



Note of discussion: PCC / T/CC 1-2-1 meeting

Attendees:

- PCC Chris Nelson
- T/CC Maggie Blyth
- DCC Katy Barrow-Grint
- OPCC A/CEO Kirsten Fruin (notes)

Date: 27/07/2026

Purpose of meeting:

The weekly 1-2-1 meetings between the Police & Crime Commissioner (PCC) and the Temporary Chief Constable (T/CC) form part of the overall accountability and governance arrangements of Gloucestershire Constabulary. The meetings facilitate regular and open exchange of information and support the maintenance of a strong and effective relationship between the PCC and T/CC.

In the spirit of openness and transparency, a note of discussion points will be published in a timely manner on the OPCC website (available [here](#)).

Note of discussion:

Topic of discussion	Discussion notes
1. Note of previous meeting	
• Meeting held	• Notes to be agreed
2. Critical Incidents & Gold Groups	
• Op Russet	• Update provided, inquest taking place.
	• Information provided around a constabulary online harms round table in September 2026.
• Op Wintercress	• National operation linked to community cohesion, reports from Gloucestershire are weekly.
• Op Crex	• Op stood back up to review intelligence and consider threats.
3. Strategic policing initiatives	

Topic of discussion	Discussion notes
Constabulary Governance Board	- Gloucestershire Fire & Rescue in attendance. - Good coordinated county Chief Exec approach. OPCC CEO and T/CC to attend Leadership Gloucestershire, presenting around Police Reform
Holding to Account letter (Forest of Dean)	Response from constabulary imminent
Lechlade incident	Neighbourhood Supt provided summary
4. Operational update	
Governance and Compliance backlog	- Dialogue with Information Commissioners Office, backlog affecting other forces too. - AI will be considered once system is stable
PNC backlog	Agency staff to work through the backlog
Op Flux	Unlicensed Music Events policy updated
Tutee information	- Leadership commission identified the need for better training at all ranks - Feedback raised by PCC, learning & development Supt to respond
ASB	- Neighbourhood Supt aware and addressing issues. - Confirmation from T/CC that PCC should go direct to her with any future concerns
5. Performance	
Force Control Room demand	12% rise for 999 and 101 calls since last year. This is a national issue and doesn't indicate a rise in crime, as increase relates to non-policing matters - Constabulary Comms putting message out around appropriate use of 999 - PCC writing blog with similar message
Letters from HMI	Discussed HMIC Tier levels
Letter to HMI	- National issue with volume crime investigations. - Gloucestershire best force in country in reduction of Area For Improvements (AFI's).
6. Strategic finance and efficiencies savings	
Citizen Experience Platform	Full business case to be presented to PCCGB in August
7. Personnel matters	
T/ACC	Interviews currently taking place
Whole constabulary Review Supt	Supt to lead this work has been identified
Force Duty Manager advert	Interviews in August
Payroll	Reduction in reported issues
Officer pay award	Discussed

Topic of discussion	Discussion notes
8. Communications and public affairs	
Parliamentary Changes	Police reform discussed in light of parliamentary changes
9. Partners and key meetings	
Gloucestershire CEO meeting	T/CC and OPCC CEO to attend
AI round table	ICT lead attended
National Robotic Process Automation conversation	Engaged in national rollout
10.AOB	
Hierarchical institutions	Discussed at Chiefs Council
Ghost plates	- Questions from APCC general meeting. - T/CC to respond to PCC
APCC general meeting feedback	Discussion around how AI can support backlogs in Constabulary. This will be a phased introduction
Brockworth incident	Neighbourhood Team in contact with company involved
OPCC neighbourhood problem solving pot	Assistant CEO to share approved overtime with T/CC
Live facial recognition	Discussion around Gloucestershire roll-out in the future
Co-pilot	National policy around usage discussed
Police and Crime plan leads	Process for future priority lead inputs discussed, Assistant CEO to provide template