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POLICE AND CRIME PLAN PRIORITIES - QUARTERLY HIGHLIGHT REPORT

1. Aims and Priorities

The Police and Crime Commissioner's aim is that the Police and Crime Plan will be delivered through the inclusion and involvement of the many partnerships and communities in Gloucestershire with the aim of making it a safer place in which to live and work.

The Police and Crime Plan is being delivered through:

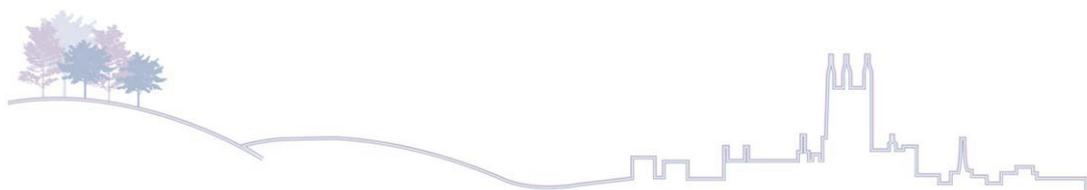
- **Priority 1 – Accessibility and accountability**
- **Priority 2 – Older but not overlooked**
- **Priority 3 – Young people becoming adults**
- **Priority 4 – Safe days and nights for all**
- **Priority 5 – Safe and social driving**
- **Priority 6 – Safer cyber**

Delivery plans for the above Priorities will be continually developed throughout the period of the Police and Crime Plan 2017 to 2021 and will aim to deliver value for money.

The purpose of the Police and Crime Plan Priorities Quarterly Highlight Report is to provide all stakeholders with an update that monitors progress in respect of each of the Priorities, to include:

- activities achieved during the current quarter;
- activities expected during the next quarter;
- any risks or issues identified will be managed through the risk and issue registers;
- overview of budget.

This report is a summary against activities. Members should note that this **information is retrospective** for the reporting quarter mentioned; as such it is an executive summary. Due to report production timescales, information and updates may have since been superseded and will be updated in future reports.



2. Quarterly update on progress for period January 2017 to March 2017

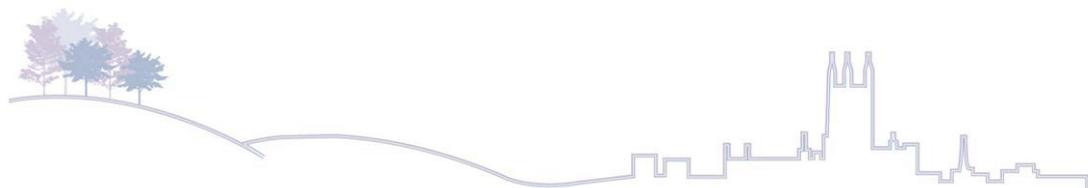
Accessibility and accountability

Intent:

To get the right resources to the right situation or problem first time, every time, on time and dealing with the matter appropriately and effectively

To realise the ideal of the local officer working in and with the communities of Gloucestershire

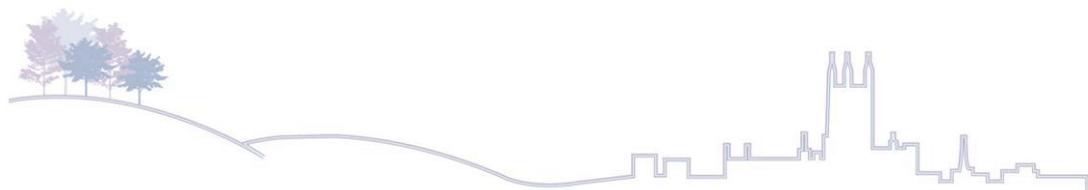
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| <p>1</p> | <p>THRIVE+ The Force Control Room has continued the implementation and establishment of the THRIVE+ model (Threat/Harm/Risk/Investigation/Vulnerability/Engagement and Intervention/Prevention), which is a procedural reasoning tool to support our 101 and 999 call handlers to make right decisions regarding Responding/resolving/re-directing and resourcing to the need and demands required in the call. The model THRIVE+ provides a framework for call handlers to think more broadly regarding how we can help the public and what would be the most appropriate response to deal with their needs.</p> |
| <p>2</p> | <p>Efficiency and effectiveness of Control Room It has been highlighted to the Police and Crime Commissioner and across the Constabulary concerted efforts to ensure that staff focus on both quality of service and efficiency of call handling has resulted in a significant step change in the Constabulary rating Nationally - a move from 20th - 4th position for the category of 'User Satisfaction For Ease Of Contact' and in terms of 'Customer Satisfaction' an increase form 94.8% - 97.8%. This is seen as something to be celebrated as this is what the public actually see and feel in terms of the service they receive.</p> |
| <p>3</p> | <p>Neighbourhood Policing Review Harnessing the work commenced in 2016, a concerted focus has been placed on developing the service offer for neighbourhood policing, which is quite literally looking at a 'back to basics concept' and demonstrating to our public that it has not gone away. This work has been undertaken hand in hand with the Police and Crime Commissioner's Office and a key advisor to ensure that a whole system review is undertaken and clear, transparent learning, development and next steps are put in place. This has resulted in the first phase of delivery for the Constabulary in identifying and agreeing five key principles for focussed activity within Neighbourhood Policing - Relationships, Accessibility, Partnerships, Vulnerability and Prevention. These have been shared at a strategic level, including with our Executive Board, Police and Crime Commissioner's Governance Board, Independent Advisory Goup, Police and Crime Commissioner's Forum, District Councils. Continued task and finish groups are continuing to work on the delivery of associated workstreams that will enable neighbourhood policing to be more understood, impactive, public needs focussed, building capacity and capability with our communities. Workstreams include - a Demand Management review, Immediate Response Teams and Investigation reviews, Partnership and Crime Harm Reduction review/Community Safety Partnership review and a performance management framework. Please see next steps in terms of sharing the next steps and reality of what this means across the Constabulary as a whole and our public.</p> |



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| <p>4</p> | <p>Building Capacity and Capability</p> <p>The project board for this workstream has met to establish the current approach to volunteers and focus on recruitment, retention, diversity, role and responsibilities. This work has evolved Gloucestershire's capacity to deliver through the increased use of the Special Constabulary, Cadets and Public Volunteers contributing to delivering our policing landscape from digital to response, youth engagement to speed awareness and poaching to additional presence in our local communities. The Special Constabulary have provided over 35,000 hours of time and therefore activity through wide and varied activities, ranging from but not exclusive to:</p> <p>IRT Special Constables</p> <p>These Officers will support the main Immediate Response Team (IRT) Hub out of Bamfurlong, Officers working in the IRT are normally new in service, non-independent and crew with Regular Officers. There are, however some who are Independent Patrol Status, attached to a Shift and although not response trained will single crew and support colleagues. There are also a number of Special Constables who are attached to the Rural IRT (Stroud, Tewkesbury, Cirencester, and Forest). Work includes 1,144 roadside breath tests, 252 people taken into custody, 116 vehicle seizures, attendance at 450 Domestic Abuse incidents, 90 Burglaries and 177 Road Traffic Collisions.</p> |
| <p>5</p> | <p>Channel Management</p> <p>This is an entire change programme which has key engagement at a senior and local level, consultation at a local level in relation to how 'we' can evolve our engagement with communities through a variety of 'channels'. This is about developing a choice for our public - from telephony to web based, face to face to virtual. The collective work of this programme is to support demand management, release resources back into communities to focus on the five principles and continue to build communities trust and confidence in a local service for local needs.</p> |
| <p>6</p> | <p>Mounted Policing Trial</p> <p>The first review of the Mounted Policing Trial has been shared and there is an agreement by the Constabulary that there needs to be more detailed analysis and understanding of 'value added' - cost efficiency, effectiveness and funding, as well as balancing operational/public requirements, to evaluate and formulate next steps. The trial has been extended for a further six months.</p> <p>A project board remains in place with Ch Supt Smallwood as Senior Responsible Owner and formally driving the ongoing evaluation and deployment principles. Key activity is for assessment which focusses on Safer Nights deployments in Gloucester/Cheltenham and contribution to the five principles of neighbourhood policing within the four rural local policing areas and their communities.</p> |

Accessibility and accountability – planned activities in next quarter

- Force Control Room - review of THRIVE+ and demand management work to support development of Service Offers to Public demand.
- Force Control Room - Continued investment in People development and marginal gains work to impact on customer satisfaction rates.
- Neighbourhood policing - implementation of 'engagement' activity - calendar of events to be shared - rural community focus initially - commence sharing Principles and activity to



support local communities/Parish Councils. Marketing the Police and Crime Commissioner's funded projects, community based activity tackling local issues, addressing concerns, developing working practices, providing reassurance and localised contact as well as demonstrating Organisational commitment (Neighbourhood Engagement Vehicle/Community Engagement Vehicle/Mounted Section/Cades/Special Constabulary/other volunteers/other policing capability).

Ch Supt/Supt and other key leadership involved in days - open invitation to the Police and Crime Commissioner's Office - 12 month approach.

Development of Neighbourhood Policing 'performance framework' to capture and feedback to communities - marketing strategy and comms.

- Capacity and Capability - Rural local policing areas to review and implement Time Based Tasking - provision of time to co Potential to develop with partners.

Share ABCD work across Rural areas and start to develop understanding and opportunities.

Continued development and approach to Citizens in Policing - led by David Pedrick-Friend - Marketing strategy

- Citizens in Policing update on activity and next steps - Special Constabulary 'offer' re time based tasking and activity undertaken.

Cadets 'offer' and activity undertaken

- Mounted Section - utilisation across rural areas and assessment of use of volunteers - deployment review - rural to night-time economy - added value and Project board activity.

Marketing Strategy and comms - impact, use and next steps

- Community SafetyPartnership review workshop- engagement and development of new neighbourhood offer in context with partners - developing plan and influencing outcomes for communities. Development of time based tasking option.

- Channel Management - next steps offer from project team - marketing strategy- public engagement

Older but not overlooked

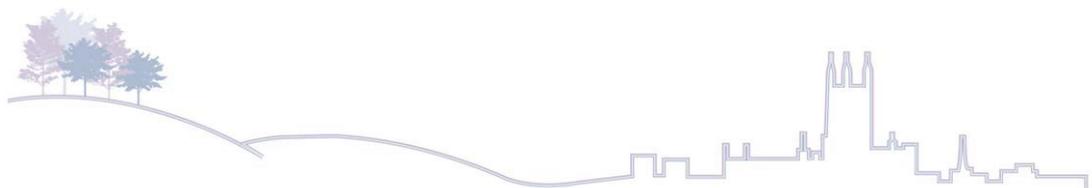
Intent:

That older people need to feel and remain an active part of our communities whether they live in their own homes or are in residential care

Both should be part of the police beat with the local officer being visible and proactive with all vulnerable groups

1 GAY GLOS Continuation of Funding -- Gay Glos has taken a leading role in the development and promotion of the County Hate Crime Strategy. They continue to deliver on Hate Crime to the Gay Glos Youth Group and are also involved in raising awareness of Hate Crime within a number of senior schools in the County. In addition, they are playing their part in the roll-out of training for the Police Hate Crime Champions.

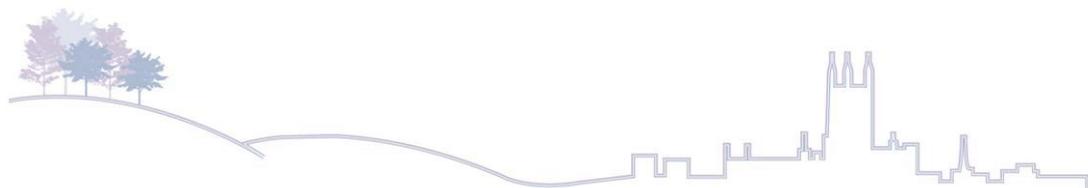
2 Gloucestershire Older Peoples Association - Link Project will continue to promote Community Safety for Older People and are in the process of setting the parameters of that project. Supt Woodall and Phil Sullivan (Priority Lead for 'Older but not overlooked') have been asked to advise on some of the questions within the process.



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| 3 | County Neighbourhood Watch Association - The newly created County Neighbourhood Watch Association with representation from Gloucestershire Police have met with the National Neighbourhood Watch Representative and outlined our intended course of action. The National Neighbourhood Watch Association has endorsed the outline of intent and will support us in whichever way they can. |
| 4 | Fair Shares in Gloucestershire Phil Sullivan the Priority Lead for 'Older but not overlooked' met with Jez Spencer of Fair Shares and although there are no funds for the 'Older but not overlooked' priority, we will continue to collaborate and work where ever possible to the objectives of the Police and Commissioner's strategy. |
| 5 | Hate Crime and Incident Group - the County Hate Crime and Incident Group now has about 30 members, drawn from statutory and third Sector organisations. The group is meeting on a quarterly basis and has published its strategy. Each member organisation is developing its actions against the Strategic Objectives as they see appropriate to their organisation. |
| 6 | Cybercrime and Older People - Matt Leonard from Gloucestershire Volunteer Alliance and Ian Macted, Gloucestershire Police civilian lead on cybercrime, have been introduced by the strategic lead for 'Older but not overlooked'. They have planned events to deliver to organisations helping older people in the use of computers. |
| 7 | Treasure Seekers Cheekaboo - developing a drop-in café for older people, similar to the Cavern provides for young people in the City Centre. |
| 8 | Volunteer Cadets are being identified as part of the Neighbourhood Watch process as a Pilot in Stroud Area working with Valley and Vales Neighbourhood Watch Association |
| 9 | Matson All Pulling Together - building work on the premises improving access and facilities for disabled vulnerable people on the site. |
| 10 | Strategic lead for 'Older but not overlooked assisted in processing applications for Police and Crime Commissioner funding. |

Older but not overlooked – planned activities in next quarter

- Gay Glos will continue to contribute as described in the first quarter and will be instrumental in taking forward the County Hate Crime Strategy.
- Gloucestershire Older Persons Association, under the Link Project, will commence the process for the consultation on the needs of older people within the County.



- County Neighbourhood Watch will develop the process to improve Police Watch member contact and in line with National Neighbourhood Watch, look to widen the issues that can be responded to by National Neighbourhood Watch coordinators.
- Fair Shares Gloucestershire
- Hate Crime County Group will support the Constabulary in relation to the delivery of training for the Police Hate Crime Champions and members of the Strategic Group. Training to be delivered by Dr. Stevie-Jade Hardy.
- Cybercrime and voluntary organisations for older people will be delivering training under the Lead of Ian Maxted.
- Treasure Seekers will continue to be highly engaged in the development of its new building on Westgate Street, providing a wider service to vulnerable people for those with learning difficulty, physical disability, mental health and also the older community.
- Volunteer Cadets continue to develop Neighbourhood Watch connection and further inter-generational work.
- Matson All Pulling Together will continue delivering services to people in the 'Older but not overlooked' category in the Matson area.
- The strategic lead for 'Older but not overlooked' will commence visits to those organisations funded by the Police and Crime Commissioner.

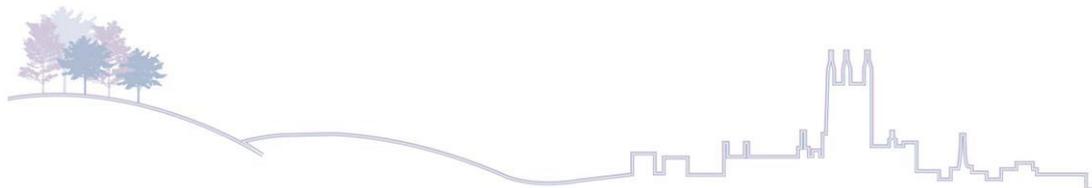
Young people becoming adults

Intent:

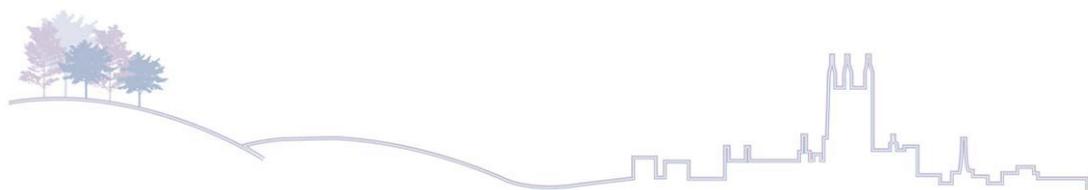
To deliver sensitive, relevant and effective policing ensuring our young people become law-abiding, productive members of society

To ensure that the 'system' must work for them, not against them

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| 1 | We have arranged for a 45 minute input to all officers across the Constabulary via training days to share with them the aims and objectives of 'Young people becoming adults' workstreams and how they can assist and support this work. |
| 2 | We have an agreement in principle with Dr Hannah Young from Gloucestershire Constabulary ref making a contribution to new recruits training. This will be focused on understanding young people and their needs. The proposal will be introduced into the induction / training phase for new officers and may involve guest speakers and short placements for new officers into schools, Youth Offending Team etc. |
| 3 | With regards to the joint decision making process, in the short term we have standardised the Youth Conditional Caution process and introduced a common Chair (Police). We have sought project management support at 2.5 days per week through the Gloucestershire Criminal Justice Board, which is now approved by the Weekly Executive Board. A business case and project plan is being developed, which will identify workstreams and timescales for the future. This project has been given the title "CHILDREN FIRST". Substance misuse diversion programme - bid submitted via the Police and Crime Commissioner's funding - approved. The diversion programme is currently being developed and will be delivered |



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| | <p>as part of the Children First project as a specific work stream. The Constabulary have agreed to review and flex the drugs policy in support of this project.</p> |
| 4 | <p>Submitted bid to the Office of the Police and Crime Commissioner for youth custody coordinators - approved. Held meeting between Youth Support Team and police to discuss early items such as Recruitment, IT, vetting etc which are all being progressed.</p> |
| 5 | <p>Anti-Social Behaviour – Project Solace has been expanded and now includes Gloucester and Cheltenham. Meeting held with the Project Solace lead for Gloucester seeking opportunities for sharing information to assist with the early intervention and a partnership approach where young people are involved in anti-social behaviour situations. The recent review of Community Safety has led to the development of the Safer Gloucester Strategic Partnership and it is agreed that a specific strand of work will be the development of an anti-social behaviour strategy to establish basic principles and ensure a consistent approach.</p> |
| 6 | <p>There has been a workshop between the Information Management Team and the Continuous Improvement Team (Gloucester Police) to discuss sharing performance data around a young person's offending with a view to be more connected and gain an accurate picture and shared understanding of risk and needs. We have agreed a monthly shared data set relating to a young person passing through custody between the police and the Youth Support Team. Information and data sharing agreements at strategic and tactical level have been reviewed and are being refreshed by Sue Portlock (Gloucester Police). We have reviewed all the Police and Crime Commissioner's bids under the 'Young people becoming adults' priority and made recommendation based on our knowledge, needs across the County and the requirement to support the 'Young people becoming adults' delivery plan. The Youth Support Team have invested in their IT and have upgraded their systems to enable the extraction of reoffending data to allow analysis and understanding. Two quarterly reports have now been created, which identify some key themes. In the next quarter an action plan is anticipated for reoffending.</p> |
| 7 | <p>Police Officers have been educated around the use of alternatives to arrest (OOC – out of court disposals). Young people committing offences at sporting events (in particular football) are no longer routinely arrested and charged. Every opportunity is being taken to consider alternatives and appropriate OOC.</p> |
| 8 | <p>January 2017 C/Insp Probert attending Pathway meetings to ensure Custody/Criminal Justice Department are key stakeholders in programme as this offers a specialist service to certain young people in the Criminal Justice system and diversion opportunities. March 2017 This is an ongoing project with Custody/Criminal Justice Department as key stakeholder. Desired end date quarter four.</p> |



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| 9 | The legal services department have obtained several High Court Sexual Risk Orders in order to protect vulnerable children. |
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Young people becoming adults – planned activities in next quarter

- Engage with Inspector Chester from the Staff Development Unit to introduce awareness of young people within the police recruitment process.
- Develop links to the ‘Young people becoming adults’ Police and Crime Commissioner’s funded projects (personal visits).
- Ensure the project 'Children First' is aligned with the ongoing work of the Community Harm Reduction Team. Project Board established and project plans developed.
- Recruitment and induction of staff into Youth custody coordinator posts.
- Review and sign off the substance misuse diversion programme - ready for implementation as part of the Children First project.
- Identify a young person to work with ‘Young people becoming adults’ leaders in a consultative capacity.

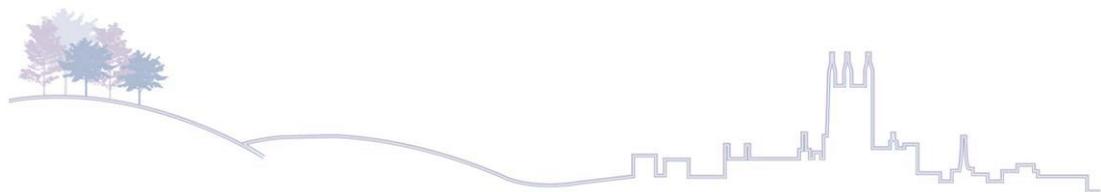
Safe days and nights

Intent:
To better manage the Gloucestershire night-time economy, with alcohol related crime and disorder being reduced
That everyone should be able to go out to our parks, pubs and streets without fear

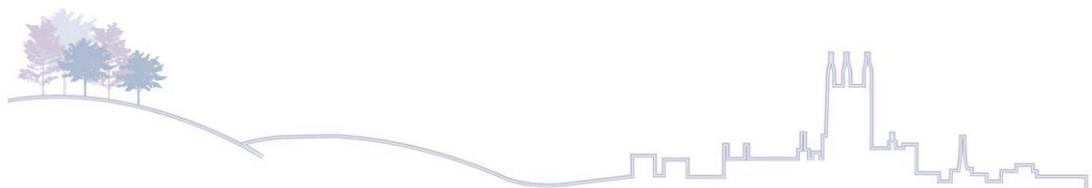
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| 1 | <p>Stalking</p> <p>A task and finish group has been convened to deliver a stalking clinic for Gloucestershire. Partners are enthused by the concept which will be presented to a wider audience at the county stalking conference on the 24th April 2017. All aspects of the internal and external marketing of the concept as well as the understanding of what stalking is will be driven by the group. Training on the specific stalking risk profile, the academic risk assessment tool, has been secured for the only UK date 2017 in September; several partners are attending. Intel have been commissioned to provide a stalking problem profile to complement the response to stalking.</p> |
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| 2 | <p>Automatic Number Plate Recognition (ANPR) / CCTV</p> <p>ANPR strategy has been completed and on the intranet.</p> <p>ICT have progressed the relocation of the infrastructure in regards to ANPR.</p> <p>ANPR policy is currently being reviewed by the Constabularies compliance office.</p> |
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| 3 | <p>Information sharing</p> <p>The Child Protection Analytics project has met with some challenges recently with the Local Authority again questioning the lawfulness of the data share. This has however been clarified through further legal advice v the current position is that:</p> <ul style="list-style-type: none"> • The pilot is now scheduled to commence at the beginning of June. |
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| | <ul style="list-style-type: none"> • The IT and accommodation for the BAE analysts within the Multi Agency Sharing Hub (MASH) is all ready to go. • The BAE analysts have all been vetted. <p>The following is still outstanding:</p> <ul style="list-style-type: none"> • Process to calibrate the algorithms i.e. ensuring baseline for child protection thresholds to be decided. • Process to respond to child protection concerns to be decided with Children’s Services. <p>We will need to identify appropriately trained resources within the MASH to service and research child protection concerns for 12 weeks.</p> |
| <p>4</p> | <p>Alarms for vulnerable people and victims</p> <p>This has been a challenge in terms of budgeting and commissioning. The position is:</p> <ul style="list-style-type: none"> • We spend over £100K on alarms annually through national monitoring; its overspent and the slack picked up by local policing. • A 2013 business case for TECSOS was refused because it should be financed by the savings that could be made from the national monitoring budget; that position has not changed. • We need £25K to provide a suite of options for two years on top of what would in theory be an existing £100K plus budget yet you know we will make savings that would cover that cost from within the original budget. We are in the same place as 2013 save for the fact that the Police and Crime Commissioner has agreed to give us 12.5K. In effect a year’s additional funding. • The businesses involved want a two year commitment. • We want TECSOS and Hollie Guard as protective measures for potential victims of stalking or domestic abuse supported as tactical options, certainly short term until the end of contract, by national monitoring. • Our preferred option now is to progress with a two year contract at £25K knowing that we have in effect two years to make a £12.5K saving as a worst case scenario. It is low risk and very achievable and should not be a blocker. <p>A final proposal will be presented to the Public Protection Service Delivery Board in April 2017.</p> |
| <p>5</p> | <p>Anti-social Behaviour</p> <p>Anti-social Behaviour - Solace has been expanded and now includes Gloucester and Cheltenham. Meeting held with Solace lead for Gloucester seeking opportunities for sharing information to assist with the early intervention and a partnership approach where young people are involved in anti-social behaviour situations.</p> <p>The recent review of Community Safety has led to the development of the Safer Gloucester Strategic Partnership and it is agreed that a specific strand of work will be the development of an anti-social behaviour strategy to establish basic principles and ensure a consistent approach.</p> |
| <p>6</p> | <p>Night-time Economy</p> <p>Exploration of RU2Drunk by Harm Reduction to reduce violence</p> |



A series of meetings with Gloucester City Council are being undertaken with a key objective being to develop a vision for the night-time economy. Considerable efforts have been made to ensure that weekends of peak demand are identified and additional resource put in place.

The 'Ask for Angela Scheme' now embedded with two reported positive used in Gloucester as follows: "We have had two reported uses of the scheme, one was with us where a girl didn't feel comfortable at all - we took her away from the main part of the venue, she sat with door staff until her mum came to collect her - they were very grateful for the scheme and simple yet 'joined up thinking' that 'Ask Angela Scheme' creates. The other one was Liquid I believe where similarly they got the female customer a taxi home."

7 Violence linked to drug supply

Covert operation completed. Dangerous Drugs Network now adopted as an operational priority with Force Crime Operations Lead. Effective prevention support being provided by Harm Reduction and Local Policing.

High profile activity undertaken in London by Gloucestershire officers and reported on by press.

Briefings on Dangerous Drugs Network and associated violence to local partners in Cheltenham.

Safe days and nights for all – planned activities in the next quarter

- Appointment of stalking support worker
- Development of BID detail in Gloucester
- Commence Child Protection Analytics pilot
- Further Dangerous Drugs Network enforcement activity
- Development of Solace activity in Cheltenham

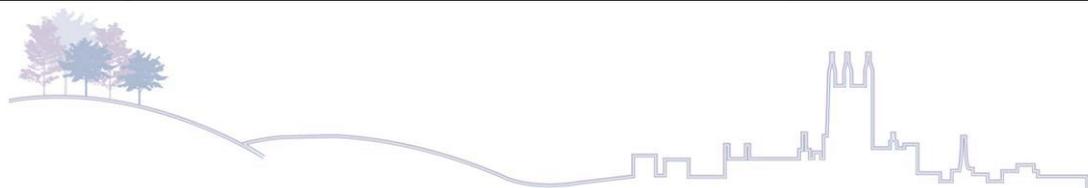
Safe and social driving

Intent:
That people are able to move around our communities in safety and with as much ease and convenience as possible
That the police will enforce the law when necessary, but will all work to reduce offending and antisocial driving

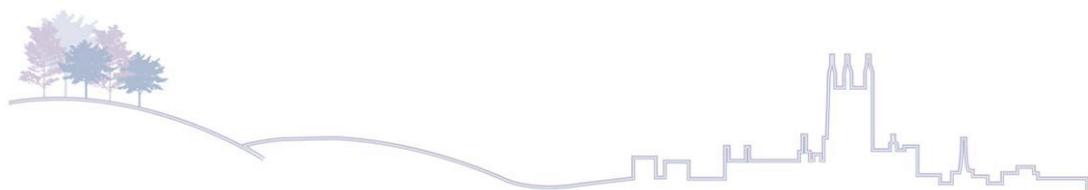
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The most popular form of transport for getting from A to B is a car and in Gloucestershire car occupants, aged 16 - 24 are the age group most likely to be killed or seriously injured. Our collision data informs us passengers aged 15 – 19 are at greatest risk. This workshop focuses on encouraging young people to 'speak up' to careless or dangerous driving. It is designed to empower decision making and provides some useful strategies to reduce risk. The presentation is 45 minutes long and is delivered by operational firefighters.

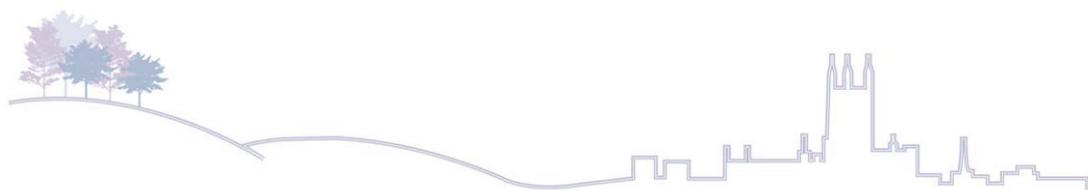
Between the 1 January and the 31 March 2017, 550 students have received this valuable input. Four firefighters are now trained to deliver across the County and when there is a school booking



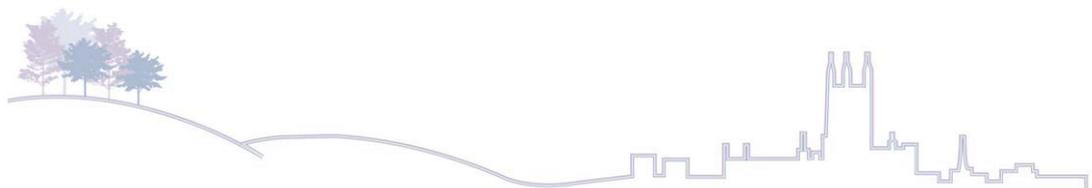
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| | <p>the nearest member of staff is allocated (to be economical with time and money). More schools are now being reached with this project than ever before e.g. Forest schools, The Crypt, St Peters. Last financial year we delivered to 302 and this year we have 1942 young people booked in so far!</p> |
| 2 | <p>Wrecked</p> <p>'Wrecked' is a one hour workshop designed to reduce the harm caused by drink and drug driving. It is also known as 'The good, bad and ugly' due to its distinct sections delivered by the three partner agencies (Gloucestershire Fire and Rescue Service, Police and Road Safety). Nationally, drink and drug drive fatalities are increasing and local collision data informs us that 15-29 year olds are most at risk of becoming a casualty from a drink and/or drug related collision. The one hour workshop can be booked at any time during the academic year. A recent evaluation found that the impact of the workshop was considerable – more than 80% said it would change their driving behaviour!</p> <p>Between January and March 2017, the six Local Policing Areas have all had a Police Community Support Officer present the 'bad' part of Wrecked under the new delivery model. There have been some outstanding presentations. During this three month period, 1334 students have received this valuable input. By the end of the 16/17 financial year we exceeded the target of 6100 by delivering to 6406, 16 – 19 year olds! Consideration is being given to re-branding 'Wrecked' to 'Choose Zero'.</p> |
| 3 | <p>Drive iQ Gloucestershire (DIQG)</p> <p>DIQG is a localised online driving awareness programme, which is certificated and has twelve modules that can be self studied or completed as part of the extra curriculum. Young drivers will acquire knowledge that will inform their decision making processes to reduce risk taking and misconceptions. Module themes include distractions, alcohol and drugs, seatbelts, thrill seeking, eye scanning and perception. DIQG is a programme that teachers view as invaluable to their students' holistic education and they are working closely with Gloucestershire Fire and Rescue to implement the programme. Scientific analysis shows that DIQG is reaching students on both an attitudinal and behavioural level.</p> <p>Between the 1 January and the 31 of March 2017, 468 students have registered on the DIQG programme. During the 16/17 financial year we registered 2116 students with 707 completing the programme and being issued with their certificate.</p> |
| 4 | <p>Drive For Life (DFL)</p> <p>Drive for Life events are designed to safeguard the driving futures of students by focusing on changing the attitude and behaviour of young drivers and their passengers. This is a multi-agency road safety day hosted by the school or college and delivered by the Road Safety Team, Gloucestershire Fire and Rescue Service, Gloucestershire Constabulary and Great Western Air Ambulance Charity. Timetabled workshops delivered by partner agencies are the core element of the day. They focus on risk taking, the emotional consequences and the law (all themes the young drivers felt were needed in the 2014 research). In addition, road safety professionals and exhibitors are invited from the public, private and voluntary sectors to reinforce safe and social driving.</p> <p>The two events this quarter took place at Farmor's School in Fairford with 220 students and Katharine Lady Berkley's School in Wotton Under Edge with 300 students. The next event in the new financial year (2017-18) is underway and it will be delivered at Tewkesbury School in July.</p> |



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| | <p>This project is thriving and is reaching more of our target population than ever before. Well done to the DFL team.</p> |
| <p>5</p> | <p>Eyes on the Road</p> <p>‘Failing to Look’ is the biggest cause of road traffic collisions in Gloucestershire. Eyes on the Road (EOTR) is a presentation about how our eyes work when we are driving. Our sight is considered to be the most dominant sense when moving about and whilst our vision is brilliant, it is not perfect. This workshop explores the limitations of our eyes and strategies we can use to reduce human failings. Research shows that young people are more likely to take risks, to overestimate their capabilities and to underestimate the complexity of the task. This is unfortunately reflected in our collision data. As a result of this workshop students are more aware of how our vision and perception works and this is vital to understanding safer use of the roads.</p> <p>Between 1 January 2017 and 31 March 2017, 1187 have received this valuable input. In this financial year we have reached 1187 students in total (we only started the delivery model in January) with the appointment of a seconded firefighter. This intervention is more applicable to year 13’s (17 - 18 year olds) so reduces the opportunity to reach numbers, firstly because you are targeting less of the cohort and secondly because it is notoriously hard to book for this age group as they are in their final year. Therefore the bookings to date are really impressive.</p> |
| <p>6</p> | <p>National Driver Offender Retraining Scheme (NDORS)</p> <p>National Driver Alertness Course (NDAC). This course is aimed at those motorists who have been involved in a minor collision, where the driving is careless or inconsiderate. The course lasts for one day and involves a mixture of classroom and on-road driving.</p> <p>National Speed Awareness Course (NSAC). This course is designed to cover appropriate speeding offences detected by Automatic Camera Devices and Police Officers on the roadside. The course lasts for four hours and is based entirely within a classroom.</p> <p>Driving 4 CHANGE Course (D4C). This course is based on the road and lasts for 2 hours and 15 minutes. There are two students per car with an instructor.</p> <p>What’s Driving Us? Course (WDU). The National What’s Driving Us? course is a short classroom based course (three hours plus a 15 minute break) targeted at offenders who have committed a wide range of offences including using mobile phones while driving, going through red lights, aggressive tailgating, crossing solid white lines when overtaking etc</p> <p>4832 drivers attended a NDORS course in Gloucestershire between 1 January and 31 March 2017. That is the same as 54 drivers being retrained every day!</p> |
| <p>7</p> | <p>Safer Driving with Age (SAGE)</p> <p>This is a programme designed by the Road Safety Partnership to provide older drivers with support, guidance and coaching so that they can continue driving for as long as it is safe to do so. SAGE is specifically mentioned in the National older driver strategy ‘Supporting Safe Driving into old age’ as the first step in the framework of good practice.</p> <p>55 older drivers completed a SAGE assessment between January and April 2017, a 14% increase over the same period last year.</p> |



| | <p style="text-align: center;">Safer Driving with Age (SAGE) clients by year</p>  <table border="1" data-bbox="220 271 1434 741"> <thead> <tr> <th>Year</th> <th>Number of Clients</th> </tr> </thead> <tbody> <tr> <td>2011/12</td> <td>80</td> </tr> <tr> <td>2012/13</td> <td>118</td> </tr> <tr> <td>2013/14</td> <td>120</td> </tr> <tr> <td>2014/15</td> <td>132</td> </tr> <tr> <td>2015/16</td> <td>152</td> </tr> <tr> <td>2016/17</td> <td>175</td> </tr> </tbody> </table> | Year | Number of Clients | 2011/12 | 80 | 2012/13 | 118 | 2013/14 | 120 | 2014/15 | 132 | 2015/16 | 152 | 2016/17 | 175 |
|------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------|-------------------|---------|----|---------|-----|---------|-----|---------|-----|---------|-----|---------|-----|
| Year | Number of Clients | | | | | | | | | | | | | | |
| 2011/12 | 80 | | | | | | | | | | | | | | |
| 2012/13 | 118 | | | | | | | | | | | | | | |
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| 2014/15 | 132 | | | | | | | | | | | | | | |
| 2015/16 | 152 | | | | | | | | | | | | | | |
| 2016/17 | 175 | | | | | | | | | | | | | | |
| <p>8</p> | <p>Road Safety Community Hub The police have appointed a new member of staff to assist in coordinating community concerns. This means that there is now the equivalent of one full time member of police staff in the community hub (made up of two part time roles).</p> | | | | | | | | | | | | | | |
| <p>9</p> | <p>Increased road safety educational opportunities for road traffic collision offences The Police have been trying to offer education as an alternative to prosecution - this has been encouraged as a primary option. It has always been the case, but more emphasis has been placed on it in the last quarter. As a result 40% more people have had the opportunity to be educated on a NDORS Driver Awareness Course, decreasing the likelihood they will commit the same motoring offence again and as a result it is making Gloucestershire a safer place to live, work and travel.</p> | | | | | | | | | | | | | | |
| <p>10</p> | <p>Mobile Phone Campaign To support the new mobile phone penalties a campaign was delivered in Gloucestershire. As part of this, 'Spotters' (members of the public) were encouraged to report to the police when they observed somebody on a mobile phone whilst driving. As a result, the police sent out 335 letters to registered keepers over a three month period.</p> | | | | | | | | | | | | | | |
| <p>11</p> | <p>Special Constabulary dedicated roads' safety team A Special Constabulary dedicated roads' safety team has been established working directly to the Road Safety Partnership. This has been very successful in linking with constabulary resources (local neighbourhood teams) and focussing on local anti-social driving concerns and areas of offending (drink drive and speeding). A Partnership Road Safety Hub is being designed to respond more effectively to public concerns and provide a more joined-up problem solving approach to complaints of anti-social driving.</p> | | | | | | | | | | | | | | |



Safe and social driving – planned activities in next quarter

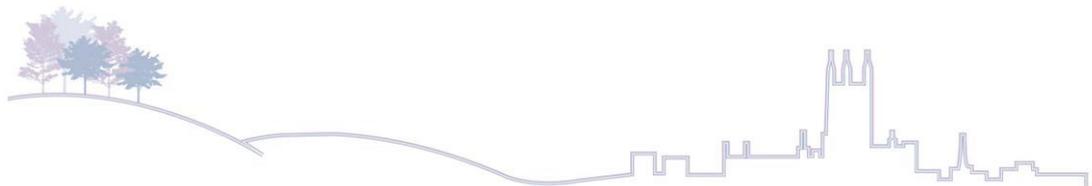
Next quarter activities are unquantifiable at this stage due to the review of the Road Safety Team.

Safer Cyber

Intent:

To ensure Gloucestershire is safer as people, commerce and other organisations increasingly live, trade and work on-line. It underpins personal safety, economic growth and prosperity, in urban and rural environments, by supporting people of all ages, organisations and businesses

- | | |
|---|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1 |  <p>DEFEND (What are we going to do to ensure that citizens and businesses within Gloucestershire have the knowledge and ability to defend themselves?)</p> <p>Gloucestershire Constabulary will deliver relevant harm reduction advice within all communities, with particular focus on vulnerable people and local businesses, which is responsive to current trends.</p> <p>We will continue to see an increase in demand in relation to cyber enabled and a lesser extent cyber dependent crime, leaving victims feeling more vulnerable when online due to the scale of the threat.</p> <p>To combat this, work is ongoing to ensure that the level of service provided in relation to cybercrime is higher and consistent. This involves uplift of capability to our workforce not just through training but access to the right information at point of need. A pilot is underway to better utilise our mobile working platform for knowledge management on complex topics.</p> <p>We are working with other priority leads and their partners to deliver a number of joint sessions, educating service users and training their staff in cyber hygiene to enhance the capabilities and confidence for our Older but not Overlooked community.</p> <p>Work continues to strengthen links with the business community and mainstream the digital crime element into Community Harm Reduction, providing a more holistic service.</p> <p>A collaborative effort with a local charity will see further exposure of positive cybercrime prevention messaging into the county schools, leveraging access through their network of contacts and maximising the reach of harm reduction activities.</p> |
| 2 |  <p>DETER (What are we going to do to detect, understand, investigate and disrupt hostile cybercrime, pursuing and prosecuting offenders?)</p> <p>Gloucestershire Constabulary will develop more effective methods of digital investigation and intelligence to disrupt, pursue and prosecute offenders.</p> <p>Work continues with respect to developing and maintaining current working knowledge of</p> |



technology usage and its impact on crime. Coupled with activities in one above, new capabilities and processes being developed are now being given a more effective means of dissemination and subsequently having a more positive impact on the abilities to leverage digital intelligence and evidence for the purposes of positive outcomes.

The new Safer Cyber priority video shows an example of the uplift and quick turnaround capabilities of the Constabulary in relation to cyber related offences and the higher standard of investigation, ensuring that offenders are brought to justice and innocent members of our community can be assured that the Constabulary has the technology and skills to prove their innocence.

Leading on a national programme, Gloucestershire Constabulary are building a new operating model that embeds digital elements for all crime types into the investigative process, in order to ensure that digital opportunities are not missed to ensure a positive outcome and disrupt or pursue and prosecute offenders of crime where there is a digital footprint.

3 Gloucestershire Constabulary will be proactive in steering talented individuals away from cyber criminality, resulting in the disruption of potential organised crime that would leverage such skillsets.

The Constabulary continues to provide inputs and lectures at county academic institutions in order to encourage young adults to utilise any interests or skills in a positive way and discourage them from taking criminal activities online.

Working with the National Cyber Security Challenge, community events are being developed to encourage those at highest risk of entering the criminal justice system from a cyber security perspective, are given an opportunity to use their skills/interests for a positive purpose and with the potential for employment with some of the county's top IT security employers.

Safer cyber – planned activities in next quarter



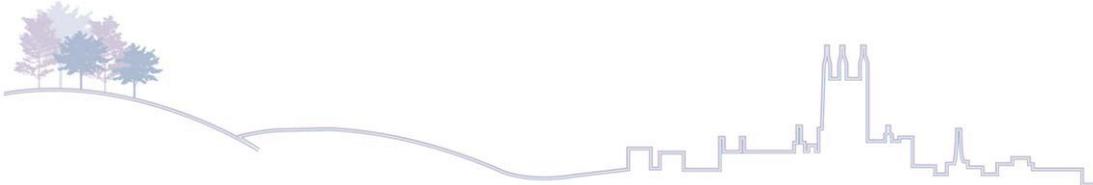
DEVELOP (How will we continue to innovate and develop further relationships with partners to ensure that the Constabulary have the necessary tools and skills to combat cybercrime effectively?)

Gloucestershire Constabulary will continue to work with our specialist Police Support Volunteers and commercial partners to increase our technology, knowledge and effectiveness against the prompt and effective investigation of cybercrime.

As part of the National Cyber Specials and Cyber Volunteers (CSCV) programme, undertaken with Hampshire Constabulary, we have been able to further develop our voluntary capabilities and are almost at the recruitment stage for a new cadre of talent into the organisation to further enhance the outstanding work delivered by our current team.

Our volunteers continue to bring a wealth of experience and knowledge to the organisation, developing capability and our people to deliver a better service for the county.

Gloucestershire Constabulary will continue to develop staff and partner knowledge to



mainstream cybercrime, making it business as usual.

The Safer Cyber team continue to work in this space, leveraging industry and academia contacts to enhance the organisations ability to provide suitable, timely and clear crime reduction advice.

The Constabulary will once again be a part of the Gloucestershire Business Show in order to make ourselves as accessible as possible to county business as well as further develop our network of contacts to maximise the harm reduction messaging.

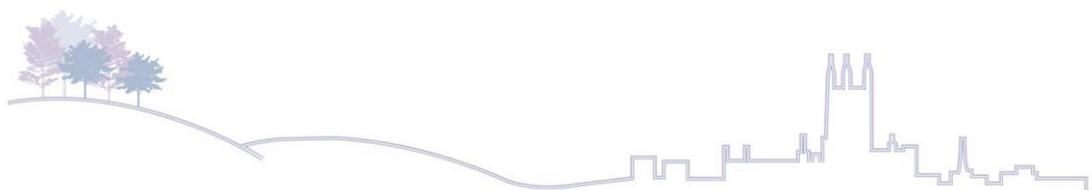
Inputs at public events to raise awareness of cybercrime are becoming increasingly mainstreamed within the Constabulary now, with cyber surgery sessions regularly delivered through the community engagement team and through the Growth Hub.

Information shared through the multiple communications platforms available to the Constabulary, continues to signpost our communities to the right information sources to keep them safe online, whilst making the Constabulary accessible for more specific detailed questions that may involve cybercrime.

Work has been carried out on the Gloucestershire Safer Cyber Forum to ensure that information is easier to access and that we better understand the types of users who visit the website for support and advice.

Gloucestershire Constabulary will continue to work with other statutory agencies and Local Resilience Forum members in exercising around the potential aftermath of a critical cyber enabled incident, enhancing the resilience and business continuity of the Constabulary and wider county critical services.

The Constabulary have played a key part in a national initiative to better understand the impacts of cyber related incidents on the Local Resilience Forum partners (both statutory and voluntary) and tabletop exercises continue to be developed and delivered to ensure that the county can maintain a high level of resilience in such a high risk scenario.



3. Overview of Budget

| Commissioner's Fund – Priority Leads Fund at 05 April 2017 | | |
|------------------------------------------------------------|-------------------------|------------------------|
| Priority | Projected Spend 2017/21 | Awards to date 2017/18 |
| Accessibility and accountability | £163,916 | £40,979 |
| Older but not overlooked | £89,000 | £22,400 |
| Young people becoming adults | £217,612 | £167,653 |
| Safe days and nights | £159,100 | £141,100 |
| Safe and social driving | £0 | £0 |
| Safer cyber | £0 | £0 |
| Other | £55,500 | £37,000 |
| Projected Expenditure | £667,128 | £409,132 |
| Total Budget | c.£1,400,000 | |

