



## Note of discussion: PCC / T/CC 1-2-1 meeting

### Attendees:

- PCC Chris Nelson
- DCC Nick Evans
- OPCC CEO Ruth Greenwood (notes)
- T/CC Maggie Blyth
- DCC Katy Barrow-Grint

**Date:** 31/03/2025

### Purpose of meeting:

The weekly 1-2-1 meetings between the Police & Crime Commissioner (PCC) and the Temporary Chief Constable (T/CC) form part of the overall accountability and governance arrangements of Gloucestershire Constabulary. The meetings facilitate regular and open exchange of information and support the maintenance of a strong and effective relationship between the PCC and T/CC.

In the spirit of openness and transparency, a note of discussion points will be published in a timely manner on the OPCC website.

### Note of discussion:

Topic of discussion	Discussion notes
<b>1. Note of previous meeting</b>	
<ul style="list-style-type: none"> <li>• Meeting held 24/03/25</li> </ul>	<ul style="list-style-type: none"> <li>• The note was agreed as an accurate record of the meeting.</li> </ul>
<b>2. Matters of immediate concern</b>	
<ul style="list-style-type: none"> <li>• Neighbourhood Policing Guarantee communications activity</li> </ul>	<ul style="list-style-type: none"> <li>• Communications activity with regards to plans for neighbourhood policing (NHP) in Gloucestershire ready and will be led by ACC Lawton.</li> <li>• Further information from the Government regarding the <a href="#">NHP Guarantee</a> is anticipated later this week. Ideally, local information regarding NHP will coincide with national announcements meaning detail regarding benefits to Gloucestershire can be coordinated and shared.</li> <li>• Communications includes localised stakeholder letters.</li> </ul>
<ul style="list-style-type: none"> <li>• Feedback following meeting with</li> </ul>	<ul style="list-style-type: none"> <li>• Meeting with MPs was reported as positive with offers of support to the Constabulary received. Further engagement meetings to be planned to maintain relationships.</li> </ul>

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Gloucestershire MPs (25/03/25)	
<ul style="list-style-type: none"> <li>High profile incident</li> </ul>	<ul style="list-style-type: none"> <li>The DCC updated the PCC regarding a high profile incident that attracted media and social media attention. The Constabulary identified positive learning as a result of the incident.</li> </ul>
<ul style="list-style-type: none"> <li>PCC notification process for significant incidents</li> </ul>	<ul style="list-style-type: none"> <li>A formal mechanism of notification was agreed between the PCC and T/CC regarding significant incidents for general situational awareness. This includes inclusion of the PCC / DPCC in any future <a href="#">Community Impact Assessment</a> (CIA) activity.</li> </ul>
<b>3. Trends in performance and incidence of crime that may impact on priorities included in the Police and Crime Prevention Plan</b>	
<ul style="list-style-type: none"> <li>End of 2024/25 performance summary</li> </ul>	<ul style="list-style-type: none"> <li>The DCC shared an end of year (2024/25) performance report with the PCC and DCC from the most recent DCC Performance Board (27/03/25).</li> <li>The DCC summarised a number of positive trends including: <ul style="list-style-type: none"> <li>Solved rate for all crimes and improvement in national position</li> <li>Charge rates for all crime</li> <li>Ratio of Out of Court Disposals utilised</li> <li>Call answering times for 999 within service level agreements (SLA)</li> </ul> </li> <li>A concern was raised regarding response times to DA incidents – this will remain an area of focus for the Constabulary and for the PCC.</li> <li>The SLA for call answering times for 101 calls was discussed. The PCC is keen that this remains a focus for the Force Control Room (FCR) albeit not at the expense of 999 call waiting times. 101 call wait times remains a topic of discussion between members of the public and the Commissioner and the PCC welcomes the improvements realised over the past year in this area.</li> <li>The PCC noted that national 101 performance is due to be published soon.</li> </ul>
<ul style="list-style-type: none"> <li>Draft OPCC performance framework</li> </ul>	<ul style="list-style-type: none"> <li>The draft OPCC performance framework (aligned to the new <a href="#">Police and Crime Prevention Plan</a>) was shared with the T/CC and DCC.</li> </ul>
<b>4. Strategic proposals of the PCC and CC not considered in other forums</b>	
<ul style="list-style-type: none"> <li>Any issues of relevance in the last seven days</li> </ul>	<ul style="list-style-type: none"> <li>No new issues raised.</li> </ul>
<b>5. Matters raised at Police &amp; Crime Panel</b>	

Topic of discussion	Discussion notes
<ul style="list-style-type: none"> <li>Any issues of relevance in the last seven days</li> </ul>	<ul style="list-style-type: none"> <li>No new issues raised.</li> </ul>
<b>6. Strategic finance issues &amp; efficiencies savings</b>	
<ul style="list-style-type: none"> <li>Efficiency Savings</li> </ul>	<ul style="list-style-type: none"> <li>A summary of efficiency plan activity to be provided to the PCC's Governance Board (01/04/25) was provided. This is in support of plans to realise £12.3 million efficiency savings.</li> </ul>
<b>7. Personnel matters</b>	
<ul style="list-style-type: none"> <li>Personnel matters relating to the OPCC and Constabulary</li> </ul>	<ul style="list-style-type: none"> <li>Chief Superintendent recruitment – shortlisting has been completed and interviews planned for 08/04/25. OPCC CEO confirmed availability to support the interview process.</li> </ul>
<b>8. Strategic policing initiatives</b>	
<ul style="list-style-type: none"> <li>Rapid Video Response implementation</li> </ul>	<ul style="list-style-type: none"> <li>The DCC visited the <a href="#">Rapid Video Response</a> (RVR) team earlier in the day to support the launch of the RVR capability.</li> <li>The PCC had also visited the FCR over the weekend, including spending time with the RVR team then on duty, and requested further information regarding the use of AI to support statement taking and how this aligns with CPS requirements. The T/CC noted that the RVR capability model has been based on recognised best practice nationally and further detail regarding alignment with CPS requirements will be shared with the PCC.</li> <li>The PCC queried how demand will be managed with the reduction in Triage capabilities, and the planned move of 20 officers from the RIT to Crime Command. Further detail to be shared with the PCC. It was noted however that workforce planning activity will support ongoing organisational demand management.</li> </ul>
<ul style="list-style-type: none"> <li>Special Constabulary review</li> </ul>	<ul style="list-style-type: none"> <li>The T/CC met with the Special Constabulary (SC) last week and discussed the planned review. At the meeting the SC SLT were able to share their observations and concerns regarding the Special Constabulary (SC). The Constabulary remains committed to the SC particularly in support of national aspirations to grow volunteering in policing.</li> </ul>
<b>9. Complaints and misconduct issues</b>	
<ul style="list-style-type: none"> <li>Recent complaints received by the OPCC and Constabulary</li> </ul>	<ul style="list-style-type: none"> <li>No new issues raised.</li> </ul>
<b>10. National portfolios</b>	

Topic of discussion	Discussion notes
<ul style="list-style-type: none"> <li>Update regarding any national portfolio work across both entities</li> </ul>	<ul style="list-style-type: none"> <li>No new issues raised.</li> </ul>
<b>11.AOB</b>	
<ul style="list-style-type: none"> <li>Constabulary Leaders Forum</li> </ul>	<ul style="list-style-type: none"> <li>Positive feedback regarding the launch of the GRIP (Gloucestershire Rapid Improvement Plan) at the Leaders Forum. Further Leaders Forum events in the diary to facilitate conversations across the organisation. Slide on 999 wait times to be amended.</li> </ul>
<ul style="list-style-type: none"> <li>Benevolent Fund</li> </ul>	<ul style="list-style-type: none"> <li>The T/CC reported that work has been led by ACC Mathieson to move the Police Benevolent Fund to charitable status. This was supported as a positive move by the PCC.</li> </ul>