



OPCC

Office of the Police &
Crime Commissioner
for Gloucestershire

Independent Custody Visitors

Quarterly visit report: Qtr. 1 (Apr-June) 2024/25

Office of the Police and Crime Commissioner for Gloucestershire



Purpose of this report

The purpose of this report is to provide a summary of visits carried out by the Independent Custody Visitors to Gloucestershire Constabulary Custody Suite (Compass House) in the period of April to June 2024.

Background – how the scheme works

Independent Custody Visiting (ICV) Schemes exist to provide assurance to local communities that they can have confidence in the way in which the police treat people who are held in their custody.

Ensuring effective management and oversight of the ICV Scheme is a statutory responsibility of the Police and Crime Commissioner (PCC). The ICV visiting process and procedure is governed by a Code of Practice which is issued by the Home Office.

The OPCC recruits volunteer ICVs to undertake the role and provides them with support and on-going training to ensure that they can discharge their role effectively.

The scheme plays an important part in maintaining police accountability to the local community and the aim of this annual report is to ensure that this information is available in the public domain.

ICVs are volunteers who visit our custody, in pairs, and speak to detainees who are being held in police custody. Visits are random and unannounced so that the police do not know when they will take place.

ICVs arrive at the custody suite and are given immediate access to the suite on production of their ID card.

They enter police cells and speak to individuals being held with their permission. Conversations with detainees focus on welfare needs and the provision of rights and entitlements under the Police and Criminal Evidence Act (PACE).

ICVs also review a detainee's custody record with their permission to ensure that the detainee has been treated appropriately.

ICVs are not concerned with the identity of the detainee or with the reason for their detention. Any issues raised are discussed as appropriate with custody staff. ICVs also inspect and comment on the general condition and facilities of the custody suite including the kitchen, medical room and showers.

ICVs look, listen, observe and report back to the OPCC on their findings. If the OPCC thinks there are issues that need attention – these will be raised with the Constabulary using the formal channels.

ICVs come from a variety of backgrounds and sections of the community. They must be over the age of 18 and live, study or work within Gloucestershire's policing borders.

Custody overview

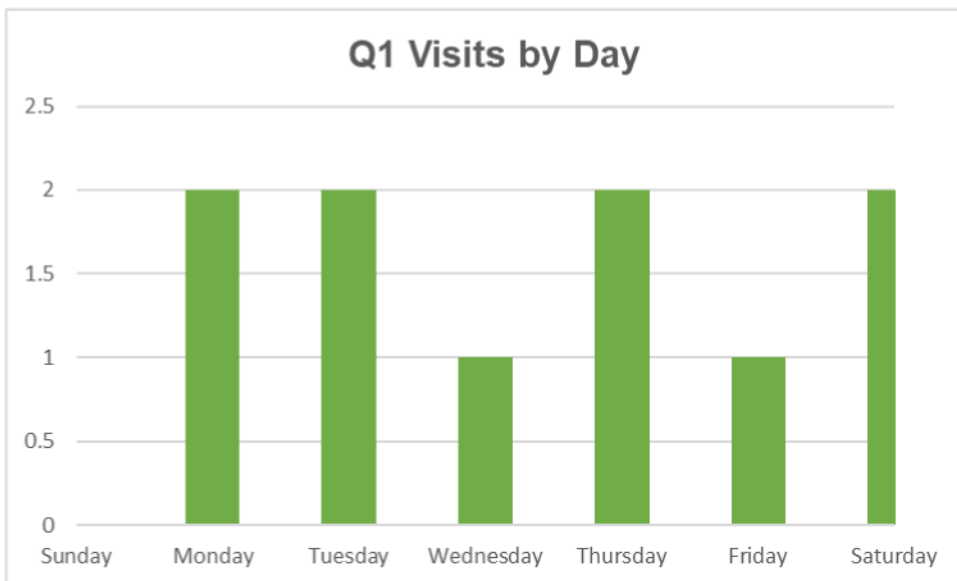
Total number of detainees through custody Qtr1	Number of ICV visits	Total number of detainees in custody at time of ICV visits	Total number of detainees unavailable	Number of detainees observed	Total number of detainees visited
22296	10	179	7	8	52

ICVs have continued physical visits on a 10 day rota

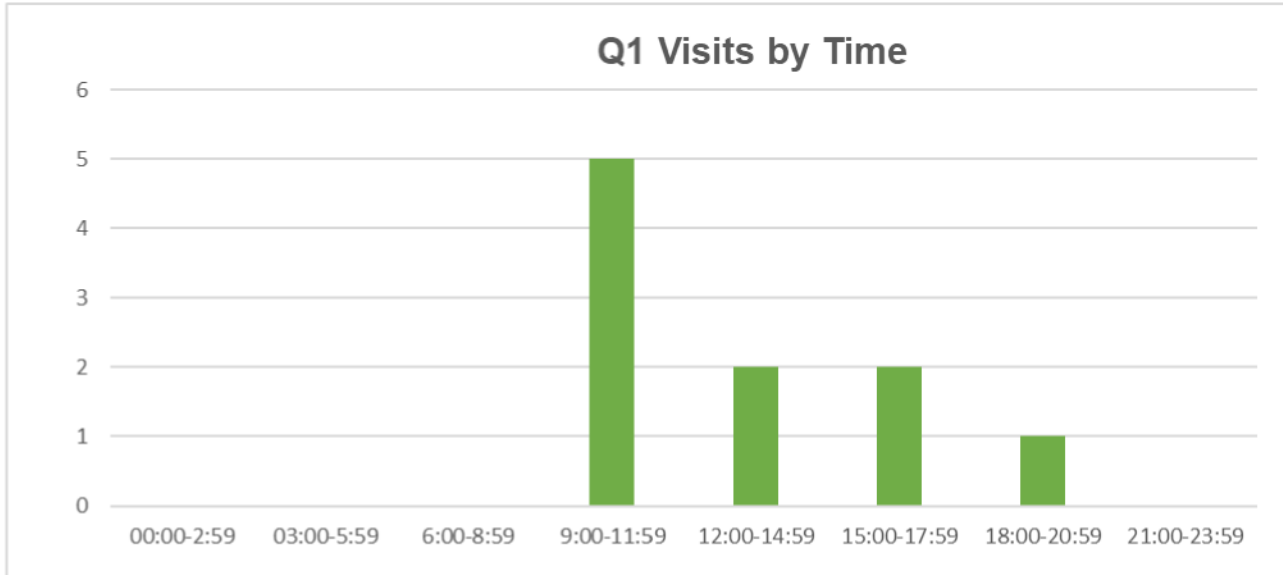
At the AGM in June ICVs were presented with the Annual Report and discussed areas of training that they would like covered over the following year,

Visit statistics for Qtr. 1

Days of the week



Times of the day



Length of visit

Date of visit	Length of visit (hour : minute)
██████	End of visit not noted
██████	00:22
██████	00:19
██████	01:36
██████	01:55
██████	02:39
██████	01:30
██████	01:55
██████	02:15
██████	01:52
Average for quarter	01:15

This is an average of 1 visit every 9.2 days.

Comments

The table below details the comments recorded at each ICV visit:

Date of visit	Comment
██████████	<p>Exercise yards – Blue and Green checked – lots of non-offensive graffiti, wet however not flooded, rubbish in both exercise yards.</p> <p>Toilets and showers clean and tidy.</p> <p>Toilet roll available on all wings (IN DISPENSERS) – Well done!</p> <p>Biometrics room clean and tidy</p> <p>Staff computer area – huge improvement to the working environment. Clearly defined spaces for custody staff and non-custody staff which will aid in confidentiality of DPs.</p> <p>Outside area – lots of cigarette ends, smashed glass and a pair of shoes.</p> <p>Door to custody appears to be malfunctioning and kept opening of its own accord.</p>
██████████	<p>7 Home Office detainees were awaiting transport to court and were not seen. 2 Sgt's on duty. No issues to report.</p>
██████████	<p>██████████ was on a shadowing visit.</p> <p>The outside area of custody had various items of litter, discarded paper cups, cigarette ends and broken glass.</p>
██████████	<p>Blue wing noticeably colder than other wings.</p> <p>Outside custody reception area littered with paper cups and small bits of broken glass which has been repeatedly reported.</p> <p>Carpark area - cigarette ends along the edge of the kerb.</p> <p>Visitors toilet in reception adequately stocked with soap and toilet roll and was in a clean and tidy state.</p> <p>Escorting officers - ██████████ and ██████████ provided every cooperation and assistance throughout the visit in a cheerful manner.</p>
██████████	<p>Checked the Halal certificate was in date 31/01/2025 Outside visitors reception area, littered with cigarette ends in the curb area, various items of litter and broken glass which has been reported in previous visit reports has still not been addressed.</p> <p>A number of DPs reported that they were cold on the BLUE wing, staff had provided them with additional blankets, but ICVs noted that there was a significant difference in temperatures from the other wings.</p>
██████████	<p>Escorting officer was unable to open the ex-yard door on the Orange wing due to an issue with her keys. ██████████ was on ██████████ first shadowing visit.</p> <p>ICVs noted that the custody suite was very busy at the time of the visit with a number of detainees arriving and being booked in.</p> <p>ICVs would like to thank escorting Lead escorting officer ██████████ for her assistance.</p>
██████████	<p>██████████ shadow visited today.</p> <p>When arrive it was very busy with 21 detainees. We concentrated on Juveniles and females and a few random males. When visiting some were unavailable being out of cells.</p>
██████████	<p>The issue regarding rubbish, cigarette ends and other items (bottles, shoes, and broken glass) around the outside area of custody reception remains unresolved, despite being raised on a variety of occasions over many months.</p>
██████████	<p>Waste bin was full of used plimsolls, broken handle on inside toilet door, broken seating chair, outside area was littered. CDO was most helpful though this was his first time escorting ICV's</p>
██████████	<p>Plenty – and waiting for another delivery in a couple of days Exercises yards fairly clean</p>

Date of visit	Comment
	<p>Kitchen was clean and well stocked Green showers checked – clean shower gel on the floor outside Both custody officers who showed us around were very helpful and courteous and answered all of our questions. Outside area of custody suite – rubbish and cigarette butts.</p>

The table below details comments made about detainees during visits:

Date of visit	Comment
<p>██████████</p>	<ul style="list-style-type: none"> • "DP – Under Warrant so Non-Pace • DP seemed to be in and out of sleep and incoherent whilst ICVs visited. DP had food and drink. DP said he couldn't remember when he was brought in. DP couldn't remember if he'd been told about the pixelated toilet. DP confirmed he had split his drink over the floor. DP appeared to fall back asleep so ICVs left the cell. • DP on warrant so non-PACE. ICVs observed DP asleep under blanket, lying on his side. • DP was initially out of his cell in interview when ICVs arrived however was returned to cell whilst ICVs spoke to another DP. DP had declined food however had been offered tea and asked for another cup of tea. DP did not have medical issues. DP stated he was warm enough. ICVs suggested DP could ask for a book if he wanted one, DP took up this offer. DP was a smoker however he refused nicotine lozenges. DP felt he had been treated well whilst in custody. • "ICVs were informed DP had an AA on route when they arrived. DP presented agitated and disorientated, DP stated he had ADHD and Learning Difficulties. DP enquired when he would be seen and when he would be released. DP stated he did not want anyone to know he was in custody and he didn't care if people were worried about him. ICVs informed him that he could change his mind at any time and have someone informed. DP stated he had been in custody before. DP stated he had been detained under the Mental Health Act 136 however ICVs were unable to verify this. DP had minor injuries to both wrists which he stated were as a result of being handcuffed, ICVs were unable to verify this. ICVs asked if DP had seen a HCP however DP stated he had not. ICVs noticed DP had a standard copy of his Rights and Entitlements and requested to the escorting officer that an 'easy-read' version was made available. DP requested another blanket and more information regarding the length of his detention. ICVs made further enquiries on his behalf and returned to speak to the DP, informing him that Solicitor had accepted his case, AA was on route however we could not give a time frame as to how long he would remain in custody. On returning, ICVs noted DP had been given extra cereal bars and coffee. • ██████████ knew the DP on a personal level thus did not take part or speak to the DP, stood out of view to ensure DP was not aware she was present. • DP stated she had arrived at approx. 15:00 and she had been given 2 meals, cereal bars, coffee. DP stated she was currently 14 weeks pregnant and had made officers aware of this at time of booking in. DP stated she was not on any medication and did not want to see a HCP. DP stated she had been offered a solicitor but had declined. ICVs informed DP she could change her mind at any time she was in custody. DP stated officers had offered feminine care products and ICV had reiterated they were available on request. • DP stated he wanted to know what was happening with his case as he had been waiting over 15 hours. DP stated he arrived at ██████████ and requested a solicitor at this point, and had spoken to them on the phone. DP stated he did not have any medical needs and had been provided with hot drinks and cereal bars. DP stated he was "f*****g starving" as he had refused the microwave meals provided however would eat if a bolognaise or lasagne if available. The stocks for this type of meal were not available. DP stated he had been in custody previously so was aware of the process.
<p>██████████</p>	<ul style="list-style-type: none"> • In custody 2100hrs previous day. Never been in custody before. Felt well treated. Declined food and drink although offered. Did not require hygiene products. Had reading material.

Date of visit	Comment
<p>[REDACTED]</p>	<ul style="list-style-type: none"> DP arrived at [REDACTED] no healthcare needs, someone had been informed of detention, DP had 2 all day breakfasts and coffee, been in Custody previously and aware of Custody process. DP presented in emotional state, it was suggested by the escorting officer that this could be as a result of her unhealthy relationship with alcohol. This was the DP's first time in Custody, had concerns about her dog at home. ICV informed by escorting officer that the dog had been taken by Police to her husband who was in a Drug Rehabilitation Centre. DP had been unable to contact her mother as her phone was left in her car, however Custody staff were able to find number and contact her mother. DP informed that menstrual products were available. ICV's returned to DP to reassure her that dog's welfare was being addressed. DP stated he had been in custody since Sunday morning, so had been in custody for approximately 48 hours, and was dressed in grey police issue track suite top and bottoms. DP stated he was unable to eat the micro wave meals and had only consumed Frosty cereal bars and drunk tea. DP was apprehensive about being sent to a remand prison as this would be his first time in an adult prison. DP had been provided with reading material, but declined a distraction pack. DP stated they had been in custody previously so were aware of the custody procedures, they had been provided with both food and beverages. DP stated they had no medical needs. No other issues raised. Escorting officer was initially reluctant to open the cell door, however when the ICV was able to establish a rapport with the young person the door was opened. Young person presented in a highly animated state stating he was occupying his time by doing press ups. Young person had removed his top and appeared to be reluctant to settle and was very agitated. Young person stated he had been provided with drinks and a frosty bar. Young person was wearing an electronic monitoring tag on his leg and stated he was unaware why he had been brought into custody. Young person stated both his social worker and YOT worker were aware that he was in police custody. No further issues raised. DP declined visit and just wanted to sleep.
<p>[REDACTED]</p>	<ul style="list-style-type: none"> DP presented in emotional state – tearful. Visibly upset. Solicitor on the way. Been in custody previously. Had blanket and had coffee and a book. Aware toilet pixelated. DP stated that the custody staff had her medication for today but was unaware whether they had any for tomorrow. DP stated she had been offered menstrual care products. DP was [REDACTED] national with limited English. ICV's used pictorial card to try to communicate. ICV's ascertained that he had received drinks and food. During visit he was provided with a blanket and toilet paper. ICV's informed by escorting officer that they were currently awaiting Border Force to collect him as he was being held on an immigration matter. At time of the visit DP was subject to a physical constant watch by a female police officer. DP presented in calm and controlled state. DP was lying on her bed with blanket and pillow. Stated

Date of visit	Comment
	<p>she had had porridge, tea and did not require any distraction activities. She stated she was due diazepam. Was given toilet paper while we were there. Husband knew she was in custody. Officer on constant watch logged ICV visit.</p> <ul style="list-style-type: none"> • DP stated he had been in custody numerous times previously. Had been provided with a variety of food and drink. Containers still in his cell which were then removed by escorting officer. DP had been provided with a number of blankets and a pillow and requested a further blanket which was provided at the time of the visit as was toilet roll. Had been in since yesterday. Non PACE. DP stated he had had some type of chest infection. DP is hoping to go to court tomorrow. • DP was a bit reluctant to talk but warmed up. DP had refused food and drink. She reported that she was a few weeks pregnant which custody staff were aware of. DP requested blanket and toilet roll, which were provided. She was wearing her coat.
<p>██████████</p>	<ul style="list-style-type: none"> • DP stated he had refused legal assistance, food and beverages while in custody. DP stated he had no medical needs and stated he had been well treated while in custody. DP was discharged during the course of the visit. • DP stated he was originally from ██████████ but had been living with a friend as he was homeless. DP stated he required medication for depression and anxiety and had seen a HCP on arrival, he also stated he had a chest complaint, which he felt was not taken seriously. DP stated he could not remember much on his arrival in custody, or if his rights were read to him. • DP was under the blanket at the time of the visit and remained under his blanket for the duration of the interview. DP stated he was suffering from a dislocated shoulder and was unable to move his arms. DP stated he was currently waiting to speak to a mental health worker and a HCP. DP stated he had had several meals and drinks and requested more food and cereal bars. DP also stated he was homeless. • DP stated he had arrived in custody the previous night, he had been in custody before and stated he as "sound" ICVs assumed he was familiar with the custody process. He stated he had been interviewed and was aware of the process going forward. • DP presented as very nervous as this was his first time in custody. DP stated he was very welcome of having someone to speak to and was occupying himself by reading a book which had been provided by custody staff. DP stated he had refused both food and beverages and was not on any medication. DP stated his treatment had been good while in custody. • DP stated she had arrived in custody about 02.00 and been read her rights. DP stated she had been in custody previously and had seen a HCP regarding her medical needs. She had been offered both food and beverages, during the time of the visit she requested both a blanket and toilet roll. • DP presented in a very distressed state and was quite tearful as this was her first time in police custody. DP stated she had seen a HCP and had accepted a beverage tea, but had refused food. DP stated she was waiting for the outcome of her case following

Date of visit	Comment
	<p>her interview. DP stated she was cold and requested a blanket, she was provided with toilet roll and a pair of shoes, ICVs informed she would be provided with access to the ex-yard when staff were available.</p> <ul style="list-style-type: none"> • DP stated she had arrived early in the morning, but was not sure what time. She had been provided with water but had refused food, she was not on any medication and this was her first time in custody. DP requested toilet roll which was provided during the course of the visit. • DP stated she was in custody together with her partner who was in another cell. DP stated she had been interviewed and was currently awaiting a charging decision. DP had accepted beverages but had refused food. DP was very personable and requested additional toilet paper which was provided during the visit. DP stated that while she had no medical needs she was concerned as she had missed taking her daily dose of oral contraceptive.
<p>██████████</p>	<ul style="list-style-type: none"> • DP stated he had been in custody previously, he arrived at 04.00. DP had been provided with drinks but had no food. DP stated he had been provided with his legal rights but had not requested a solicitor. At the time of the visit the DP requested an extra blanket, and stated he had not been informed that the WC was pixilated. • DP declined to engage with ICVs, but stated she was OK. Cell floor was wet with spilt beverage, coffee. ICVs were not unduly concerned with regards to this ██████ welfare, she appeared to be settled. • ██████ was located in an observation cell, he stated he had been in custody for 3 days. ██████ stated he was currently waiting to be taken to accommodation in ██████. He had been picked up by the police as he had been living in his car and was currently being held under immigration legislation. DP stated he had not been offered a shower, or a change of clothing, ICV informed that custody staff were in the process of making this request available. ██████ stated he had been interviewed by Immigration staff from ██████. • ██████ aged 17 years stated he had been in custody (not in ██████) previously and arrived in custody at ██████. DP stated he was from ██████ and was currently awaiting to be interviewed by police officers from the Gwent force. ██████ had been provided with drinks and had a number of cereal bars. ██████ mother had been contacted regarding his custody. DP stated he had no medical issues, but requested a distraction pack and a stress ball. DP stated he had been treated well while in custody. • DP stated he had been brought into custody at ██████ and that he had been in custody previously. DP had been provided with coffee but no food. DP was concerned at the time his interview was going to take as he had concerns he might lose his job. DP requested some reading material at the time of the visit, and stated he had been treated well while in custody. • DP stated he had arrived in custody at ██████ and that he had been in custody previously. DP requested both a book and was waiting for food. DP stated he had been treated well while in custody.
<p>██████████</p>	<ul style="list-style-type: none"> • Detainee arrested on advice of Lancashire police. As a result no contact with her partner and awaiting Lancs Police to arrive. Did not want any food. No medical needs just wanted her partner to know she was here. We advised we will speak to officers to convey but there may be good reason why he has not been contacted • detainee not in cell when visited. • Aged 16. Frequent visitor to the site. We were advised by DO that he had self-harm markers. We did not pick up on any issues when speaking with the detainee aside from he said he was tired. He asked for cereal bars and the DO arranged this. • The detainee should vulnerability signs especially of anxiety. She was on various meds but did not have with her and should have taken them by now. We asked the DO to arrange for an urgent

Date of visit	Comment
	<p>HCP visit due to her vulnerability and meds. She was concerned that people did not know where she was and she should be at work. Due to her vulnerability signs, especially the anxiety she was unsure if she was read her rights, and about legal advice.</p> <ul style="list-style-type: none"> • Brought in [REDACTED] last evening had no food and drink. She wasn't bothered did not advise about legal advice, rights given as she just wanted to get out . She is very lucid and not vulnerable. • Had food and drink. Advised re shower and she did not want one. Just waiting for [REDACTED] police to arrive. Had not been in custody before. • not known where detainee was
[REDACTED]	<ul style="list-style-type: none"> • DP was a 70 year old man, with a physical disability who used a walking aid which he had been allowed to retain. DP came into custody at [REDACTED] in the morning. Had had been provided with both food and beverages and had reading material. He was concerned that he would have to make his own way home on public transport which he stated would be difficult with his disability. DP stated he had been treated well while in custody and raised no further issues. • ICVs spoke to DP explained who we were however the DP stated she did not wish to engage. ICVs wished her well. • DP had only come into custody approximately 30 minutes prior to visit, he was aware of his legal rights had been offered both food and drinks and reading material. He stated he did not want any contact with friends or family at the moment. No further issues raised. • Presented in a highly agitated state, it was not possible for the ICVs to interject with the DP to explain their role and why they were there, it would appear that the DP was clearly "On Feed" and unwilling to engage in any meaningful dialog. DP stated he had been treated unfairly by the legal system and as an amputee was suffering from discrimination although it was not clear who these comments were directed at and it appeared to be more of a monolog rather than constructive conversation. ICVs observed the DPs release and it was apparent that the DPs frame of mind remained the same, CDO had brought a wheel chair to escort the DP out of the building however the DP appeared to be not listening to the officers, and continued with his monologue while in the custody suite. • DP had arrived in custody at approximately [REDACTED] he had been provided with both food and beverages and reading material. DP stated the custody staff were aware of his medical needs and that custody staff were in possession of his medicine. DP was very concerned regarding the welfare of his dog who was locked in his flat, he stated it was an old dog and not particularly sociable. DP had attempted contact a friend however their phone was not switched on. ICVs spoke to CDO regarding this matter to see if anything could be done. • DP stated he was being recalled to prison and was currently awaiting transport to HMP Bristol. DP stated he was aware of the role of ICVs as he had been in contact with the IMB while in prison. DP stated he had consumed 5 all day breakfasts and

Date of visit	Comment
	<p>various cups of coffee. DP stated he had sustained injuries as a result of running away from police during his arrest, and subsequently was run over by a car. DP had scratches to his head and a large mark on his right leg, but he had received medical attention while in Compass House from a HCP. DP stated he did not want anyone informed of his detention as he presumed he would be returning to his accommodation within 13 days.</p>
<p>██████████</p>	<ul style="list-style-type: none"> • Detainee had been in Custody before, arrived at ██████ yesterday, quietly spoken, had been offered Legal but declined, cell condition was in order • Not able to see detainee as he was constantly banging very hard on cell door. Advised by CDO that detainee wanted his meds and this was the reason for the disruption. Waa waiting to see HCP who was very busy. The disturbance caused by this detainee made it difficult to visit or hear other detainees being held on wing. We believe this disturbance would be upsetting to other detainees. • Detainee had not been in custody before, arrived at ██████ today, had bought in her meds, had a walking stick, had been allowed a phone call to her carer. Presented to us with smile. Had been given drink and chocolate bars. • Though we tried to interview the detainee presented as very drowsy but cause unknown. Was on half hour rousal checks and CTC checks due to his demeanour. Noted there were drinks spilled on floor. Advised if after 4 hours no improvement would be referred to HCP. • Detainee stated he had not been in custody before, arrived at ██████ today, presented as sleepy and very pale and stated he was in pain. Had bought in his box of meds and was waiting to see the HCP. • Advised detainee had complex PTSD, had been in custody before, arrived in custody at ██████ Believed he was about to be released, had stress ball, pillow and blanket had been removed from cell at his request as he was hot.
<p>██████████</p>	<ul style="list-style-type: none"> • Non-Pace remanded - DP arrived in custody about ██████ on Sunday – DP had bruise on his cheek, and had mentioned to ICVs he had done this himself due to anxiety. DP said to ICVs he had autism and had asked for a shower however had not been able to have one since arriving in custody. ICVs mentioned to detainee he could request a distraction pack or a stress ball if he wished, he said he wanted a stress ball. DP said he wanted to call someone and hadn't had the chance since yesterday (Sunday). • DP spoke limited English. ICVs used picture card to ask questions however it was not clear if the DP understood fully. Custody officer mentioned the DP was an immigration case. It was not clear whether DP requested another blanket or if he said he already had one. DP said he had seen a lawyer and ICVs viewed food and drink in cell. • DP appeared bruised and mentioned to ICVs this was done on his arrest, he said he had been taken to hospital and had the all

Date of visit	Comment
	<p>clear to proceed to custody. DP felt he had been treated well whilst in custody and had a cheerful demeanour. DP requested a bible which had arrived as ICVs were leaving the visit.</p> <ul style="list-style-type: none"> • DP was in yard when ICVs spoke to him. ■■■ had been in custody since ■■■ this morning. DP had been waiting for a phone call to update his wife on his situation but commented this had taken a long time. DP was worried about the safety of his home, stating there was a broken window which he was anxious about. DP stated he had anxiety and received medication for this. DP had been offered food however did not want any. • DP stated he had been in custody since ■■■ he had spoken to a solicitor, and did not have any one to be informed of his whereabouts. DP stated he had no medical requirements and had been offered food but did not want any. DP stated he was waiting to be interviewed and that he had generally been treated well whilst in custody. • Observed through the hatch and DP was fast asleep. • ■■■ was 16 years old and was in the yard whilst ICVs visited. DP stated he had been in custody since ■■■ this morning and had been informed they could keep him for longer than 24 hours. DP had his rights on arriving in custody but stated he didn't really understand them. ICVs requested custody officers give DP easy to read rights. DP had an injury to his right hand pinky finger and ring finger. He said he punched a wall in custody, DP stated someone came to deal with his injury and bandaged it up. Custody officer came to collect DP whilst ICVs were conducting visit to let him speak to his solicitor who had just arrived. DP stated he had an appropriate adult however did not want to speak to them as he would prefer someone he knew, however DP was on call blocks so no one could be contacted. • DP stated he had been in custody since ■■■ DP stated he had had his interview and he went 'no comment'. DP was on call blocks however wanted someone to know about his whereabouts. DP stated he had no medical issues. DP had not had any real food but did have cereal bars and drinks. DP requested to go to the yard, custody officer asked DP about shoe size to ensure he had footwear for when he went outside. DP stated he felt he had generally been treated well whilst in custody. " • DP observed asleep. Food and drink were visible in cell. " • Observed asleep. There was a mark on the hatch in the cell, ICVs asked what this was from, it appeared to be dried, however ICVs couldn't determine whether it was blood or food stains. Custody officer said they didn't know what it was however it would have been from this DP as the cell would have been cleaned prior to him entering. • DP was visibly agitated when ICVs arrived, ICVs explained their purpose and DP stated he had never been treated so badly whilst in custody and he had been in multiple custody suites around the country. DP stated he had a brain injury and had spoken to the HCP, who he had said had been very rude and

Date of visit	Comment
	<p>dismissive. DP wanted his mum to be informed of his whereabouts however was on call block. DP stated he had always had an appropriate adult whilst in custody and had not been offered one this time – DP stated he had autism and ADHD. DP was in the discreet wing and stated he had been visited twice whilst in custody. DP wanted to go out in the yard, custody officers informed ICVs he had been in the yard twice and would have to wait until other DPs had gone first. DP was very upset about his treatment whilst in custody – ICVs informed him of his right to complain and directed him to the Constabulary website for information about complaining and the Office of the Police Crime Commissioner.</p> <ul style="list-style-type: none">• ICVs were informed prior to the visit the DP had a brain injury and lived in a care home, his AA was one of the care staff speaking to officers about appropriate actions. DP arrived in custody in the afternoon however could not tell ICVs what time exactly. DP had requested a solicitor and was waiting to speak to one. DP had a large list of medication he required at [REDACTED] (ICVs visited at [REDACTED] however had not yet been able to speak to a HCP. DP requested to go to the yard. DP wanted to speak to his parents however had not had chance yet. DP generally felt he had been treated well whilst in custody and had been in custody before so was aware of the process. DP requested toilet roll which was issued immediately. DP stated he was 'scared' to return to his care placement on release from custody as there was a neighbour with dogs and he was scared of dogs.