"> <li>• Continues to support Sahara Saheli with a variety of activities and information giving sessions on a weekly basis. Attendance is good.</li> <li>• Continue to organise debates in the Life's Big Questions series with the next one planned for May 9th on homelessness. They have also agreed three further debates for the year to be held in July, September and November.</li> <li>• Continue to meet regularly as a group.</li> <li>• They are carrying out a feasibility study on the potential to hold a street festival in the Lower High Street to promote the area's diversity.</li> <li>• They have started to work closely with Cheltenham Inter-Faith and members of that group have started to attend our meetings.</li> <li>• They have agreed to change our annual outdoor event to August this year. Planning for this event is underway.</li> <li>• They have reprinted their general leaflet.</li> </ul>



## Older but not overlooked – planned activities in next quarter

- Delivery of Operation Signature training to our partners in the Fire and Rescue Service to support the elderly and vulnerable victims of Fraud – Acting Detective Inspector Burford.
- Blue Light services commitment to Dementia – Strategic agreement and then operational work locally between Community Safety Partnership and the neighbourhood Safeguarding Officer to improve engagement and support. – Chief Inspector Pegler
- Launch of a young Neighbourhood Watch Scheme force-wide through the police cadets. A part of this will be identifying and supporting older/more vulnerable neighbours and community members. PCSO Wren.

## Older but not Overlooked – Good News Stories

### Treasure Seekers Performing Arts Shows at Police HQ

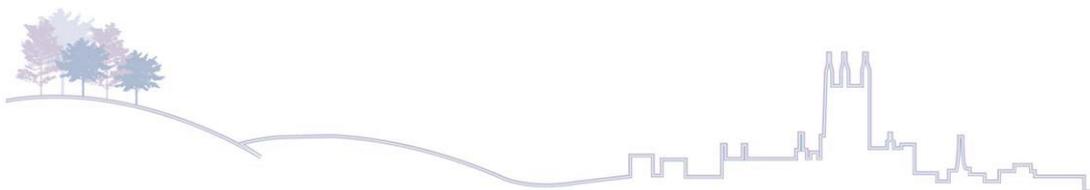
On March 22 & 23 this year Treasure Seekers ran their show. It was a great success.

The venue that the funding is for is a perfect size for them to be able to do their shows and it is easily accessible from all areas of the county. Treasure Seekers were able to engage with Police Cadets, PCSO's and new recruit police officers, whilst show casing their talent, thus increasing their confidence and building trust around the police. Each show has a cast of over 140 people and attracted a further five hundred in the audience.

This event saw the introduction of "Treasure Seekers Got Talent".

The Treasure Seekers perform on stage over the 2 days and are judged by people from the community, which included Lady Bathurst, local Councillors and PCSO Tracy Wren.

The process helped boost the confidence of many of the performers and saw the audience, enjoying the spectacle and dancing along. Having attended the event I can say from first-hand experience that this gives a great opportunity for police staff and others in the audience to have a greater understanding of the needs of people with learning difficulties.



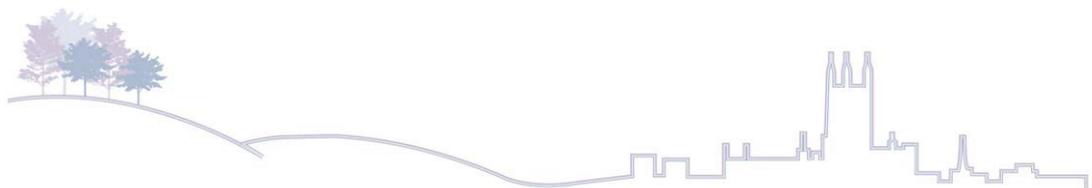
## Young people becoming adults

### Intent:

To deliver sensitive, relevant and effective policing ensuring our young people become law-abiding, productive members of society

To ensure that the 'system' must work for them, not against them

1	Children First Project (CFP) commenced 1/1/18 and has been successfully implemented with a multi-agency Joint Decision Panel [JDP] sitting every week (YST/ Community Harm Reduction/ Health/ Restorative Gloucestershire). In Quarter 4, 75 young people were diverted into non formal restorative outcomes Youth Restorative Interventions (YRI) as a direct alternative to criminalising sanctions. All of these young people were or are being managed through a restorative outcome (YRI), 1 received a Youth Caution as a result of non-engagement in the YRI.
2	Since the initial young people focused training inputs Oct – Dec 2017 there has been a 30% increase in the use of RJ Level 1 for young people.
3	Feb – April 18, 6 further training inputs focusing on young people have been delivered across the constabulary to capture all uniform officers Pc – Insp.
4	All custody staff have been trained in the need to seek alternative overnight accommodation for young people in custody as per the Police And Criminal Evidence Act (PACE) Transfer Protocol which has recently been revised. A sub group has been established to report into the Youth Justice Partnership Board to review custody decisions relating to young people as a partnership and the first successful PACE transfer has been made.
5	We are working with the Local Authority to increase the availability of PACE beds and hope to have 4 dedicated PACE beds as part of the Intensive Recovery and Intervention Service (IRIS) project.
6	2 Young people with potential to be subject of ASB Injunctions have been brought before the JDP for review and have received additional support and alternative interventions rather than an ASB Injunction.
7	Additional member of admin support staff has been employed by the constabulary to support the delivery of the Children First project.
8	Via AMELIX every year 9 class in every secondary school across the county has received the “Is it worth it?” input on Sexting, Mobile phone bullying and vulnerability. This equates to over 10,000 young people. (Feb – March 2018).



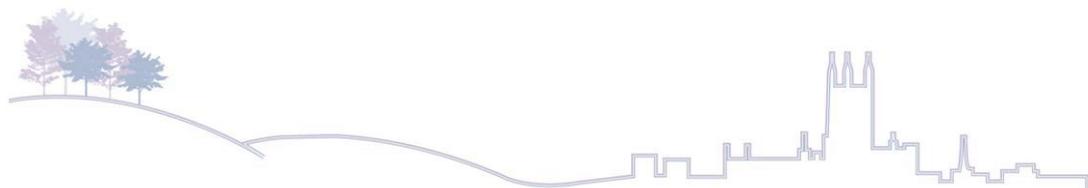
- 9** A Reoffending Action plan has been developed by the Youth Justice Partnership Board and covers three key areas:
- Development of IRIS (Intensive Recovery and Intervention Service) offer for cohort of young people responsible for bulk of reoffending
  - Review of Interventions and programmes for young people who offend- this is supported by a restructure of the community teams within Youth Support Team (YST) and the development of an Assistant Team Manger Post with specific oversight of this area of work
  - Development of an early warning system with partners for young people who commit a second offence and which triggers a multi-agency response.

### Young people becoming adults – planned activities in next quarter

- Revised PACE protocol to be signed off and clear system for escalation and review of decisions to be established at a senior level.
- Joint training across YST, the Constabulary and Social Care is required and sub group to be established and monitor these outcomes.
- Further work is also needed to progress the presence of Youth Custody Coordinators in the custody suite.
- Continued review of the Children First project through the monthly working group to ensure the best outcomes are achieved.
- Cost saving / spend review of the Children First project.
- Consider longer term CF support member of staff beyond Dec 2018
- Focus on developing very clear and consistent pathways for YP displaying ASB across the county working closely with Solace- to ensure based on same principles of CF- early intervention, partnership working, information sharing and non-criminalising and restorative interventions wherever possible
- Young People Inputs to be delivered to all Sgts & Inspectors on leader's days via Staff Development Unit.
- Focus on ensuring there is a YST presence in the custody suite- to be progressed by the YJPB.

### Young people becoming adults– Good News Stories

One young person was causing considerable ASB in her local area, particularly a local fast food outlet. She is on a Child Protection Plan had a really poor relationship with her parents. She was not engaging with her Social Worker and was in the police station frequently. She committed a number of offences within a matter of weeks and all were dealt with at the JDP. They included Assault PC, Common Assault and various Public Order Offences. The panel were committed to not criminalising the young person whilst ensuring she has the appropriate support. The young person has been given two YRI's and has been working with a Case Responsible Officer from Youth Support Team. She has completed sessions with Victim Worker which resulted in her going into the Fast Food outlet and apologising to the staff. In addition they are considering a work experience placement there currently. The Case Responsible Officer joined up with a worker from Functional Family Therapy who are now actively working with the young person and family. Their relationship has begun to improve and the young person has not been in any trouble for 3 weeks now.



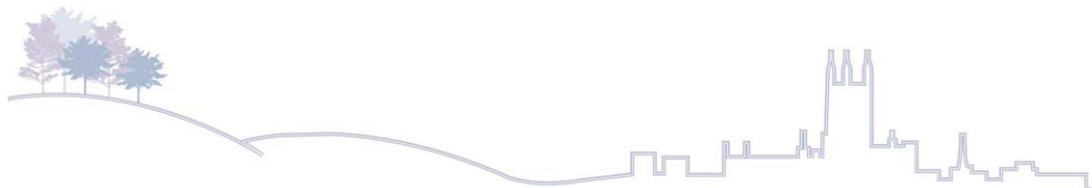
## Safe days and nights

### Intent:

To better manage the Gloucestershire night-time economy, with alcohol related crime and disorder being reduced

That everyone should be able to go out to our parks, pubs and streets without fear

1	Delivery of Op Signature awareness training to neighbourhood teams in preparation for support and follow up referrals. Operation Signature is a national response to supporting the elderly and vulnerable victims of fraud and preventing repeat victims.
2	Domestic Abuse Dashboard has gone live and is the most complex/comprehensive dashboard created by the Continuous Improvement Team thus far.
3	Domestic Abuse Continuous Improvement plan (CIP) has been refreshed and reformatted to align to HMICFRS sub headings; identification, response, investigation and partnership. Outstanding task and finish recommendations absorbed into new CIP.
4	Vulnerability Identification Screening Tool (VIST) plan agreed with Force Response Unit to improve submission and quality of VIST.
5	Increasing use of Domestic Violence Protection Notice/Order (DVPN/O) and Domestic Violence Disclosure scheme (DVDS) due to work undertaken by Domestic Abuse Screening Tool (DAST). 13 DVPN's in 2018 thus far which already exceeds number for whole of 2017.
6	5 force regional Domestic Abuse (DA) meeting now established and is being led by Gloucestershire Constabulary. Next meeting 25/5. Next National DA meeting 9/5/18 in London.
7	12 month Child Protection awareness campaign and training plan - Operation Guardian launched October 17; <ul style="list-style-type: none"><li>• 500 Officers and support staff, Response and Contact have received voice of the child immersive scenario based training at the Skills Zone</li><li>• Cadre of geographical safeguarding leads across Contact, Custody and LP now in place, driving up standards and providing tactical advice to teams.</li></ul>
8	Increases in number of VIST submission both quantity and quality.
9	Constabulary wide Child Protection Quality Assurance Audit. Quality Assurance Audit now in 2nd cycle. Identified managers across the Constabulary audit team's performance Learning is fed into



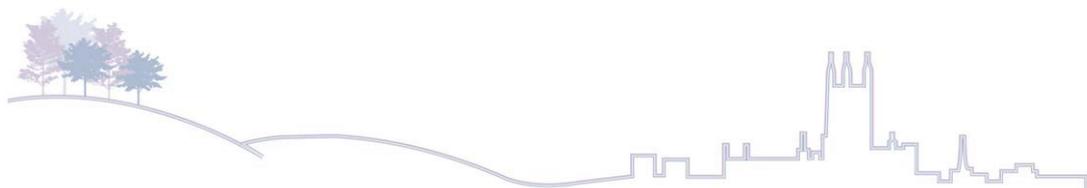
	Learning & Development and appropriate line management. Process is managed by Public Protection Bureau (PPB) safeguarding Detective Inspector.
10	Review and re-design of the Night Time Economy deployment model by Chief Inspector Gosden. This includes utilisation of Force Response Unit (FRU), NHP and joint working and tasking with partners. In addition operational leadership support is being built into the model.
11	Work undertaken with Force Control Room (FCR) to create a process for identification of ASB for Solace which is working well.

### Safe days and nights for all – planned activities in the next quarter

- Delivery of Op Signature training to our partners in the Fire and Rescue Service to support the elderly and vulnerable victims of Fraud – Acting Detective inspector Burford.
- Blue light services commitment to Dementia – Strategic agreement and then operational work locally between Community Safety Partnership and the neighbourhood Safeguarding Officer to improve engagement and support. – Chief Inspector Pegler
- Launch of a young neighbourhood watch scheme force wide through the police cadet's. A part of this will be identifying and supporting older / more vulnerable neighbours and community members. PCSO Wren.
- Scoping the potential of including missing in the visit or creation of a missing visit
- High risk outstanding Domestic Abuse suspects being highlighted via Daily Management Meetings (DMM) for resource tasking.
- Development of internal framework to support staff suffering Domestic Abuse. Being developed in conjunction with Nick Gazzard.
- BAE analytics pilot moving to next stage, following successful proof of Concept. Will provide valuable research tool and early identification of child at risk – engage in progression and monitoring progression
- Relocation Multi agency Safeguarding Hub (MASH) to Shire Hall on target for September 2018
- Full delivery of the Night Time Economy model including leadership
- Performance framework for project solace are currently being developed and should be completed during this quarter
- Public launch of urban Solace is planned for mid may – date currently looking at is the 14th May
- Plans are being developed for the return of the partnership
- ASB patrol plan with a view to undertaking the first urban wide patrol at the end of may

### Safer Days & Nights – Good News Stories

**No information provided**



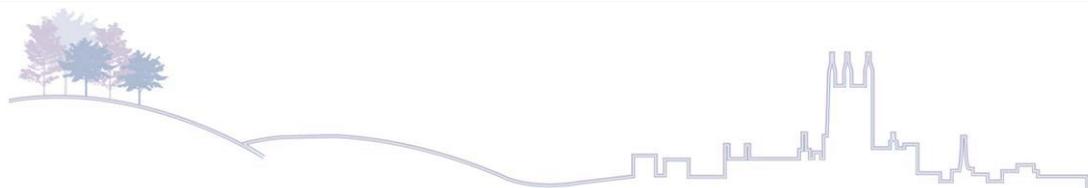
## Safe and social driving

### Intent:

That people are able to move around our communities in safety and with as much ease and convenience as possible

That the police will enforce the law when necessary, but will all work to reduce offending and antisocial driving

<b>1</b>	<b>Drive iQ Gloucestershire (DIQG)</b> This is a localised certificated online driving awareness programme delivered by Gloucestershire Fire and Rescue Service. It helps the student to acquire knowledge, which will inform decision-making processes to reduce risk taking and misconceptions. For the 17/18 academic year, 1229 students have registered on the programme to date. 502 have already completed 5 or more modules. 1182 of the students are aged between 16 and 20, which is the high-risk target age group.
<b>2</b>	<b>Choose Zero</b> This intervention has been specifically designed to challenge attitudes towards safety by younger drivers. The presentation explores the facts and statistics covering the main road risks that result in fatal and serious collisions with the aim of eliminating false information and providing information to encourage informed choices for future travel. The fatal four are covered in an interactive way that seeks to explore the attitudes of the students in a non-confrontational way, and uses several behavioural change techniques. Gloucestershire Fire and Rescue Service staff delivered the presentation to 70 young farmers at an event held at Hartpury College.
<b>3</b>	<b>Wrecked</b> Gloucestershire Fire and Rescue Service delivered this workshop, designed to reduce the harm caused by drink and drug driving, to 209 students
<b>4</b>	<b>byPASSthEdaNGER</b> 227 students attended this workshop delivered by Gloucestershire Fire and Rescue Service staff. It is designed to encourage young people to “speak up” to careless or dangerous driving.
<b>5</b>	During the 17/18 year, Gloucestershire Fire and Rescue Service and road safety staff have delivered road safety education to 13,189 young people empowering their decision-making and providing them with strategies to reduce risk.
<b>6</b>	<b>Road Safety Team and Community Hub</b> Following a review of road safety within Gloucestershire County Council (GCC). Existing posts have been integrated into the Transport, Highways Development Management and Network and Traffic Management in Shire Hall, as well as in Gloucestershire Constabulary. The new posts are able to work more closely with other teams to maximise their impact. The Community Hub sits within the Road Safety and Data Transport Team allowing for closer integration with colleagues across enforcement, road design, parking and passenger transport.



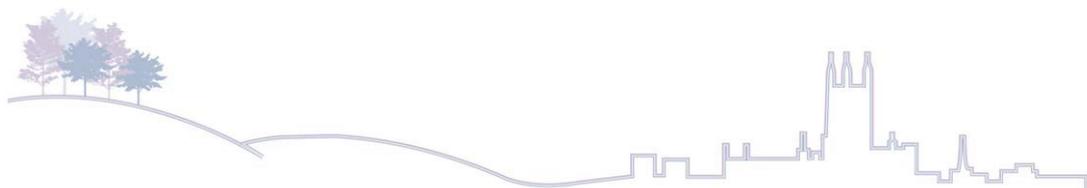
	<p>During 17/18 the hub received 829 queries, the majority concerning speeding, parking and road layout.</p> <p>The Hub has recently produced new road safety pages on the GCC website which help to direct individuals and communities to the right place first time.</p>
7	4,684 camera speeding offences processed, 296 endorsable tickets and 199 other tickets issued, which led to 228 NDORS courses run in Gloucestershire, educating 5,107 clients, of which 2,314 were Gloucestershire Constabulary detected offences, and 251 traffic prosecution files.
8	29 letters forwarded in support of local mobile phones usage campaign
9	Confirmation was given by the OPCC to bring NDORS administration in house from 1 <sup>st</sup> June 2018 and initial preparatory work undertaken.

### Safe and social driving – planned activities in next quarter

- Ongoing with current level of activity with mobile speed enforcement.
- Further work to be undertaken to take on NDORS administration, including implementation of new software for booking and on-line payment, ready to go live 1<sup>st</sup> June 2018. Currently on track.
- Recruited 2 new mobile camera officers to deal with community concerns. Undergoing training and commencement in enforcement by 1<sup>st</sup> May.
- CJD Traffic Department will establish contact with local policing & special constabulary when additional officers recruited to develop strategy and take on local road concerns where possible.
- GCC have indicated a potential willingness to digitise the fixed site camera network. Discussions are ongoing over a potential investment by them of up to £138,000.
- Paper to submit for Police Management Executive Board to consider treatment of DASHCAM footage from the general public evidencing poor driver behaviour. Also to be an early adopter of a system to allow officers to report RTCs on a mobile app linked directly to the Constabulary reporting system and an on-line reporting tool for the general public to report non injury accidents. We thereby could improve the quality of our data, and potentially improve timeliness of RTC decision making and greater opportunity to educate rather than prosecute.

### Safe & Social Driving – Good News Stories

**No information provided**



## Safer Cyber

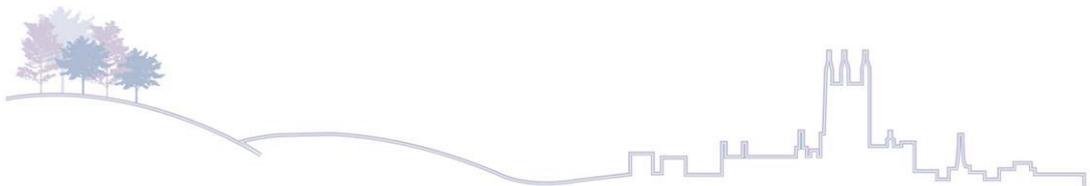
### Intent:

To ensure Gloucestershire is safer as people, commerce and other organisations increasingly live, trade and work on-line. It underpins personal safety, economic growth and prosperity, in urban and rural environments, by supporting people of all ages, organisations and businesses

1	Delivery of inputs to schools, primarily focussed on Sextortion as part of a force priority, has reach 21,390 pupils across 101 schools.
2	A presentation has been made to the Gloucestershire Safeguarding Board's Education sub group on Digital Crime Prevention and subsequent conversation enabling their support for the Sextortion awareness campaign.
3	Training and advice continues to be livered to staff in schools and educational units across the different types in support of the whole county.
4	Work continues to upskills staff across the organisation, including our force control room, in cyber safety principles.
5	Inputs to community groups continue, prioritising areas of vulnerability and risk and ensuring that we are accessible to each community.
6	Support to Gloucestershire businesses continues and the Safer Cyber digital harm reduction component is being integrated into the wider business crime prevention team to continue to drive our efforts to make digital business as usual.
7	The activity delivered through the Cyber 4 Schools programme continues at pace and working alongside initiatives such as those by Amelix, we are making ongoing progress to educate our young people and reduce the potential for online risk and potential long term impacts of online behaviour as a child.

## Safer cyber – planned activities in next quarter

- Further support to Op Signature by delivering upskill to our partners in the Fire and Rescue Service ensuring a holistic harm reduction approach.
- The annual Gloucestershire Business Show will see us deliver an ambassador style approach, allowing us more flexibility to work across the themes and interact with our communities, whilst ensure that the digital threat to businesses are still being address through our involvement with the

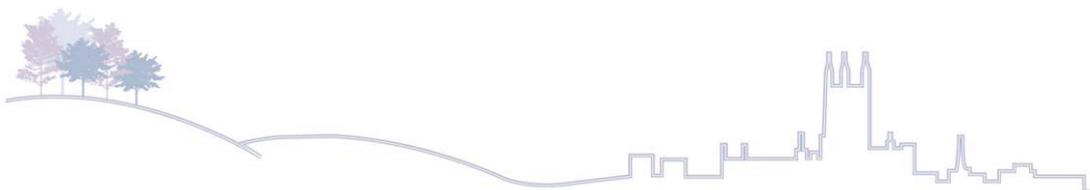


information security zone.

- The presentation material used in relation to Safer Cyber is being standardised in terms of look and feel, relevant to the demographics of the recipient, ensuring that corporate language is minimised for education and community groups and that we maintain a consistent corporate brand when dealing with businesses.
- Following national guidance around the structure of Cybercrime capabilities at a local policing level and the National Cyber Security Centre's (NCSC) categorisation of cybercrime types, a review and potential reconfiguration will be required to ensure that we remain both compliant with the guidance issued and deliver the best possible service to our communities.

### Safer Cyber – Good News Stories

**No information provided**



### 3. Overview of Budget

Commissioner's Fund – Priority Leads Fund at 31.03.2018		
Priority	Projected Spend 2017/21	Awards to date 2017/18
Accessibility and accountability	£46,300	£46,300
Older but not overlooked	£96,751	£24,403
Young people becoming adults	£355,857	£284,898
Safe days and nights	£200,982	£77,982
Safe and social driving	£700	£223
Safer cyber	£134,336	£30,366
Other	£70,587	£60,928
Projected Expenditure	£905,513	£525,820
<b>Total Budget</b>	<b>c.£1,000,000</b>	

