



Note of discussion: PCC / T/CC 1-2-1 meeting

Attendees:

- PCC Chris Nelson
- T/CC Maggie Blyth
- DPCC Nick Evans
- DCC Katy Barrow-Grint
- OPCC CEO Ruth Greenwood (notes)

Apologies:

Date: 13/07/2026

Purpose of meeting:

The weekly 1-2-1 meetings between the Police & Crime Commissioner (PCC) and the Temporary Chief Constable (T/CC) form part of the overall accountability and governance arrangements of Gloucestershire Constabulary. The meetings facilitate regular and open exchange of information and support the maintenance of a strong and effective relationship between the PCC and T/CC.

In the spirit of openness and transparency, a note of discussion points will be published in a timely manner on the OPCC website (available [here](#)).

Note of discussion:

Topic of discussion	Discussion notes
1. Note of previous meeting	
• Meeting held 06/07/2026	• The notes were agreed as an accurate record.
2. Critical incidents & Gold Groups	
• Force Control Room	• The T/CC reported sustained pressure within the Force Control Room (FCR), with call demand over the previous two weeks reaching levels typically associated with New Year's Eve. Similar demand has been reported by other police forces. • On 9 July 2026, technical issues affecting BT services resulted significant challenges in the FCR for a period of two hours. While emergency call answering performance was not significantly impacted, the incident created backlogs in other areas of business.

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	The PCC requested further information regarding any measurable performance impact arising from the incident
3. Strategic policing initiatives / issues	
Chief's Council feedback	- The T/CC reported that police reform remains a key national focus. - The Home Office outlined its intention to communicate reform proposals more directly to the public. - Chief Constables requested early sight of announcements to enable workforce engagement and preparation. - Further announcements regarding neighbourhood policing and local policing arrangements were expected imminently
Neighbourhood Policing Guarantee update	- National discussions continue regarding a standardised definition for Grade 1 response times from April 2027. - Work is underway to define a set of service expectations for the public which will align to future performance reporting and benchmarking arrangements
4. Operational update	
Unlawful Encampment – Lydney	- The PCC raised concerns regarding the encampment and associated reports received. - The T/CC confirmed that notice-to-leave powers were utilised promptly. - Further review of any associated criminality will be undertaken. - Positive feedback was noted regarding local partnership activity and community engagement
5. Performance/GRIP	
HMICFRS levels and hot debrief	- The DCC provided feedback following the HMICFRS hot debrief. - The inspection team did not identify any significant concerns that were previously unknown to the Constabulary. - Confidence was expressed in the leadership team's understanding of the areas requiring improvement. - ICT capability, technical debt and financial pressures continue to be identified as significant organisational risks. - Positive progress was noted in relation to neighbourhood policing and serious organised crime, although concerns remain regarding investigative standards. - An improvement plan is being developed following the hot debrief findings. - Discussions continue with the Home Office regarding potential funding support for ICT improvements, including Power BI implementation and legacy server replacement.

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6. Personnel matters	
ACC Mathieson ELP graduation & College of Policing (CoP) role	- It was noted that ACC Mathieson has successfully graduated from the Executive Leadership Programme. - Arman has been successful in gaining an ACC role with the college of policing as the ACC Standards and Operations, replacing ACC Tom Harding.
Superintendent MacDonald CoP Secondment	- Superintendent MacDonald is due to commence a College of Policing secondment in September. - Expressions of Interest have been issued to support temporary resourcing arrangements
University Graduation of PCs – Monday 13 July	The Constabulary was represented at the recent police officer graduation ceremony by ACC Ocone
7. Communications and public affairs	
Whole Constabulary Review (WCR) communications	The T/CC confirmed that the planned communications activity relating to WCR was issued during the previous week.
8. Partners and key meetings	
AI and Robotics Opportunities	The T/CC reported that she had taken part in discussions regarding robotic process automation and artificial intelligence opportunities, including learning from Lancashire Constabulary's approach.
Asian Fire Service Association (AFSA) Conference - 15th July	The T/CC is scheduled to speak on leadership at the forthcoming AFSA Conference in Cheltenham.
National Strategic Forum of LRF Chairs & HMG – 15TH July	Attendance at the National Strategic Forum of Local Resilience Forum Chairs and HM Government representatives was noted
9. AOB	
Constabulary attendance at funeral of PC Turnbull	The Constabulary was represented at the funeral of PC Turnbull
Special Constabulary	- Positive feedback had been received regarding recent correspondence with Special Constables. - Further information regarding training opportunities and future development plans was requested.
Pay Award	- National discussions regarding police pay awards and associated financial pressures were noted. - Forces continue to align with the agreed NPCC position.

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Artificial Intelligence Governance	- Discussion took place regarding national developments in AI governance and opportunities to strengthen the Constabulary's use of data and technology. - The T/CC advised that relevant contacts and opportunities were already being explored
Road Safety	- Concern was expressed regarding the number of people killed or seriously injured on Gloucestershire's roads. - Capacity and capability issues within road safety and enforcement functions will continue to be monitored through existing governance arrangements